

JEFFREE Pete

From: ROWE Sarah
Sent: Monday, 21 March 2016 10:34 AM
To: JEFFREE Pete
Subject: FW: CR72232 - complaint of nutrient release and a possible unlawful ERA1 Aquaculture - Pisces Enterprises Pty Ltd - Brookfield.



Sarah Rowe

A/Team Leader | Compliance | Brisbane Moreton Bay
P 07 3330 5368 | GPO Box 2454 | Brisbane QLD 4001



From: HENDERSON Denise **On Behalf Of** ES Compliance - Brisbane Moreton

Sent: Monday, 21 March 2016 10:10 AM

To: ROWE Sarah

Subject: FW: CR72232 - complaint of nutrient release and a possible unlawful ERA1 Aquaculture - Pisces Enterprises Pty Ltd - Brookfield.

Hi Sarah

Please see information below from Kylie.

regards

Denise Henderson

Acting Project Officer

Industry, Development & South Queensland Compliance Directorate

Environmental Services and Regulation

Department of Environment and Heritage Protection Department of Environment and Heritage Protection

Level 4, 33 King Street Caboolture QLD 4510

Ph: (07) 3330 6315 Tuesday and Friday

Ph: (07) 3330 6037 Monday Wednesday Thursday

Document Submission: ESCompliance-BrisbaneMoreton@ehp.qld.gov.au

Direct Email: denise.henderson@ehp.qld.gov.au

Website: www.ehp.qld.gov.au

From: NORDSTRAND Kylie

Sent: Monday, 21 March 2016 9:00 AM

To: ES Compliance - Brisbane Moreton

Subject: RE: CR72232 - complaint of nutrient release and a possible unlawful ERA1 Aquaculture - Pisces Enterprises Pty Ltd - Brookfield.

Hi Denise,

This was one of Tim's cases – I contacted him when it got reassigned to me to close out and he said it was finalised. I have no idea about the background of the case nor was I present on the compliance inspection.

Cheers,

Kylie



**Queensland
Government**

From: HENDERSON Denise **On Behalf Of** ES Compliance - Brisbane Moreton
Sent: Monday, 21 March 2016 7:54 AM
To: NORDSTRAND Kylie
Cc: ROWE Sarah
Subject: FW: CR72232 - complaint of nutrient release and a possible unlawful ERA1 Aquaculture - Pisces Enterprises Pty Ltd - Brookfield.

Kylie

Is this one of yours?

regards

Denise Henderson

Acting Project Officer

Industry, Development & South Queensland Compliance Directorate

Environmental Services and Regulation

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Direct Email: denise.henderson@ehp.qld.gov.au

Website: www.ehp.qld.gov.au

From: Pollution Hotline

Sent: Friday, 18 March 2016 4:57 PM

To: ES Compliance - Brisbane Moreton

Cc: BLANCHARD Scott

Subject: CR72232 - complaint of nutrient release and a possible unlawful ERA1 Aquaculture - Pisces Enterprises Pty Ltd - Brookfield.

Dear EHP Brisbane

Please see the email below and CR72232 concerning a complaint of nutrient release to a waterway and a possible unlawful ERA1 Aquaculture for Pisces Enterprises Pty Ltd in Brookfield.

Regards. Gary.

Gary Kane

Principal Community Response Officer

Technical Support and Community Response

Regulatory Capability and Customer Service

Department of Environment and Heritage Protection

P 1300 130 372 (option 2)

Level 9, 400 George Street, Brisbane

GPO Box 2454, Brisbane, Qld, 4001

From: BLANCHARD Scott

Sent: Friday, 18 March 2016 3:39 PM

To: KARLE Matt

Cc: LUND Cameron; Pollution Hotline; ESR - Ipswich; ESR - ES Compliance Brisbane Caboolture

Subject: FW: Complaint referral: Pices Acquatics Adavale St Brookfield - water pollution

Hi Matt

Appears this may be a matter for your team to investigate. Ecotrack states that Kylie Nordstrand looked into this matter recently (CA33355) and a warning was issued.

I will advise Hazel that I have forwarded the matter to your group and that someone will contact the complainant in due course.

CR Team, could you please enter the matter in Ecotrack and provide the CR details to Matt?

Thanks

Scott



Scott Blanchard
Compliance Delivery Manager
South Queensland Compliance | Ipswich
Environmental Services and Regulation
Department of Environment and Heritage Protection

Ph (07) 3894 8152
Level 4, 117 Brisbane Street Ipswich
PO Box 875 Ipswich Qld 4305



Please consider the environment before printing.

From: Hazel Chappell [<mailto:Hazel.Chappell@brisbane.qld.gov.au>]
Sent: Friday, 18 March 2016 2:09 PM
To: BLANCHARD Scott; LUND Cameron
Cc: Dave Armanelli
Subject: Re: Complaint referral: Pices Acquatics Adavale St Brookfield - water pollution

Hi Scott and Cameron,

I'm sending this information to you both as I am not sure who looks after the Brookfield area.

I'm referring a complaint from Sch3(10)(1)(b) has advised the creek
Sch3(10)(1)(b) This was an issue a few years ago and at that
time I advised the owners of Pices Aquatic's, Adavale St Brookfield, to apply for an environmental authority for
Aquaculture. This was based on the size of this business and the fact that they were piping waste/overflow water
containing nutrients and plant matter into the creek. I was later advised by DEHP that they did not require an
environmental authority as they were changing the pipe drains to an enclosed system that would not be emptying
into the creek.

The complainant is alleging the waste water is now being deposited into the creek Sch3(10)(1)(b) and
contaminating the natural creek system. The creek is covered with pest plants and the water quality is poor. Please
could you investigate?

Kind regards
Hazel

Hazel Chappell

Environmental Health Officer | Compliance & Regulatory Services
Brisbane Lifestyle
BRISBANE CITY COUNCIL

South Tower Green Square | 505 St Pauls Terrace, Fortitude Valley 4001
Phone: +61-7-3403 8888 | Fax 07 3334 0226
Email: hazel.chappell@brisbane.qld.gov.au



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RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR72232

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
		Sch3(10)(1)(b)				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
686617	Pisces Enterprises Pty Ltd	76 Adavale Street BROOKFIELD QLD 4069	1800 351 839			info@piscesenterprises.com

Incident Location

Name	Risk Level	Address
76 ADAVALE ST BROOKFIELD QLD 4069		76 ADAVALE ST BROOKFIELD QLD 4069

Type: Incident

Nature: Water : Effluent/Sewage

Received Date: 18/MAR/16

Receiving Officer: KANE, Gary

Receiving Office: Community Response

Status: Finalised

Origin: Public

Notification Method: Email

Project Manager: JEFFREE, Pete

Responsible Office: ES-RSD-SER-Brisbane Moreton

Description

Event On/From Date:	Event On/From Time:	Received Time:
Event To Date:	Event To Time:	Ongoing: N
Print Related Permits:		
Description		
Complaint received via BCC of release of nutrients to a waterway and possibly unlawful ERA1 Aquaculture, see attached.		

Running Sheet Summary

Accrued Time: 3 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	21/MAR/16		Telephone Call	JEFFREE, Pete	Action Required - further investigation	
	21/MAR/16		Site Inspection - other	JEFFREE, Pete	Action Required - further investigation	
	21/MAR/16		Site Inspection - Level A	JEFFREE, Pete	NFA - EPA otherwise satisfied	
	30/MAR/16		Telephone Call	JEFFREE, Pete	NFA - EPA otherwise satisfied	
Y	18/MAR/16	18/MAR/16	Email Received	KANE, Gary	Action Required - further investigation	18/MAR/16

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA33355	Environment	27/NOV/14	Pisces Enterprises Pty Ltd	76 ADAVALE ST BROOKFIELD QLD 4069

Running Sheet Summary

Complaint/Report Ref: CR72232

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
Sch3(10)(1)(b)						

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
686617	Piscos Enterprises Pty Ltd	76 Adavale Street BROOKFIELD QLD 4069	1800 351 839			info@piscosenterprises.com

Incident Location		
Name	Risk Level	Address
76 ADAVALE ST BROOKFIELD QLD 4069		76 ADAVALE ST BROOKFIELD QLD 4069

Source Ref: CR72232

Action Source Ref:

Date Commenced: 18/MAR/16 First Action: Y

Officer Involved: KANE, Gary

Responsible Office: Community Response

Action Type: Email Received

Inspection Type:

Enforcement Measure Type:

Referral To: Compliance and Investigation Unit

Action: GK sent job on to EHP Compliance Centre.

Time Spent Hours:

Time Spent Minutes: 15

Outcome: Action Required - further investigation

Outcome Description:

Due Date: 18/MAR/16

Date Completed: 18/MAR/16

Source Ref: CR72232

Action Source Ref:

Date Commenced: 21/MAR/16 First Action: N

Officer Involved: JEFFREE, Pete

Responsible Office: ES-RSD-SER-Brisbane Moreton

Action Type: Site Inspection - other

Inspection Type: Reactive - initial

Enforcement Measure Type:

Referral To:

Action: Officers from the department, Pete JEFFREE and Sarah ROWE attended the complainants who took us down to Gold Creek. Officers observed the creek to be covered in what looked like common duck weed. The creek was broken into several isolated ponds, the surface of these ponds were covered in the plant. Officers also heard and observed water flowing down an embankment and into Gold Creek. The embankment appeared to back onto Piscos. Officers took water samples from an upstream source (note: duck weed not present) and at the 'release' point. Officers also took photos.

Time Spent Hours: 1

Running Sheet Summary

Time Spent Minutes: 45

Outcome: Action Required - further investigation

Outcome Description: A site visit is warranted to investigate where the release is coming from.

Due Date:

Date Completed:

Source Ref: CR72232

Action Source Ref:

Date Commenced: 21/MAR/16

First Action: N

Officer Involved: JEFFREE, Pete

Responsible Office: ES-RSD-SER-Brisbane Moreton

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: I rung the complainant to gather further details regarding the complaint. s78B(2) advised that Gold Creek is choked with pest plants and that a release, assumed to be from Pisces, was observed. I advised the complainant that I would attend this afternoon to investigate and confirmed that I could Sch3(10)(1)(b) Sch3(10)(1)(b) Sch3(10)(1)(b)

Time Spent Hours: 0

Time Spent Minutes: 15

Outcome: Action Required - further investigation

Outcome Description: Attend Sch3(10)(1)(b) and speak with complainant. A site visit at Pisces may be warranted if the complaint is substantiated.

Due Date:

Date Completed:

Source Ref: CR72232

Action Source Ref:

Date Commenced: 21/MAR/16

First Action: N

Officer Involved: JEFFREE, Pete

Responsible Office: ES-RSD-SER-Brisbane Moreton

Action Type: Site Inspection - Level A

Inspection Type: Reactive - initial

Enforcement Measure Type:

Referral To:

Action: JEFFREE and ROWE reported to Pisces' site office and requested to speak to the site manager. Officers met with s78B(2) and identified themselves as authorised persons and presented their ID. JEFFREE advised that the department had received a complaint alleging waste water was being released from the site into Gold Creek and were investigating. s78B(2) advised that Pisces does not release water from the site routinely and manage their dam levels by irrigation. s78B(2) advised that 18 March 2016 following rain the dams at the front of their property overtopped and resulted in a release of waste water down Adavale Street containing elevated nutrients. s78B(2) told officers that water was being released from his residential premise (42/SP103798) but this was not associated with the activities of Pisces, other than by feeding water into the Pisces' dams when needed. This flow is one way. Officers observed the release point which was flowing and entering Gold Creek. s78B(2) said that his residential premise was strictly that, and was not contained on any land use approval from council that is associated with Pisces' operations.

Time Spent Hours: 1

Running Sheet Summary

Time Spent Minutes:

Outcome: NFA - EPA otherwise satisfied

Outcome Description: Officers observed no evidence to suggest that Pisces' operations constituted ERA1- Aquaculture- no water, other than uncontaminated stormwater is released to waters. The release observed was traced back to a dam situated on private property.

Due Date:

Date Completed:

Source Ref: CR72232

Action Source Ref:

Date Commenced: 30/MAR/16

First Action: N

Officer Involved: JEFFREE, Pete

Responsible Office: ES-RSD-SER-Brisbane Moreton

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: JEFFREE spoke with Hazel CHAPPELL (EHO) from Brisbane City Council who confirmed that the lot on plan where the release was observed to be coming from is not associated with the activities of Pisces. The address is 78B(2) in 2010 development approval was granted for the construction of a dwelling and a "Aqua Nova" sewage treatment plant.

Time Spent Hours: 0

Time Spent Minutes: 15

Outcome: NFA - EPA otherwise satisfied

Outcome Description: Closed off.

Due Date:

Date Completed: