Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR58883 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
707847	sch4p4(6) Personal information			sch4p4(6) Personal information		

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
589611	QLD organics					

Incident Location

Name	Risk Level	Address
63-71 Potassium Street NARANGBA Narangba Industrial Estate		63-71 Potassium Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : Waste
Received Date: 16/MAY/13
Receiving Officer: CLOUGH, Leonie
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Finalised
Origin: Referral from Local Government
Notification Method: Email
Project Manager: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: 16/MAY/13 **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
odour like blood and bone (putrid smell and very strong) from Narangba Industrial estate - possbily fertiliser plant- has been constant since last week

Running Sheet Summary

Accrued Time: 6 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	22/OCT/13		Frontline complaint handling	COOPER, Nadine	NFA - insufficient evidence	
	22/MAY/13		Email Sent	COOPER, Nadine	Action Required - awaiting response	
	22/MAY/13		Telephone Call	COOPER, Nadine	Action Required - awaiting response	
Y	21/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	21/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	21/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL	Narangba Industrial Estate	19/FEB/07

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	63-71 Potassium Street NARANGBA	21/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58884		QLD organics	63-71 Potassium Street NARANGBA	21/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	Lincom Group	QLD organics	63-71 Potassium Street NARANGBA	08/JUL/13
CR59439	Lincom Group	QLD organics	Narangba Industrial Estate	08/JUL/13

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340		Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA10802	Licensed Activity	21/JUN/07	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19406	Area	02/SEP/09	QLD organics	63-71 Potassium Street NARANGBA
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA23403	Environment	16/AUG/11	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA25929	Southern Region Compliance Program	30/AUG/12	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA28214	Southern Region Compliance Program	11/JUN/13	QLD organics	63-71 Potassium Street NARANGBA
CA2898	Area	11/MAY/05	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA6152	Licensed Activity	23/MAR/06	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR58883

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
707347	sch4p4(6) Personal information			sch4p4(6) Personal information		

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
589611	QLD organics					

Incident Location

Name	Risk Level	Address
63-71 Potassium Street NARANGBA Narangba Industrial Estate		63-71 Potassium Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR58883
Action Source Ref:
Date Commenced: 21/MAY/13 First Action: Y
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: I called Orko/QLD Organics. Brad Smith was not available, however spoke with Neil Peterson. I advised that we have received a number of complaints over the last few days. He said that he was not aware of any being received. I advised the complaints are about a fertiliser smell, and it is one that the complainants have noticed in previous years, but have said that the odours have been really good of late. Neil advised that they shut the plant down for (to upgrade equipment) a month and restarted on on or around 1 May 2013. He will check with Brad Smith to see if there have been any issues with equipment etc. Neil will get back to me this afternoon.
Time Spent Hours:
Time Spent Minutes:
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58883
Action Source Ref:
Date Commenced: 21/MAY/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Called and left a voice message

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58883
Action Source Ref:
Date Commenced: 21/MAY/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Recieved a call from sch4p4(6)-Personal Information She advised the smell has been pungent like blood and bone. She has noticed it at home, when dropping her child off at school, and driving along Deception Bay road. The odour infiltrates the car. It is the same thing as has been experienced in previous winters. Noticed the odour in the evenings week before last. Then she was home last Tuesday (14 May) and it was very bad. Since then she has experienced it days/evening since (generlly not home during work days).
I advised I have started investigation and would keep her up to dat.
Time Spent Hours:
Time Spent Minutes: 30
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58883
Action Source Ref:
Date Commenced: 22/MAY/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Sent
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Odour log emails & requested to contact office directly if odours are occurring
Time Spent Hours:
Time Spent Minutes: 30
Outcome: Action Required - awaiting response
Outcome Description:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Due Date:

Date Completed:

Source Ref: CR58883
Action Source Ref:
Date Commenced: 22/MAY/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Called and left a message to update client
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - awaiting response
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58883
Action Source Ref:
Date Commenced: 22/OCT/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Frontline complaint handling
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: A number of proactive monitoiring visits have occurred in recent months (see Narangba complaints file) which have not revealed a breach requiring enforcement action. Odours detected have nott been 1. witnessed at complaintants premises, and/or not been noxious/offensive.
No complaint form received.
Time Spent Hours: 5
Time Spent Minutes:
Outcome: NFA - insufficient evidence
Outcome Description:
Due Date:
Date Completed:

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR58884 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
587846	sch4p4(6) Personal information			sch4p4(6) Personal information		

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
589611	QLD organics					

Incident Location

Name	Risk Level	Address
63-71 Potassium Street NARANGBA Narangba Industrial Estate		63-71 Potassium Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : Waste
Received Date: 21/MAY/13
Receiving Officer: CLOUGH, Leonie
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Finalised
Origin: Referral from Local Government
Notification Method: Email
Project Manager: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: 16/MAY/13 **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
State Members office phoned Moreton Bay Regional council regarding fertiliser smell over decpetion Bay over last copule of days and believe source is Narangba industrial estate

Running Sheet Summary

Accrued Time: 5 hrs 15 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	22/OCT/13		Frontline complaint handling	COOPER, Nadine	NFA - insufficient evidence	
	22/MAY/13		Telephone Call	COOPER, Nadine	Action Required - awaiting response	
Y	21/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	21/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL	Narangba Industrial Estate	09/MAY/07

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
		ESTATE - VARIOUS ODOURS 2002-2003		
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58603		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	63-71 Potassium Street NARANGBA	21/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	63-71 Potassium Street NARANGBA	16/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	63-71 Potassium Street NARANGBA	08/JUL/13
CR59439	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340		Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	sch4p4(6) Personal information	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426		Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA10802	Licensed Activity	21/JUN/07	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19406	Area	02/SEP/09	QLD organics	63-71 Potassium Street NARANGBA
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA23403	Environment	16/AUG/11	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA25929	Southern Region Compliance Program	30/AUG/12	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA28214	Southern Region Compliance Program	11/JUN/13	QLD organics	63-71 Potassium Street NARANGBA
CA2898	Area	11/MAY/05	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA6152	Licensed Activity	23/MAR/06	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA

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sch4p4(6) Personal informa

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR58884

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
787*4	sch4p4(6) Personal information			sch4p4(6) Personal information		

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
589611	QLD organics					

Incident Location

Name	Risk Level	Address
63-71 Potassium Street NARANGBA Narangba Industrial Estate		63-71 Potassium Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR58884
Action Source Ref:
Date Commenced: 21/MAY/13 **First Action:** Y
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: I called Orko/QLD Organics. Brad Smith was not available, however spoke with Neil Peterson. I advised that we have received a number of complaints over the last few days. He said that he was not aware of any being received. I advised the complaints are about a fertiliser smell, and it is one that the complainants have noticed in previous years, but have said that the odours have been really good of late. Neil advised that they shut the plant down for (to upgrade equipment) a month and restarted on on or around 1 May 2013. He will check with Brad Smith to see if there have been any issues with equipment etc. Neil will get back to me this afternoon.
Time Spent Hours:
Time Spent Minutes:
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58884
Action Source Ref:
Date Commenced: 21/MAY/13 **First Action:** N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Called and left a voice message
Time Spent Hours:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Time Spent Minutes:
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58884
Action Source Ref:
Date Commenced: 22/MAY/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Called and left a voice message to call me back
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - awaiting response
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58884
Action Source Ref:
Date Commenced: 22/OCT/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Frontline complaint handling
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: A number of proactive monitoring visits have occurred in recent months (see Narangba complaints file) which have not revealed a breach requiring enforcement action. Odours detected have nott been 1. witnessed at complaintants premises, and/or not been noxious/offensive.
No complaint form received.
Time Spent Hours: 5
Time Spent Minutes:
Outcome: NFA - insufficient evidence
Outcome Description:
Due Date:
Date Completed:

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR58905 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
707932	s78B(2) - Personal Information			sch4p4(6) Personal information		pkeim1@eq.edu.au

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Moreton Down State Primary School, Parson Bvl, Deception Bay Narangba Industrial Estate	2 Low	Narangba Industrial Estate NARANGBA QLD 4504

Type: Incident
Nature: Air : Odour : General
Received Date: 22/MAY/13
Receiving Officer: SCHWEGLER, Walter
Receiving Office: Permit and Licence Management
Status: Finalised
Origin: Public
Notification Method: Telephone call - business hours
Project Manager: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description

s78B(2) Principal of Moreton Downs State Primary School, Parsons Boulevard, Deception Bay advised that there is a strong gas smell from nearby industrial estate. Would like to speak to an Environmental Officer. Transferred call to Nadine Cooper

Running Sheet Summary

Accrued Time: 12 hrs 45 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	11/OCT/13		Site Inspection - Level A	SALOMONE, Daniel	NFA - insufficient evidence	
	14/AUG/13		No Action	COOPER, Nadine	NFA - insufficient evidence	
	23/MAY/13		Telephone Call	COOPER, Nadine	Action Required - awaiting response	
	23/MAY/13		Telephone Call	COOPER, Nadine	Action Required - awaiting response	
	23/MAY/13		Telephone Call	COOPER, Nadine	Action Required - awaiting response	
	23/MAY/13		Brief	COOPER, Nadine	Action Required - awaiting PIN payment	
	23/MAY/13		Telephone Call	COOPER, Nadine	Action Required - awaiting response	
	23/MAY/13		Referred	COOPER, Nadine	Action Required - awaiting response	
Y	22/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	22/MAY/13		Email Sent	COOPER, Nadine	Action Required - further investigation	
	23/MAY/13		Email Sent	COOPER, Nadine	Action Required - further investigation	
	23/MAY/13		Telephone Call	COOPER, Nadine	Action Required - awaiting response	
	24/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	04/JUN/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075	Harrison, Kevin	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/NOV/04

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1530		2002-2003 Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868	sch4p4(6) Personal information	NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR58905

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
707932	s78B(2) - Personal information		sch4p4(6) Personal information			pkeim1@eq.edu.au

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Moreton Down State Primary School, Parson Bvl, Deception Bay	2 Low	
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR58905
Action Source Ref:
Date Commenced: 22/MAY/13 **First Action:** Y
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Discussed with s78B(2) the odour - he said staff have been experiencing it for a week or more. It is not the same fertiliser smell or dog biscuit smell they have experienced in the past. It is differnet like a sweet gas odour. I explained that there was some gas issues in the area investigated a few months ago and I would find the relevant contact details and email them through. I also advised I would be headding out on site tomorrow morning to investigate odour issues that had been reported to us. I would contact him in the morning to see if he was experiencing any odour.
Time Spent Hours:
Time Spent Minutes: 45
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58905
Action Source Ref:
Date Commenced: 22/MAY/13 **First Action:** N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Sent
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Good afternoon s78B(2)

Following our conversation this afternoon, I recommend that you speak with an APA Group technician to lodge

RTI DL RELEASE - EHP

Running Sheet Summary

your concerns. APA Group are responsible for the provision of residential gas supply north of the Brisbane River on 1800 808 526.

Gas odour complaints in the Narangba vicinity were investigated several months ago by APA Group and one of the sources of gas identified was a regulator set (which are often located in the front of some premises that have gas power furnaces). When the pressure gets too high it vents to the atmosphere. There is reportedly no issue with this, as it is the intention of such equipment to do this. During wet weather APA Group noted an increase in reports of gas odour (due to the atmospheric conditions).

However, given that at this stage it is not clear whether the gas odour is from a potential leak in the lines, or one of these regulator sets venting (or some other cause) I recommend that you contact APA Group for their investigation.

In addition, as discussed I will be heading out the industrial estate area tomorrow to investigate odour complaints we have received in the last week alleging an organic odour.
I understand though that the odour issue your staff have been recently experiencing is a different and distinct odour, as you describe is a gas odour.

I will be in contact with you in the morning to see whether at that time you or your staff/students are experiencing odour.
If you have any questions, please contact me on the number below.

email also BCC: to MBRC

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58905

Action Source Ref:

Date Commenced: 23/MAY/13 **First Action:** N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Phone calls with EHP science (David Wainwright) to look into what (if any) monitoring assistance EHP could provide. See email responses. QLD Health have the equipment and the analysis would also need to go through them.

Time Spent Hours: 2

Time Spent Minutes:

Outcome: Action Required - awaiting response

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58905

Action Source Ref:

Date Commenced: 23/MAY/13 **First Action:** N

Officer Involved: COOPER, Nadine

ES-RSD-SER-Moreton Bay

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Responsible Office:
Action Type: Brief
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: EHP alert provided to manager in case of media enquiry - if goes to school closure.
Time Spent Hours: 2
Time Spent Minutes:
Outcome: Action Required - awaiting PIN payment
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58905
Action Source Ref:
Date Commenced: 23/MAY/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: I contacted s78B(2)- principal to see if he/staff were experiencing odours today. He was very unhappy with me asking this question. I tried to explain the intention behind this line of question. See also running sheet for sch4p4(6) Personal information sch4p4(6) Personal information
The school was not currently being impacted by the odour, however I advised I would ring him later to see if there were any odours. I also checked if he had contacted APA as I had suggested yesterday. He had not. I asked if he would like me to do so on his behalf and he said that he would appreciate this. I advised I would provide any update as I could. He agreed to call me if there was any further odour.
Time Spent Hours: 1
Time Spent Minutes:
Outcome: Action Required - awaiting response
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58905
Action Source Ref:
Date Commenced: 23/MAY/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Referral To:

Action: Phone call from sch4p4(6) Personal information Department of Education. He has received a call from Principal of Moreton Downs school s78B(2) very concerned and agravated that EHP and Council 'are doing nothing' with respect to his complaint. I stepped through what phone conversations I have had with s78B(2) since the report came in yesterday afternoon at 4pm. I explained that I had talked to s78B(2) about contacting emergency services given he was considering evacuating the school as he advised in my phone conversation with him this morning. He was not ameniable to this suggestion (to contact emergency services) due to the potential media attention it may cause. s78B(2) had not contacted APA as I had suggested, however I had done this the morning so that they could investigate any potential gas leaks in the area. Their response time was approximately 2 hours.
When I had called s78B(2) at approximately 9am this monring to see if there were any odours present (as I had explained I would do yesterday afternoon) so I could attend the site to investigate the source, he advised that there were not odours. However he seemed very upset at my asking this question (whether there were odours) and stated that he does not have a canary on his shoulder and was not going to go and smell the gas. I reworded my question and explained that my intention was to just gauge from him whether him or his staff were being impacted by the odour in the normal activiteis they were doing at the present moment(6) Personal information confirmed that he had had a similar conversation with s78B(2) sch4p4(6) Personal information requesting from EHP was monitoring equipment we could provide to assess whether the school was 'safe'. I explained that I am seeking advice from our sciences department, but the difficulty in monitoing (particulalry given the lack of information on a potential source) is chosing the parameters to monitor for - the contaminants may not be identified. He said he understood this.

Time Spent Hours: 2

Time Spent Minutes:

Outcome: Action Required - awaiting response

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58905

Action Source Ref:

Date Commenced: 23/MAY/13 First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Discussions with Lachland Muculloch of MBRC - he was on site this morning and witnessed gas odour. He spent next hour trying to identify and could not locate.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - awaiting response

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58905

Action Source Ref:

Date Commenced: 23/MAY/13 First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Several phone calls to s78B(2) today - no odurs present.
Leonie Clough to follow up tomorrow with s78B(2)) Personal information absence tomorrow.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - awaiting response

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58905

Action Source Ref:

Date Commenced: 23/MAY/13 **First Action:** N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Email Sent

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Discussions and emails with Lachlan McCulloch MBRC - he has also received the gas ododur complaint and will be heading down there this morning to investigate. He will keep me updated as to any developments. He was not aware of any air monitoring equipment installed at the school as described by s78B(2) in our phone cponversation yesterday.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58905

Action Source Ref:

Date Commenced: 23/MAY/13 **First Action:** N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Referred

Inspection Type:

Enforcement Measure Type:

Referral To: Queensland Health

Action: Email and follow up phone call to Bogdan Lew of QLD Health (Public Health Unit) advising of the issue (including potential school closure) and seeing what monitoring assistance he could provide. See details contained in emails.

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Time Spent Hours:
Time Spent Minutes: 30
Outcome: Action Required - awaiting response
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58905
Action Source Ref:
Date Commenced: 24/MAY/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Leonie Clough spoke with APA group. They advised that there was no record of my phone call yesterday, however there was no gas lines in that area so not a potential source.

Leonie Clough contacted s78B(2) o see if there were any odour impacts today. He said that there were not.

Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58905
Action Source Ref:
Date Commenced: 04/JUN/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: sch4p4(6) Personal information to provide an update on the situation - given no odours present since initial report in May.
He would like some contact details from me for them to includ in a document/planning exercise they will do to cover off if this situation occurrs again. I explained that EHP are not currently in a position to monitor given the apparent isolated nature of the incident.
He is happy with this advise and I will send an email to confirm. I explained again the various roles - MBRC, QLD Health, EHP and understood the posible frustration given the multiple agencies involved and the uncertainty over jurisdiction given we still do not know the source of the odour. He said that he understood these challenges, and moving forward they want to put together this plan to try and address, particulalry if it happens again some time from now and there are different staff etc, know who to contact.
See email to [illegible] & sch4p4(6) Personal in s78B(2)n

Time Spent Hours: 2

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Queensland Parks and Wildlife Service

Running Sheet Summary

Time Spent Minutes:
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58905
Action Source Ref:
Date Commenced: 14/AUG/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: No Action
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: No further gas complaints from the school. Close action. General gas odours still intermittently being reported & are being proactively investigated by EHP.
Time Spent Hours:
Time Spent Minutes: 15
Outcome: NFA - insufficient evidence
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58905
Action Source Ref:
Date Commenced: 11/OCT/13 First Action: N
Officer Involved: SALOMONE, Daniel
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Site Inspection - Level A
Inspection Type: Proactive - followup
Enforcement Measure Type:
Referral To:
Action: 8am on the 11/10/13 - visit with Gas Inspector Tony Willis.
Small amount of Gas detected at the top of Potassium Street. Nothing else of concern.
Requested thrid visit from APA to check gas.
Outcome from this visit from APA GRoup - no gas detected.
Time Spent Hours:
Time Spent Minutes:
Outcome: NFA - insufficient evidence
Outcome Description:
Due Date:
Date Completed:

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Running Sheet Summary

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Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR58983 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
639724	sch4p4(6) Personal information	sch4p4(6) Personal information DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : General
Received Date: 24/MAY/13
Receiving Officer: COOPER, Nadine
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Finalised
Origin: Public
Notification Method: Email
Project Manager: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description

Hi Nadine,
Can you please keep another customer updated with what is happening with at Narangba:
sch4p4(6) Personal information
He is feeling frustrated about having to smell odours with frequent regularity.
If you could get him some information asap about what is likely to happen that would be good.

thanks
Marcus Houweling I Environmental Health Officer
Community & Environmental Services

Moreton Bay Regional Council
Email: marcus.houweling@moretonbay.qld.gov.au
Phone: (07) 3205 0555
Web: www.moretonbay.qld.gov.au

Running Sheet Summary

Accrued Time: 8 hrs 15 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	22/OCT/13		Frontline complaint handling	COOPER, Nadine	NFA - insufficient evidence	
Y	28/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	29/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	30/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	06/JUN/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	06/JUN/13		Email Sent	COOPER, Nadine	Action Required - further investigation	
	04/JUN/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	03/JUN/13		Telephone Call	COOPER, Nadine	Action Required - awaiting response	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use	Narangba Industrial Estate	22/DEC/04

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362	sch4p4(6) Personal information	NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	09/SEP/09

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR46746		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48748		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48750		2002-2003 NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48752		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48753		2002-2003 NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09
CR48760		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09
CR48761		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	22/SEP/09
CR48785		2002-2003 Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	02/SEP/09
CR48790	sch4p4(6) Personal information	2002-2003 Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	17/SEP/09
CR48803		2002-2003 Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	05/OCT/09
CR48805		2002-2003 Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	22/SEP/05
CR49402		2002-2003 Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/MAR/11
CR51309		2002-2003 NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	10/NOV/05
CR56466		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	12/NOV/12
CR56944		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	15/NOV/12
CR57949		2002-2003 Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW &	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA20233	Not Applicable	28/JAN/10	J Packer (Tanning) Pty Ltd Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR58983

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
636724	sch4p4(6) Personal information	Queen Street DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR58983
Action Source Ref:
Date Commenced: 28/MAY/13 First Action: Y
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Called mobile number no answer. No ability to leave message.
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58983
Action Source Ref:
Date Commenced: 29/MAY/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Called mobile number no answer. No ability to leave message.8:40am
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58983
Action Source Ref:
Date Commenced: 30/MAY/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Called mobile number no answer. No ability to leave message.
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58983
Action Source Ref:
Date Commenced: 03/JUN/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
sch4p4(1)(b) Personal information
Daniel advised that he has been in communication with Daniel Salomone. He is unhappy that he called to complain to the Council in April and he believes that nothing has happened since then.
Daniel advised that the complaint was passed to EHP on 24 May and that Nadine Cooper had tried to contact him on a number of occations last week.
He was not satisfied with this response. Daniel advised that Nadine Cooper would contact him tomorrow.
Time Spent Hours:
Time Spent Minutes: 30
Outcome: Action Required - awaiting response
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58983

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Action Source Ref:

Date Commenced: 04/JUN/13 First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: sch4p4(6) Personal information is very annoyed that his complaint through to Council took so long to get to EHP. He is also frustrated that his address and other details (like dates of odour) had not been passed onto EHP by Council.
He advised the following:
- originally complained to Council regarding odours on Friday 19 April - fertiliser smell, light SSW rated 5 out of 10. He contacted Council again on Monday 6 May and again on 16 May and spoke with Marcus Howling about the odour.
sch4p4(6) Personal information - feels that our the last 2 or so years has not been too bad. He said that he has been down (a while ago, can't remember when) down to QLD Organics at 8pm at night when there was visible emissions from the stack and it stank.
I explained the importance of filling in odour logs to asist us , particulalry when the odour occurrs at night so that we can put together an odour monitoring plan and get approval for after hours work.
H was reluctant to do this, but I advised I would send through a log. He confirmed he would contact me again should he experience the odour.

Time Spent Hours: 1

Time Spent Minutes:

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58983

Action Source Ref:

Date Commenced: 06/JUN/13 First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Call to Marcus Houweling (MBRC) to get further information on complaint from sch4p4(6) Personal information Council. He advised that Rob Lewis had attended but did not know if there was any odour detected.
Marcus advised that Rod Lewis (after hours) had attended but did not witness any odour.
I explained what EHP was doing - ie. send odour logs to help inform any after hours odour monitoring/planning and responding to odour calls as they are received. I explained that there has been no odour logs received back so after hours monitoring is not to be conducted until some info is received. No odours during working hours, but EHP will respond if any are received.
Marcus agreed to continue to keep EHP updated if any further odour complaints are received, officers wintess odours etc.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Date Completed:

Source Ref: CR58983
Action Source Ref:
Date Commenced: 06/JUN/13 **First Action:** N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Sent
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Email Leonie Clough re: infomration passed from Council on Ridley

FYI ?

I have just called Marcus Houweling re: odours in the Narangba area just to make sure they are sending any complaints through/updates etc and explaining what actions we have taken.

He also mentioned that in previous involvement they have had with Ridleys they have found a correlation between when they were getting the fish odour complaints and when they had opened a large roller door at the front of the property (housing part of the manufacturing process). When this was kept shut it seems to address the complaints fairly well.

N

Time Spent Hours:
Time Spent Minutes: 30
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR58983
Action Source Ref:
Date Commenced: 22/OCT/13 **First Action:** N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Frontline complaint handling
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: A number of proactive monitoiring visits have occurred in recent months (see Narangba complaints file) which have not revealed a breach requiring enforcement action. Odours detected have nott been 1. witnessed at complaintants premises, and/or not been noxious/offensive.
No complaint form received.

Time Spent Hours: 5
Time Spent Minutes:
Outcome: NFA - insufficient evidence
Outcome Description:
Due Date:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Date Completed:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59155 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
659557	Moreton Bay Council	PO Box 159 CABOOLTURE QLD 4510			07 32005 0599	

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
558120	Ridley Agriproducts Pty Ltd.	Level 4 565 Bourke Street MELBOURNE VIC 3000	3817 9800		3883 7904	

Incident Location

Name	Risk Level	Address
12-18 Neon Street NARANGBA 4505 Narangba Industrial Estate	3 Moderate	12-18 Neon Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : General
Received Date: 16/MAY/13
Receiving Officer: CLOUGH, Leonie
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Active
Origin: Referral from Local Government
Notification Method: Email
Project Manager: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: 13/MAY/13 **Event On/From Time:** **Received Time:**
Event To Date: 15/MAY/13 **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
complaints received by council regarding strong fertiliser odour and fish type odour

Running Sheet Summary

Accrued Time: 2 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	21/MAY/13	21/MAY/13	Email Sent	CLOUGH, Leonie	Action Required - further investigation	21/MAY/13
	11/JUN/13	11/JUN/13	Site Inspection - Level A	CLOUGH, Leonie	NFA	11/JUN/13

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34579		Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	25/JUL/06
CR34587		Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	26/JUL/06
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46631		Unknown	12-18 Neon Street NARANGBA 4505	22/JUL/09
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR51939	Ridley Agriproducts Pty Ltd.	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	03/JUN/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237		Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	23/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340		Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423		Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	sch4p4(6) Personal information	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20069	Maintenance	23/DEC/09	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	Ali Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA23144	Environment	29/JUN/11	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA23292	Environment	22/JUL/11	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA24623	Environment	15/MAR/12	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA25691	Environment	16/JUL/12	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA26611	Environment	03/DEC/12	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA29769	Environment	23/OCT/13	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59155

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
659557	Moreton Bay Council	PO Box 159 CABOOLTURE QLD 4510			07 32005 0599	

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
558120	Ridley Agriproducts Pty Ltd.	Level 4 565 Bourke Street MELBOURNE VIC 3000	3817 9800		3883 7904	

Incident Location

Name	Risk Level	Address
12-18 Neon Street NARANGBA 4505 Narangba Industrial Estate	3 Moderate	12-18 Neon Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR59155
Action Source Ref:
Date Commenced: 21/MAY/13 **First Action:** Y
Officer Involved: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Sent
Inspection Type: Reactive - initial
Enforcement Measure Type:
Referral To:
Action: arrange site inspection
Time Spent Hours:
Time Spent Minutes: 30
Outcome: Action Required - further investigation
Outcome Description: conduct odour investigation and review operating parameters for biofilter over compliant days
Due Date: 21/MAY/13
Date Completed: 21/MAY/13

Source Ref: CR59155
Action Source Ref:
Date Commenced: 11/JUN/13 **First Action:** N
Officer Involved: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Site Inspection - Level A
Inspection Type: Reactive - followup
Enforcement Measure Type:
Referral To:
Action: Site meeting - John Souter (Ridley) condicted review of recent odour monitoring from biolfilter and roof stack - compliant with permit levels for odour.
Time Spent Hours: 2
Time Spent Minutes:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Outcome:	NFA
Outcome Description:	conducted a review of operatiing parameters for biofilter of data logged by John Souter. Temperature, humidity and airflow all within biofilter operating parameters.John advised that Ridley still waiting for quotes to redirect the grinder process air stream though the coil room (this will assist with ensuring temperature of air stream to biofliter not in excess of 41 degrees C. I advised that EHP waiting for this action to complete/sign of on TEP completion. John Souter also advised that bark biolfilter media had been recently topped up - confimed by our observations whilst on site
Due Date:	11/JUN/13
Date Completed:	11/JUN/13

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59196 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
518736	sch4p4(6) Personal information	sch4p4(6) Personal information DAKABIN QLD 4503	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Incident
Nature: Air : Odour : General
Received Date: 17/JUN/13
Receiving Officer: HENDERSON, Denise
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Active
Origin: Public
Notification Method: Telephone call - business hours
Project Manager: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
Good morning,

Due to an IT issue, I am unable to send this email via the pollution hotline email.

I have just taken a call from sch4p4(6) Personal information regarding unpleasant odour of oil that came from a business at the Narangba Industrial Estate yesterday morning. The odour has since gone.

sch4p4(6) Personal information advised that she has completed numerous complaint forms and refused to complete another one. She requested that this information be provided to the EHP office who investigate these complaints which I am now doing. Should any further information be required sch4p4(6) Personal information can be contacted on sch4p4(6) Personal information

Regards,
Alison
Pollution Hotline

Running Sheet Summary

Accrued Time: 1 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	27/JUN/13		Email Received	COOPER, Nadine	Action Required - further investigation	
	03/JUL/13		Email Sent	COOPER, Nadine	Action Required - further investigation	
Y	20/JUN/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	20/JUN/13		Email Sent	COOPER, Nadine	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58603		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237		Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	Lincom Group	QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7268		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59196

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
518738	sch4p4(6) Personal information	Riverview Court DAKABIN QLD 4503	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR59196

Action Source Ref:

Date Commenced: 20/JUN/13 **First Action:** N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Email Sent

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Good afternoon

Thank you for your email regarding notification of odour impacting you on Sunday morning, suspected to be from the Narangba Industrial Estate.

I have attached the Department of Environment and Heritage Protection?s (EHP) odour log which when completed is of assistance to us in investigation of odours, particularly when odours are occurring out of normal business hours (as you have reported). I understand some reluctance to fill these logs in however, it has some significant benefits in odour investigations as it allows EHP to collate information on the types of conditions when odours are being experienced. This odour log information allows us to better plan, in particular for after hours odour monitoring at the times when we are more likely to experience the odours, identify the source and take the necessary action.

For complaints, EHP is to be contacted via the pollution hotline to report the event/incident (1300130372 or email PollutionHotline@ehp.qld.gov.au). This allows the recording of the complaint through the appropriate departmental processes and to be passed to the correct area for action.
I note however given your current active odour complaint, I am more than happy for you to contact me directly on 54337770 should an odour event occur again in the near future. If I am unavailable, you are able to address any concerns you have with Leonie Clough of this office also.

Thank you for your assistance in investigating this matter you have raised with EHP. If you have any questions please contact me.

Kind regards
Nadine Cooper
Principal Environmental Officer (Moreton Bay) Southern Region East
Environmental Services and Regulation
Department of Environment and Heritage Protection
Level 3, 33 King Street Caboolture QLD 4510
Ph: (07) 5433 7770 Fax: (07) 5433 7762
Document Submission: moretonbay.esr@ehp.qld.gov.au
Direct Email: nadine.cooper@ehp.qld.gov.au

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Source Ref: CR59196
Action Source Ref:
Date Commenced: 20/JUN/13 First Action: Y
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Phone call, left voice messge
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59196
Action Source Ref:
Date Commenced: 27/JUN/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Received
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Email advising odour "oil" especially late at night.
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59196
Action Source Ref:
Date Commenced: 03/JUL/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Sent

RTI DL RELEASE - EHP

Release

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: s4(3)(b) s4(4) s4(6) Personal information

I am just providing you with an update regarding odour monitoring in the Narangba area.

The department has been, and will continue to undertake odour monitoring in the area both in response to complaints received as well as proactively (as has been done on two days this week).
Unfortunately the `oil/petroleum? odour which you have described has not yet been detected by officers.

As indicated by my earlier email, and as I have explained to other complainants, given the nature of odour complaint investigation, odour logs can really assist in narrowing down the times (and weather conditions) which people are experiencing odour impacts. To date the department has not received any odour logs as a result of complaints in the area for 2013. This unfortunately means we are left undertaking odour monitoring without detailed information which often can result in odour visits at times when the odours may not be present (particularly when the odour is after business hours as you have described).

Any assistance you are able to provide regarding odour logs (in addition to contacting this office if the dour you are experiencing is strong) would be greatly appreciated.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59197 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
708975	sch4p4(6) Personal information		sch4p4(6) Personal information			sch4p4(6) Personal information

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Incident
Nature: Air : Odour : General
Received Date: 17/JUN/13
Receiving Officer: HENDERSON, Denise
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Active
Origin: Public
Notification Method: Email
Project Manager: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
Complaint received at council 13/06/13
Air pollution Boundary Road Industrial Esate adjacent to North Lakes
Acrid smell that fills the air
Every night this week from 10/6 - 14/6 from 8pm
the smell is thick and overpowering

Running Sheet Summary

Accrued Time: 0 hrs 0 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609	sch4p4(6) Personal information	Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	05/JUN/07

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR38220		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	28/JUN/07
CR40422		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	11/FEB/08
CR40821		2002-2003 Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58603		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237		Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628	sch4p4(6) Personal information	Unknown Alleged Source - Use	Narangba Industrial Estate	02/FEB/06

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59237 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
518739	sch4p4(6) Personal information	Ridgeview Court DAKABIN QLD 4503	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Alleged Compliance Issue
Nature: Air : Odour : General
Received Date: 20/JUN/13
Receiving Officer: HENDERSON, Denise
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Finalised
Origin: Public
Notification Method: Email
Project Manager: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description

From sch4p4(6) Personal information
Sent: Thursday, 20 June 2013 3:06 PM
To: ESR - Moreton Bay
Subject: Odour Issue NIE

Hi,

Just advising that there was a strong smell of used oil in the Deception Bay area last Sunday morning. The odour moved to Dakabin in the late afternoon with the wind change ? it was strong even 3 kilometres from its probable source in the Narangba Industrial Estate.

sch4p4(6) Personal information

RTI DL RELEASE - EHP

Running Sheet Summary

Accrued Time: 0 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	20/JUN/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
Y	20/JUN/13	27/JUN/13	Telephone Call	HENDERSON, Denise	NFA	20/JUN/13

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL	Narangba Industrial Estate	19/FEB/07

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
		ESTATE - VARIOUS ODOURS 2002-2003		
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59309	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13

RTI DA RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59237

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
518736	sch4p4(6) Personal information	sch4p4(6) Personal information DAKABIN QLD 4503	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR59237
Action Source Ref:
Date Commenced: 20/JUN/13 First Action: Y
Officer Involved: HENDERSON, Denise
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: nfa
Time Spent Hours:
Time Spent Minutes: 15
Outcome: NFA
Outcome Description: this is the same complaint information at one received on 17/6 CR59196 this is being dealt with by Leonie Clough
Due Date: 27/JUN/13
Date Completed: 20/JUN/13

Source Ref: CR59237
Action Source Ref:
Date Commenced: 20/JUN/13 First Action: Y
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Called and left a voice message. 3:54pm
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Outcome Description:	
Due Date:	
Date Completed:	

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59309 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
709330	sch4p4(6) Personal information	sch4p4(6) Personal information DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : General
Received Date: 21/JUN/13
Receiving Officer: HENDERSON, Denise
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Active
Origin: Referral from Local Government
Notification Method: Email
Project Manager: HANKINS, Kylie
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description

Recieved from Moreton Bay Regional Council Actioning Officer Marcus Houweling
Customer Request Notification - No: 1397909
Date and Time recieved: 7-June-2013 @ 08:40:27

Commercial property causing air pollution
Type of pollution: Odour/fumes
Unknown of exact property but the industrial estate is close by and caller thinks it may come from there.
Very strong fishy/foul smell. The smell is most strong in the morning and caller noticed it for the last month but some days it is worse than others.
Occurs: Morning - 7am and 9am
Last occured today.
Customer is willing to make a written statement.
Customer has not contacted any other government agency.

Running Sheet Summary

Accrued Time: 0 hrs 45 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	21/JUN/13		Telephone Call	GOODHAND, Alison	Action Required - further investigation	
	25/JUN/13		Telephone Call	CLOUGH, Leonie	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05

PTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59783	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate

RTI DLM RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59309

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
709330	sch4p4(6) Personal information	Shore Avenue DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR59309
Action Source Ref:
Date Commenced: 21/JUN/13 **First Action:** Y
Officer Involved: GOODHAND, Alison
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Callled the complainant. Thanked them for their information. Officer will be back in contact next week.
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59309
Action Source Ref:
Date Commenced: 25/JUN/13 **First Action:** N
Officer Involved: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Attempted to call at 10.00am and 12.05pm. Client returned call in afternoon. Advised process for odour complaint investigation particularly with after hours response required. Explained helpfulness of odour logs. Complainant has filled in many logs over the years. Complainant stated that odour was particulrly bad on the morning of the 7th June 2013.
Time Spent Hours:
Time Spent Minutes: 30

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Outcome:	Action Required - further investigation
Outcome Description:	
Due Date:	
Date Completed:	

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59322 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
708836	sch4p4(6) Personal information	Complainant DECEPTION BAY QLD 4508		sch4p4(6) Personal information		

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : General
Received Date: 21/JUN/13
Receiving Officer: HENDERSON, Denise
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Active
Origin: Referral from Local Government
Notification Method: Email
Project Manager: HANKINS, Kylie
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description

Recieved from Moreton Bay Regional Council from actioning officer Marcus Houeling
Customer Request Notification - No: 1397927
Date and Time recieved: 7-June-2013 @ 08:50:08

Commercial property causing air pollution
Type of pollution: Odour/fumes
From: Narangba Industrial Estate - Ridley Aquafeeds, Potassium Street, Narangba
Customer has called to say that the odours are quite offensive this morning and has been several afternoons from about 3pm.
Occurs after 3pm for extended periods.
Last occured earlier this week. Particularly noticable on days with cloud cover and breeze.
The customer is willing to provide a written statement.
The customer has not contacted any other government agency.

Running Sheet Summary

Accrued Time: 1 hrs 0 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	21/JUN/13		Telephone Call	GOODHAND, Alison	Action Required - further investigation	
	25/JUN/13		Telephone Call	CLOUGH, Leonie	Action Required - further investigation	
	24/JUN/13		Email Sent	CLOUGH, Leonie	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06

FTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL	Narangba Industrial Estate	07/SEP/09

RTI DLE RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48753		ESTATE - VARIOUS ODOURS 2002-2003 NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13

RTI DE-RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59598	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59322

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
709338	sch4p4(6) Personal information	Waterfront Crescent DECEPTION BAY QLD 4508		sch4p4(6) Personal information		

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR59322
Action Source Ref:
Date Commenced: 21/JUN/13 **First Action:** Y
Officer Involved: GOODHAND, Alison
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Called the complainant. Thanked them for their information. Officer will be in contact next week.
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59322
Action Source Ref:
Date Commenced: 24/JUN/13 **First Action:** N
Officer Involved: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Sent
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Email sent to John Souter re: Odour complaints regarding odour from Ridley. Refer to file no: SOR113991
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Outcome Description:	
Due Date:	
Date Completed:	

Source Ref:	CR59322
Action Source Ref:	
Date Commenced:	25/JUN/13
First Action:	N
Officer Involved:	CLOUGH, Leonie
Responsible Office:	ES-RSD-SER-Moreton Bay
Action Type:	Telephone Call
Inspection Type:	
Enforcement Measure Type:	
Referral To:	
Action:	Called to obtain further detail. Explained the helpfulness of odour logs. Complainant has filled in many logs over the years. Complainant stated that she is mainly affected in the winter.
Time Spent Hours:	
Time Spent Minutes:	30
Outcome:	Action Required - further investigation
Outcome Description:	Email to be sent to complainant with odour log.
Due Date:	
Date Completed:	

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59378 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
556603	Queensland Organic Fertiliser Pty Ltd					

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
589611	QLD organics					

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate Potassium Street NARANGBA QLD 4504	3 Moderate	Narangba Industrial Estate NARANGBA QLD 4504 Potassium Street NARANGBA QLD 4504

Type: Alleged Compliance Issue
Nature: Air : Odour : General
Received Date: 01/JUL/13
Receiving Officer: SIMS, Shanna
Receiving Office: ES - Reg Serv - Cairns - William McCormack
Status: Finalised
Origin: EPA
Notification Method: EPA visit
Project Manager: GOODHAND, Alison
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
Level A inspection undertaken of Narangba Industrial Estate. Obnoxious fertilizer odour noted at Qld Organic Fertilisers.
See CA28547

Running Sheet Summary

Accrued Time: 3 hrs 45 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	01/JUL/13	12/JUL/13	Site Inspection - Level A	SIMS, Shanna	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34540		Boral Asphalt (Qld) Pty Ltd	Potassium Street NARANGBA QLD 4504	21/JUL/06
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR35236	Road Surfaces Group Pty Ltd	Boal, Bradley I	Potassium Street NARANGBA QLD 4504	25/SEP/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741	sch4p4(6) Personal information	NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48013	sch4p4(6) Personal information	Transpacific Cleanaway Pty Ltd	Potassium Street NARANGBA QLD 4504	05/FEB/10
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09

RTI DO NOT RELEASE - EPP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48760		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09
CR48761		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	22/SEP/09
CR48785		2002-2003 Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237		Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59383	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60714	Waste 2 Resources Group Pty Ltd	Waste 2 Resources Group Pty Ltd	Potassium Street NARANGBA QLD 4504	24/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA14809	Licensed Activity	07/FEB/08	Nationwide Oil Pty Ltd	Potassium Street NARANGBA QLD 4504
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	26/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA2667	Area	27/APR/05	Mann, John Mann Waste	Potassium Street NARANGBA QLD 4504
CA28547	Environment	01/JUL/13	Queensland Organic Fertiliser Pty Ltd	Potassium Street NARANGBA QLD 4504
CA6696	Licensed Activity	18/MAY/06	Perma-Log Timbers Pty Ltd	Potassium Street NARANGBA QLD 4504

RTI DL RELEASE - EHP

Release

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59378

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
556603	Queensland Organic Fertiliser Pty Ltd					

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
589611	QLD organics					

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504
Potassium Street NARANGBA QLD 4504	3 Moderate	Potassium Street NARANGBA QLD 4504

Source Ref: CR59378

Action Source Ref:

Date Commenced: 01/JUL/13 **First Action:** Y

Officer Involved: SIMS, Shanna

Responsible Office: ES - Reg Serv - Cairns - William McCormack

Action Type: Site Inspection - Level A

Inspection Type: Proactive - initial

Enforcement Measure Type:

Referral To:

Action: Officers Alison Goodhand and Shanna Sims undertook Level A site inspection of Narangba Industrial Estate, and noted an obnoxious odour coming from Qld Organics. The odour was identified as fertilizer.

Time Spent Hours: 3

Time Spent Minutes: 45

Outcome: Action Required - further investigation

Outcome Description: Site inspection to be undertaken

Due Date: 12/JUL/13

Date Completed:

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59383 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
517621	sch4p4(6) Personal information	sch4p4(6) Personal information ASCENT DECERTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
558120	Ridley Agriproducts Pty Ltd.	Level 4 565 Bourke Street MELBOURNE VIC 3000	3817 9800		3883 7904	

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate 12-18 Neon Street NARANGBA 4505	3 Moderate	Narangba Industrial Estate NARANGBA QLD 4504 12-18 Neon Street NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : Food
Received Date: 01/JUL/13
Receiving Officer: SIMS, Shanna
Receiving Office: ES - Reg Serv - Cairns - William McCormack
Status: Active
Origin: Public
Notification Method: Telephone call - business hours
Project Manager: GOODHAND, Alison
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description

Telephone call received at 12:10pm with complaints of a fishy odour being currently present.
Officers Shanna Sims and Alison Goodhand were proactivly inspecting the Narangba Industrial Estate at the time and noted a detectable fishy smell outside of Ridley Agriproducts at 11.49am. The odour was thought to be non-offensive.

Running Sheet Summary

Accrued Time: 6 hrs 45 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	03/JUL/13		Email Received	COOPER, Nadine	Action Required - awaiting response	
	04/JUL/13		Email Sent	COOPER, Nadine	Action Required - further investigation	
Y	01/JUL/13	01/JUL/13	Telephone Call	SIMS, Shanna	Action Required - further investigation	01/JUL/13
	01/JUL/13	12/JUL/13	Site Inspection - Level A	SIMS, Shanna	Action Required - further investigation	
	01/JUL/13	12/JUL/13	Telephone Call	SIMS, Shanna	Action Required - further investigation	
	03/JUL/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	03/JUL/13		Email Sent	COOPER, Nadine	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34579		Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	25/JUL/06

RTI DL - RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR34587		Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	26/JUL/06
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46631		Unknown	12-18 Neon Street NARANGBA 4505	22/JUL/09
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09

RTI DLA RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR51939	Ridley Agriproducts Pty Ltd.	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	03/JUN/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	16/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13

RTI DISCLOSURE - FHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59322	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	23/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20069	Maintenance	23/DEC/09	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	Ali Treated Timber Pty Ltd	Narangba Industrial Estate

RTI DLM RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA23144	Environment	29/JUN/11	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA23292	Environment	22/JUL/11	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA24623	Environment	15/MAR/12	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA25691	Environment	16/JUL/12	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA26611	Environment	03/DEC/12	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA29769	Environment	23/OCT/13	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59383

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
517921	sch4p4(6) Personal information	[redacted] MOON CRESCENT DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
558120	Ridley Agriproducts Pty Ltd.	Level 4 565 Bourke Street MELBOURNE VIC 3000	3817 9800		3883 7904	

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504
12-18 Neon Street NARANGBA 4505	3 Moderate	12-18 Neon Street NARANGBA QLD 4504

Source Ref: CR59383
Action Source Ref:
Date Commenced: 01/JUL/13 First Action: N
Officer Involved: SIMS, Shanna
Responsible Office: ES - Reg Serv - Cairns - William McCormack
Action Type: Site Inspection - Level A
Inspection Type: Proactive - initial
Enforcement Measure Type:
Referral To:
Action: A Level A site inspection of Narangba Industrial Estate was occurring around same time of complaint. Officers Shanna Sims and Alison Goodhand noted a detecable, non-obnoxious fishy smell outside of Ridleys, on Neon street.
Time Spent Hours: 3
Time Spent Minutes: 45
Outcome: Action Required - further investigation
Outcome Description: Follow-up to occur
Due Date: 12/JUL/13
Date Completed:

Source Ref: CR59383
Action Source Ref:
Date Commenced: 01/JUL/13 First Action: N
Officer Involved: SIMS, Shanna
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Shanna (sch4p4(6) Personal information) left a message to notify that officers had been on-site and noted a fishy smell, and further investigation was being undertaken. Informed that the smell had been constant all afternoon (12.40pm - 4.40pm).
Shanna stated that Nadine will be passed on this information, and she would be in contact with him in the next few days.
sch4p4(6) Personal information thanked Shanna for the call.

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Time Spent Hours: 0

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description: Follow-up investigation of odour to occur

Due Date: 12/JUL/13

Date Completed:

Source Ref: CR59383

Action Source Ref:

Date Commenced: 01/JUL/13 First Action: Y

Officer Involved: SIMS, Shanna

Responsible Office: ES - Reg Serv - Cairns - William McCormack

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Phone call received from sch4p4(6) Personal information at 12:18pm complaining of a fishy odour.

Time Spent Hours:

Time Spent Minutes: 45

Outcome: Action Required - further investigation

Outcome Description: Further investigation of odour complaint and provision of findings sch4p4(6) Personal information

Due Date: 01/JUL/13

Date Completed: 01/JUL/13

Source Ref: CR59383

Action Source Ref:

Date Commenced: 03/JUL/13 First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Email Sent

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Good afternoon sch4p4(6) Personal information

I am just providing you with an update regarding odour monitoring in the Narangba area.

Following on from your conversation with Shanna Sims of this office on Monday, further proactive odour monitoring was undertaken again yesterday afternoon, including in Warren Crescent on two separate occasions. The odour was not witnessed by officers. The department has been, and will continue to undertake odour monitoring in the area both in response to complaints received as well as proactively (as has been done on two days this week).

As indicated by Leonie Clough?s earlier email, and as I have explained to other complainants, given the nature of odour complaint investigation, odour logs can really assist in narrowing down the times (and weather conditions) which people are experiencing odour impacts. To date the department has not received any odour logs as a result of complaints in the area for 2013. This unfortunately means we are left undertaking odour monitoring without detailed information which often can result in odour visits at times when the odours may not be present.

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Running Sheet Summary

Any assistance you are able to provide regarding odour logs (in addition to contacting this office if the dour you are experiencing is strong) would be greatly appreciated.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR59383

Action Source Ref:

Date Commenced: 03/JUL/13 **First Action:** N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Attempted call sch4p4(6) Personal information changed 3:20pm

Time Spent Hours:

Time Spent Minutes: 15

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR59383

Action Source Ref:

Date Commenced: 03/JUL/13 **First Action:** N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Email Received

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Hi, Just read your message, over the years I have completed many log sheets for the Government and council but a record of past happenings does not appear to be of any consequence. I am not getting my shirt in a knot but I would like to point out on Monday when I sent an e mail and then when I rang the smells were very evident and that was the time for investigation. There have been no smells since then so your Officers are wasting their time. Quite often the smells happen early mornings and quite often at weekends when no Officers are on duty, hence the reason for my contact with your office on Monday during working hours when Officers might be able to visit the estate,

Cheers
sch4p4(6) Personal information

Time Spent Hours:

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Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Time Spent Minutes: 30
Outcome: Action Required - awaiting response
Outcome Description: Time includes keeper & ecotrack
Due Date:
Date Completed:

Source Ref: CR59383
Action Source Ref:
Date Commenced: 04/JUL/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Sent
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Thank you for your message.
I really do appreciate that the local residents have had many years of impacts and understand where you are coming from.

We will continue to undertake odour monitoring and I will ensure that early mornings are on our proactive list in the hope that we can detect these odours.
Please continue to keep us informed if you are being impacted by strong odours.

Kind regards
Nadine Cooper

Time Spent Hours:
Time Spent Minutes: 30
Outcome: Action Required - further investigation
Outcome Description: Time includes keeper and ecotrack
Due Date:
Date Completed:

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Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59388 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
662120	sch4p4(6) Personal information	sch4p4(6) Personal information DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Incident
Nature: Air : Odour : General
Received Date: 02/JUL/13
Receiving Officer: BEHRBOHM, Natalie
Receiving Office: Permit and Licence Management
Status: Finalised
Origin: Public
Notification Method: Email
Project Manager: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
Complaint regarding odour from Narangba Industrial Estate.
Complaint
sch4p4(6) Personal information
Section 1 - Complaint
Describe your complaint, giving us sufficient details to enable us to investigate it.*
> I live in Warren Crescent, Deception Bay, and have suffered the disgusting smells from Narangba Industrial Estate for the past 6 Years! I have complained numerous times to council, EHP, and my local political member. After concerted complaints initiative by the residence 18 months or so ago, there has been a significant improvement to the conditions, until this last few weeks, where once again the estate is omitting disgusting odours, much the same as previously and an added strong gas smell. I am completely disgusted that you have not prosecuted any business for this on-going nuisance, to insure the right to live with clean fresh air for me and my neighbours. This needs to be addressed once and for all! I am requesting that someone come out and talk with me in person and explain what steps you are going to take to put a stop to this foul odour and allow me to live in reasonable conditions!
Have you discussed your concern with a departmental officer?*
> Yes
If yes, please enter the name and location of the person you have been dealing with.
> Cannot remember, it was some time ago
What do you believe should happen to resolve your complaint?
> This matter should be resolved once and for all!
Section 2 - Your contact details
Name:
sch4p4(6) Personal information
How would you prefer us to contact you?
> Email
Phone:
sch4p4(6) Personal information
Email:
sch4p4(6) Personal information
>
Postal address:
sch4p4(6) Personal information Warren Crescent, Deception Bay, 4508
Please advise if you have a disability or other special need:
> No response
If it is necessary, do you give consent to provide your personal information to a relevant third party for the purpose of resolving your complaint?
> Yes

Running Sheet Summary

Accrued Time: 8 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	28/JUL/13		Email Received	COOPER, Nadine	Action Required - further investigation	
	31/JUL/13		Email Sent	COOPER, Nadine	Action Required - further investigation	
	30/JUL/13		Brief	COOPER, Nadine	Action Required - awaiting response	
	03/JUL/13		Email Sent	COOPER, Nadine	Action Required - further investigation	
Y	02/JUL/13		Telephone Call	COOPER, Nadine	Action Required -	

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Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Running Sheet Summary

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	02/JUL/13		Site Inspection - Level A	COOPER, Nadine	Action Required - further investigation	
	02/OCT/13		Telephone Call	HANKINS, Kylie	NFA - insufficient evidence	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821	sch4p4(6) Personal information	Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	10/NOV/09

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
		2002-2003		
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR57949	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59388

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
662122	sch4p4(6) Personal information	sch4p4(6) Personal information DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR59388
Action Source Ref:
Date Commenced: 02/JUL/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Site Inspection - Level A
Inspection Type: Reactive - initial
Enforcement Measure Type:
Referral To:
Action: Undertook odour monitoring of the Narangba area. No odour detected at complainants premises at 2 times in the afternoon. See file for full observations - located on both Narangba general complaints and QLD organics (SOR115355 and SOR117265
Time Spent Hours: 5
Time Spent Minutes:
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59388
Action Source Ref:
Date Commenced: 02/JUL/13 First Action: Y
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Contacted complainant approx 1:30pm. She has been experiencing ongoing odour from the NIE. She has lived here for 6 years, didn't know the etate was there when they bought. She is sick of the odours. She is on holidays at the moment so home more than usual. Gas odour noticable anytime from 9-11am, can sometimes be gone in the afternoons but then returns again around tea time. She is outside now and is experiencing the gas odour. She also often experiences a dog food odour. Advised that I will get out there this afternoon to witness the odour. I asked if she will be there this afternoon. She said she would be going out. I asked if I would need to access her property to smell the odour, or could I smell it from the front street. She confirmed that I would be able to smell it from the steet. I advised I would send through the odour log. She was not keen

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Running Sheet Summary

to fill one in, has done them in the past and doesn't seem to do anything. They often notice the odour when they are headding out the door and don't have time to write down all the details of odour log. I explained the importance of odour logs to help inform when more likely to winteess odour, especially if impacted in the evenings (as she has reported). She expressed her annoyance that nothing seems to have been in all these years. It seems that sometimes the odour goes away for a period, but then the premises get slack and let things slid and the odour comes back. I explained the role the weather conditions play in odour and that can often influence times when the winds and wetaher may mean people are less impacted or others more etc. She said she had spoken with Julie Grayer (MBR councillor) and she had said that no enforcement action has been taken by EHP on any of the premises. I advised that this was not the case. I explained that I am aware of 2 premises that have been through TEP process, explained that statutory tool used to implement certian odour management within specificed timeframes etc.

Time Spent Hours:

Time Spent Minutes: 45

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR59388

Action Source Ref:

Date Commenced: 03/JUL/13 **First Action:** N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Email Sent

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Thank you for your time yesterday to discuss the odour issues you have been experiencing. Yesterday afternoon I undertook odour monitoring of the Narangba area and attended Warren Crescent twice, but unfortunately did not detect the odours. For complaints, Department of Environment and Heritage Protection (EHP) is to be contacted via the pollution hotline to report the event/incident (1300130372 or email PollutionHotline@ehp.qld.gov.au). This allows the recording of the complaint through the appropriate departmental processes and to be passed to the correct area for action. I note however given your current active odour complaint (reference CR59388) I am more than happy for you to contact me directly on the number below should an odour event occur again in the near future. If I am unavailable, you are able to address any concerns you have with another officer from this team. As discussed I have also attached EHP?s odour log which when completed is of assistance to us in investigation of odours, particularly when odours are occurring out of normal business hours. It is acknowledged that some residents may have completed odour logs in the past and the time taken for this is very much appreciated. However, there may be some reluctance to complete further logs.
The odour logs have significant benefits in odour investigations as it allows EHP to collate information on the types of conditions when odours are being experienced. This odour log information allows us to better plan, in particular for after hours odour monitoring at the times when we are more likely to experience the odours, identify the source and take the necessary action. EHP will continue to respond to odour complaints in addition to impromptu odour monitoring of the area. However as discussed, odour monitoring is far better when it is informed by odour logs from those impacted. Thank you for your

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR59388

Action Source Ref:

Date Commenced: 28/JUL/13 **First Action:** N

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Received
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Hi Nadia,

Terrible fuel smell still here! Weekends seem to be the favoured time from about 6.30am on and off then more full on after 6pm, which brings me to the 24/7 operations! How can these companies operate 24/7? Weekends are usually spoilt by not only the smells but also the loud clanging of metal, trucks reversing with the beeping noise and the operation of some sort of plant! We would not be suffering these smells at the weekends at least if there were restrictions on trading???

Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59388
Action Source Ref:
Date Commenced: 30/JUL/13 **First Action:** N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Brief
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Spoke with Daniel Salomone and Alison Goodhand (EHP Moreton officers) - advised of this complaint over the weeken, in addition to [redacted] complaints of such type/odour that they have had from Boral, but on speaking with them Boral believe it is Transpacific. Daniel will investigat osour and hours of operation with Transpacific and Alison will investigte with Permalog.

Time Spent Hours:
Time Spent Minutes: 45
Outcome: Action Required - awaiting response
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59388
Action Source Ref:
Date Commenced: 31/JUL/13 **First Action:** N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

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sch4p4f 6) Personal information sch4p4(6) Personal information

Queensland Government
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Running Sheet Summary

6) Personal information, sch4p4(8) Confidential communications, sch4p3(3) Prejudice the protection of an individuals right to privacy

Action Type: Email Sent

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Thank you for your update on the odours in addition to the information regarding the noise which you are experiencing from the estate over weekends.
We are continuing to investigate the matter, however please be aware that regarding hours of operation, this department generally does not place hours of operation limits on permits, rather noise limits to be achieved at certain times of day or night. Historically, Councils have at times limited hours of operation on certain activities through the development approval process. In the instance of last weekend it is not clear who was actually operating, however EHP will be making enquiries to try and identify the noise source and establish what if any hours of operation and/or noise restrictions apply.
If it is found that the weekend operator is not an EHP licensed facility, the matter will need to be passed to Council who will have the relevant jurisdiction on the matter.
If you have any further details that may assist in determining the source of the activity that was operating causing a noise disturbance to you it would be greatly appreciated.

If you have any questions, please feel free to contact me.

Time Spent Hours:

Time Spent Minutes: 45

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR59388

Action Source Ref:

Date Commenced: 02/OCT/13 **First Action:** N

Officer Involved: HANKINS, Kylie

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: 9.34am First tried home phone number - Optus message: this phone number has been disconnected.

10.00am called on mobile number.
Asked complainant for an update on odour issues as there had been no complaints revieved for some time.
The complainant replied that the odours have gone, and even over the weekend there were no odours.
The complainant asked if EHP had found where the odours had been coming from and was informed that EHP had carried out odour inspections at various times on different days but did not detect the odour and was unable to locate the source.
The complainant stated that the last time she notice the odour she was at home during the school holidays and would be at home during the next school holidays the following week and would let EHP know if there were further odour issues.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: NFA - insufficient evidence

Outcome Description:

Due Date:

Date Completed:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59439 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
709836	Lincom Group	92 Potassium Street NARANGBA QLD 4504	32930888			markc@lincom.com.au

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
589611	QLD organics					

Incident Location

Name	Risk Level	Address
63-71 Potassium Street NARANGBA Narangba Industrial Estate		63-71 Potassium Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : General
Received Date: 08/JUL/13
Receiving Officer: COOPER, Nadine
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Active
Origin: Referral from Local Government
Notification Method: Email
Project Manager: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
Complaint referred from Council.
sch4p4(6) Personal information are unsure where the smell is coming from and we are unsure what other companies operate i nthis area. WE have lodged the request for Council to investigate. Strong fertiliser smell. Present for most of this morning. Workers have made complaints.

Running Sheet Summary

Accrued Time: 1 hrs 0 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	22/OCT/13		Frontline complaint handling	COOPER, Nadine	NFA - insufficient evidence	
Y	09/JUL/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	09/JUL/13		Email Sent	COOPER, Nadine	Action Required - awaiting response	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07

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Queensland Government
Environmental Protection Agency
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Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	63-71 Potassium Street NARANGBA	21/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	63-71 Potassium Street NARANGBA	16/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	63-71 Potassium Street NARANGBA	21/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA10802	Licensed Activity	21/JUN/07	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19406	Area	02/SEP/09	QLD organics	63-71 Potassium Street NARANGBA
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Old) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22954	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA23403	Environment	16/AUG/11	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA25929	Southern Region Compliance Program	30/AUG/12	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA28214	Southern Region Compliance Program	11/JUN/13	QLD organics	63-71 Potassium Street NARANGBA
CA2898	Area	11/MAY/05	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA6152	Licensed Activity	23/MAR/06	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA

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Release

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59439

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
709836	Lincom Group	92 Potassium Street NARANGBA QLD 4504	32930888			markc@lincom.com.au

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
589611	QLD organics					

Incident Location

Name	Risk Level	Address
63-71 Potassium Street NARANGBA		63-71 Potassium Street NARANGBA QLD 4504
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR59439
Action Source Ref:
Date Commenced: 09/JUL/13 **First Action:** Y
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: 2:15pm Spoke with Sch 4 p4(6) Personal Information and one of the guys in the yard may be better to talk to as the are more impacted by the odours.
Mark Christani advised that they often get the fertiliser odours when it is still or a south type wind bloing. Yesterday it was so bad guys couldn't work outside and you could taste it in your mouth. They do not experience any gas/petroleum type odours. From time to time they get a fish odour, but is it not as disruptive of the fertiliser smell, possibly from QLD Organics.
Mark had been keeping a note in his diary when it was bad earlier in the year and seemed to think it was worse in the begining of the month. I explained the process of odour logs and he was more than happy to fill them in. In addition, he will contact the office if they are experiencing a particularly bad day so that we may witness the odours.
Time Spent Hours:
Time Spent Minutes: 45
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59439
Action Source Ref:
Date Commenced: 09/JUL/13 **First Action:** N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Sent
Inspection Type:
Enforcement Measure Type:
Referral To:

RTI DE-RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Action: Thank you for your time today to discuss the fertiliser odour issues you have been experiencing.

For complaints, Department of Environment and Heritage Protection (EHP) is to be contacted via the pollution hotline to report the event/incident (1300130372 or email PollutionHotline@ehp.qld.gov.au). This allows the recording of the complaint through the appropriate departmental processes and to be passed to the correct area for action.
I note however given your current active odour complaint (reference CR59439) I am more than happy for you to contact me directly on the number below should an odour event occur again in the near future. If I am unavailable, you are able to address any concerns you have with another officer from this team.

As discussed I have also attached EHP?s odour log which when completed is of assistance to us in investigation of odours, particularly when odours are occurring out of normal business hours. It is acknowledged that some residents and businesses may have completed odour logs in the past and the time taken for this is very much appreciated. However, there may be some reluctance to complete further logs.
The odour logs have significant benefits in odour investigations as it allows EHP to collate information on the types of conditions when odours are being experienced and how odours are impacting people. This odour log information allows us to better plan, in particular for after hours odour monitoring at the times when we are more likely to experience the odours, identify the source and take the necessary action. The completed logs can be emailed through to moretonbay.esr@ehp.qld.gov.au.

EHP will continue to respond to odour complaints in addition to impromptu odour monitoring of the area. However as discussed, odour monitoring is far better when it is informed by odour logs from those impacted. Thank you for your assistance in investigating this matter you have raised with EHP. If you have any questions please contact me.

Time Spent Hours:

Time Spent Minutes: 15

Outcome: Action Required - awaiting response

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR59439

Action Source Ref:

Date Commenced: 22/OCT/13 **First Action:** N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Frontline complaint handling

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: A number of proactive monitoring visits have occurred in recent months (see Narangba complaints file) which have not revealed a breach requiring enforcement action. Odours detected have nott been noxious/offensive. Calls have not been received when odour is particularly bad (as requested to do by complaintant) to give officers an opportunity to address as it is occurring. 1 odour log received several weeks after it had been completed.

Time Spent Hours:

Time Spent Minutes:

Outcome: NFA - insufficient evidence

Outcome Description:

Due Date:

Date Completed:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59451 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
709886	sch4p4(6) Personal information	sch4p4(6) Personal information DECEPTION BAY QLD 4508				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
400528	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA QLD 4504	07 3203 1379		07 3203 1425	admin@qldorganica.com.au

Incident Location

Name	Risk Level	Address
112 Potassium Street Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : General
Received Date: 10/JUL/13
Receiving Officer: SHAW, Alison
Receiving Office: Permit and Licence Management
Status: Active
Origin: Public
Notification Method: Letter
Project Manager: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
Complaint received relating to Orko Fertiliser Pty Ltd and odour.

Running Sheet Summary

Accrued Time: 11 hrs 0 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	22/OCT/13		Frontline complaint handling	COOPER, Nadine	NFA - insufficient evidence	
Y	16/JUL/13		Letter - standard	COOPER, Nadine	Action Required - further investigation	
	08/AUG/13		Site Inspection - Level A	COOPER, Nadine	Action Required - further investigation	
	14/AUG/13		Letter - received	COOPER, Nadine	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	08/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59451

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
709892	sch4p4(6) Personal information	sch4p4(6) Personal information DECEPTION BAY QLD 4508				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
400528	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA QLD 4504	07 3203 1379		07 3203 1425	admin@qldorganica.com.au

Incident Location

Name	Risk Level	Address
112 Potassium Street Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR59451
Action Source Ref:
Date Commenced: 16/JUL/13 **First Action:** Y
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Letter - standard
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Letter response to complaint sent including odour log.
Time Spent Hours:
Time Spent Minutes: 45
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59451
Action Source Ref:
Date Commenced: 08/AUG/13 **First Action:** N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Site Inspection - Level A
Inspection Type: Proactive - initial
Enforcement Measure Type:
Referral To:
Action: ongoing proactive odour monitoring of the NIE - see NIE general complaints folder for file notes and inspection details.
No noxious or offensive odours detected during this proactive visit.

No response received from complainant to date.

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Time Spent Hours:
Time Spent Minutes: 45
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59451
Action Source Ref:
Date Commenced: 14/AUG/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Letter - received
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Letter and odour log received.
Info to be assessed and used in proactive odour monitoring planning.
Time Spent Hours:
Time Spent Minutes: 30
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59451
Action Source Ref:
Date Commenced: 22/OCT/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Frontline complaint handling
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: A number of proactive monitoiring visits have occurred in recent months (see Narangba complaints file) which have not revealed a breach requiring enforcement action. Odours detected have nott been 1. witnessed at complaintants premises, and/or not been noxious/offensive.
Time Spent Hours: 5
Time Spent Minutes:
Outcome: NFA - insufficient evidence
Outcome Description:
Due Date:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Date Completed:

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59599 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
sch4p4(6) Personal information						

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
558120	Ridley Agriproducts Pty Ltd.	Level 4 565 Bourke Street MELBOURNE VIC 3000	3817 9800		3883 7904	

Incident Location

Name	Risk Level	Address
12-18 Neon Street NARANGBA 4505 Narangba Industrial Estate		12-18 Neon Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : Food
Received Date: 23/JUL/13
Receiving Officer: SHAW, Alison
Receiving Office: Permit and Licence Management
Status: Active
Origin: Public
Notification Method: Email
Project Manager: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
Complaint received:

Hello,
I writing in regards to Air Pollution Laws regarding industrial operations of pet food production plants,
specifically Ridley Corporation Limited operation of the Narangba Mill, situated at 12-18 Neon Street, Narangba, QLD 4504

This mill operation has been emitting high level of nuisance air pollution in recent weeks,
The mill has previously been required by the EPA to install air filtration systems and to use them.
This was a satisfactory situation for the local residence and schools until recently.
The management on the mill in verbal statements to staff has been quoted as saying,
"We wont do anything about the current air pollution levels we put out at night unless someone takes us to court."
As a resident and member of the school P and C for a school located near this mill, I would like to know what can be done to enforce the previous EPA ruling in regards to Nuisance and Noxious air pollution from this plant.
Regards
sch4p4(6) Personal information

Running Sheet Summary

Accrued Time: 0 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	23/JUL/13	23/JUL/13	Email Sent	CLOUGH, Leonie	Action Required - further investigation	23/JUL/13

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05

PTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR34579		Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	25/JUL/06
CR34587		Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	26/JUL/06
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46631		Unknown	12-18 Neon Street NARANGBA 4505	22/JUL/09
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR51939	Ridley Agriproducts Pty Ltd.	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	03/JUN/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	16/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237		Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20069	Maintenance	23/DEC/09	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DLI RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA23144	Environment	29/JUN/11	Ridley Agriproducts Pty Ltd	12-18 Neon Street NARANGBA 4505
CA23292	Environment	22/JUL/11	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA24623	Environment	15/MAR/12	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA25691	Environment	16/JUL/12	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA26611	Environment	03/DEC/12	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505
CA29769	Environment	23/OCT/13	Ridley Agriproducts Pty Ltd.	12-18 Neon Street NARANGBA 4505

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59599

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
7[illegible]	sch4p4(6) Personal information					

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
558120	Ridley Agriproducts Pty Ltd.	Level 4 565 Bourke Street MELBOURNE VIC 3000	3817 9800		3883 7904	

Incident Location

Name	Risk Level	Address
12-18 Neon Street NARANGBA 4505 Narangba Industrial Estate		12-18 Neon Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR59599
Action Source Ref:
Date Commenced: 23/JUL/13 **First Action:** Y
Officer Involved: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Sent
Inspection Type: Reactive - initial
Enforcement Measure Type:
Referral To:
Action: provide complainant with contact details for Leonie Clough to contact regarding odour and provide odour log
Time Spent Hours:
Time Spent Minutes: 30
Outcome: Action Required - further investigation
Outcome Description: email sent
Due Date: 23/JUL/13
Date Completed: 23/JUL/13

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59782 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
517624	sch4p4(6) Personal information	[redacted] CRESCENT DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: EPA service complaint
Nature: Air : Odour : General
Received Date: 02/AUG/13
Receiving Officer: HINDMARSH, Sasha
Receiving Office: ES-RSD-SER-Brisbane North
Status: Finalised
Origin: Public
Notification Method: Telephone call - business hours
Project Manager: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
Text sent at 8:37am, received by officers at 10.30am 2 Aug 2013 Text message recieved by Moreton Bay on-call phone stating the following: 'Hi Nadine, fert smell at present hs been since early m sch4p4(6) Personal information

Running Sheet Summary

Accrued Time: 10 hrs 15 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	22/OCT/13		Frontline complaint handling	COOPER, Nadine	NFA - insufficient evidence	
	06/AUG/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	06/AUG/13		Email Sent	COOPER, Nadine	Action Required - further investigation	
	06/AUG/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	06/AUG/13		Email Sent	COOPER, Nadine	Action Required - further investigation	
	06/AUG/13		Email Received	COOPER, Nadine	Action Required - further investigation	
Y	06/AUG/13		Telephone Call	HINDMARSH, Sasha	Action Required - further investigation	
	06/AUG/13		Other	HINDMARSH, Sasha	Action Required - further investigation	
	06/AUG/13		Telephone Call	HINDMARSH, Sasha	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/FEB/05

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
		2002-2003		
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09

RTI DLA RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
		2002-2003		
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59388	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	Lincom Group	QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59782

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
517621	sch4p4(6) Personal information	WARREN CRESCENT DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR59782
Action Source Ref:
Date Commenced: 06/AUG/13 **First Action:** N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Sent
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: sch4p4(6) Personal information

Thank you for your time again this morning to discuss the odour issues you are experiencing.
As advised we will be conducting further proactive odour monitoring again this week in the morning. I note you have experienced odour impacts in the 'early morning?. Can you be more specific as to the time you are most often impacted (or a window of time) ie. is it say 4am or between 7- 8am etc just so that we can hopefully better target the time in which we attend the sites. This is the type of specific information is what we try and get from odour logs to better plan out of normal business hour inspections (such as early mornings).

Also, as discussed, if you can please contact the numbers below in red for lodging and further notifications of odour rather than via text to mobiles (as these phones are pooled).

Time Spent Hours:
Time Spent Minutes: 45
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59782
Action Source Ref:
Date Commenced: 06/AUG/13 **First Action:** N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:

RTI DE PLEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Referral To:

Action: NOI sch4p4(6) Personal information formalised EHP received his text on Friday with the odours. Advised that the telephone numbers for the office (myself) is the appropriate way to call through rather than text. I explained that it just so happened that officers were in the field at the time he sent his text in and were doing some proactive odour monitoring. The noted some mild odours in the estate but not further afield, and nothing that would constitue noxious/offensive. I explained that we would continue to do proactive odour monitoring, and another one is planned for a morning this week in addition to responding to complaints. Reitterated could he please not text information tthough, rather call on the numbers provided (which I can email through again).
sch4p4(6) Personal information advised there hasn't been bad odours over the weekend or Monday/Tuesday this week.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR59782

Action Source Ref:

Date Commenced: 06/AUG/13 First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Email Sent

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Good morning
sch4p4(6) Personal information

Thank you for your time again this morning to discuss the odour issues you are experiencing.
As advised we will be conducting further proactive odour monitoring again this week in the morning. I note you have experienced odour impacts in the 'early morning?. Can you be more specific as to the time you are most often impacted (or a window of time) ie. is it say 4am or between 7- 8am etc just so that we can hopefully better target the time in which we attend the sites. This is the type of specific information is what we try and get from odour logs to better plan out of normal business hour inspections (such as early mornings).

Also, as discussed, if you can please contact the numbers below in red for lodging and further notifications of odour rather than via text to mobiles (as these phones are pooled).

Kind regards

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR59782

Action Source Ref:

Date Commenced: 06/AUG/13 First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Phone call to sch4p4(6) Personal information advising officers were out in the area at around the time he sent message. Oodur was not detected as noxious or offensive at this time. I also requested that he not send txts amnd agreed to re-send our office contact information.
Time Spent Hours:
Time Spent Minutes: 45
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59782
Action Source Ref:
Date Commenced: 06/AUG/13 First Action: N
Officer Involved: HINDMARSH, Sasha
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: sch4p4(6) Personal information sch4p4(6) Personal information
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59782
Action Source Ref:
Date Commenced: 06/AUG/13 First Action: N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Received
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: From Mr Grubb

Hi Nadine,

sch4p4(6) Personal information in your time frame request, approx 0600 hrs and quite often lasts until 0900 hrs.

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Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Time Spent Hours:
Time Spent Minutes: 45
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR59782
Action Source Ref:
Date Commenced: 06/AUG/13 First Action: Y
Officer Involved: HINDMARSH, Sasha
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Text message sent to the on-call phone at approx. 10.30am stating the follwoing: 'Hi Nadine, fert smell at present hs been since early morning, other
sch4p4(6) Personal information
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation
Outcome Description: Odour investigation to be conducted
Due Date:
Date Completed:

Source Ref: CR59782
Action Source Ref:
Date Commenced: 06/AUG/13 First Action: N
Officer Involved: HINDMARSH, Sasha
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Other
Inspection Type: Reactive - initial
Enforcement Measure Type:
Referral To:
Action: Odour investigation was conducted by Shanna Sims and Sasha Hindmarsh, very calm conditions (average wind speed 0.9m/s) odour was detectable on slight wind, not offensive.
Time Spent Hours: 1
Time Spent Minutes: 30
Outcome: Action Required - further investigation
Outcome Description:
Due Date:

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Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Date Completed:	

Source Ref:	CR59782
Action Source Ref:	
Date Commenced:	22/OCT/13 **First Action:** N
Officer Involved:	COOPER, Nadine
Responsible Office:	ES-RSD-SER-Moreton Bay
Action Type:	Frontline complaint handling
Inspection Type:	
Enforcement Measure Type:	
Referral To:	
Action:	A number of proactive monitoiring visits have occurred in recent months (see Narangba complaints file) which have not revealed a breach requiring enforcement action. Odours detected have not been witnessed at complaintants premises, and/or not been noxious/offensive. No complaint odour log returned.
Time Spent Hours:	5
Time Spent Minutes:	
Outcome:	NFA - insufficient evidence
Outcome Description:	
Due Date:	
Date Completed:	

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Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59790 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
558120	Ridley Agriproducts Pty Ltd.	Level 4 565 Bourke Street MELBOURNE VIC 3000	3817 9800		3883 7904	

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
610422	Nationwide Oil Pty Ltd	159 Coronation Drive MILTON QLD 4064	07 3367 7397		07 3367 7397	John.Nicolls@transpac.com.au

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate 26-32 Potassium Street NARANGBA		Narangba Industrial Estate NARANGBA QLD 4504 26-32 Potassium Street NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : Chem/HC Solvent
Received Date: 06/AUG/13
Receiving Officer: CLOUGH, Leonie
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Finalised
Origin: Public
Notification Method: Telephone call - business hours
Project Manager: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: 02/AUG/13 **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** Y **Print Related Permits:**

Description
During odour survey of Narangba Industrial estate John Souter (of Ridley seafood manufacturing) observed gas odour down wind of Transpacific (nationwide Oil) and Perma Log on Robart Court Narangba in the morning. A burning hydrocarbon odour was also present. John has been subjected to these gas odours on the Ridely site and has inspected the Ridley site with a gas meter to acertain whether any gas leaks were occuring on site. Nothing was found with gas meter.

Running Sheet Summary

Accrued Time: 1 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	22/AUG/13	15/AUG/13	Telephone Call	CLOUGH, Leonie	Action Required - further investigation	22/AUG/13
	19/SEP/13		Telephone Call	HANKINS, Kylie	NFA - Client otherwise satisfied	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR2701		Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	28/MAR/05
CR3169		Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	13/MAY/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07

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Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4463		Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	16/AUG/05
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60348	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7390		Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	13/APR/06
CR7394		Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	13/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR975		Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	12/NOV/04

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA16889	Licence	18/JUL/08	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21415	Environment	30/SEP/10	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA2359	Waste Tracking	11/APR/05	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA27253	Trackable Waste	06/MAR/13	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA27352	Trackable Waste	13/MAR/13	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA27355	Trackable Waste	13/MAR/13	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA28803	Environment	24/JUL/13	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA29303	Trackable Waste	11/SEP/13	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA407	Licensed Activity	27/OCT/04	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA6157	Licensed Activity	23/MAR/06	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59790

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
558120	Ridley Agriproducts Pty Ltd.	Level 4 565 Bourke Street MELBOURNE VIC 3000	3817 9800		3883 7904	

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
610422	Nationwide Oil Pty Ltd	159 Coronation Drive MILTON QLD 4064	07 3367 7397		07 3367 7397	John.Nicolls@transpac.com.au

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504
26-32 Potassium Street NARANGBA		26-32 Potassium Street NARANGBA QLD 4504

Source Ref: CR59790
Action Source Ref:
Date Commenced: 22/AUG/13 **First Action:** Y
Officer Involved: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type: Reactive - followup
Enforcement Measure Type:
Referral To:
Action: Stephen Pfeiffer (Ridely) advised that he had not noticed any gas odours for the last week so so
Time Spent Hours:
Time Spent Minutes: 30
Outcome: Action Required - further investigation
Outcome Description: Nadine Cooper (Moreton Bay team) and Grant Ruane (Senior Inspector Petroleum and Gas (Department Natural Resources and Mines) ph 5470 8009. Needs to book in GMI meter
Due Date: 16/AUG/13
Date Completed: 22/AUG/13

Source Ref: CR59790
Action Source Ref:
Date Commenced: 19/SEP/13 **First Action:** N
Officer Involved: HANKINS, Kylie
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: 12.10pm Message was left for John Souter to call.

12.30pm John Souter called back to update on odour issues.
There has been no odour issues for over a month and believes that it has been resolved.
If there are further complaints he will contact EHP

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Time Spent Hours:	1
Time Spent Minutes:	
Outcome:	NFA - Client otherwise satisfied
Outcome Description:	
Due Date:	
Date Completed:	

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR59890 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
709380	sch4p4(6) Personal information	sch4p4(6) Personal information DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : General
Received Date: 21/JUN/13
Receiving Officer: GOODHAND, Alison
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Active
Origin: Public
Notification Method: Telephone call - business hours
Project Manager: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: 15/AUG/13 **Event On/From Time:** 12:00 PM **Received Time:** 04:30 PM
Event To Date: 15/AUG/13 **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
Commercial property causing air pollution
Type of pollution: Odour
Mixture of strong fishy smell and fertilser smell present all afternoon.

Running Sheet Summary

Accrued Time: 0 hrs 45 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	16/AUG/13	16/AUG/13	Telephone Call	CLOUGH, Leonie	Action Required - further investigation	16/AUG/13
	16/AUG/13	16/AUG/13	Email Sent	CLOUGH, Leonie	Action Required - awaiting response	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
		2002-2003		
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR59890

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
708930	sch4p4(6) Personal information	Shearer Avenue DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

sch4p4(6) Personal information sch4p4(6) Personal information

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR59890
Action Source Ref:
Date Commenced: 16/AUG/13 First Action: N
Officer Involved: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Sent
Inspection Type: Reactive - followup
Enforcement Measure Type:
Referral To:
Action: email to Stephen Pfeiffer provide feed manufacturing details, biofilter operational details to check ooperating paramers within normal ranges
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - awaiting response
Outcome Description: follow up with Ridley
Due Date: 16/AUG/13
Date Completed:

Source Ref: CR59890
Action Source Ref:
Date Commenced: 16/AUG/13 First Action: Y
Officer Involved: CLOUGH, Leonie
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type: Reactive - initial
Enforcement Measure Type:
Referral To:
Action: contacted complainant to obtain further details about times of odour. confirmed EHP officers Alison Goodhand and Shanna Sims also detected strong fishy and fertiliser odour at Potassium street at approximately 3.30 pm yesterday when leaving the estate (following inspection at another premises)
Time Spent Hours:
Time Spent Minutes: 30

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Outcome: Action Required - further investigation

Outcome Description: send email to Ridley advising complaint received and request operational information. CC Nadine Cooper to follow up with fertilser plant

Due Date: 16/AUG/13

Date Completed: 16/AUG/13

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR60340 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
712689	sch4p4(6) Personal information	Main Road DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate	2 Low	Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : General
Received Date: 23/SEP/13
Receiving Officer: COOPER, Nadine
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Active
Origin: Referral from Local Government
Notification Method: Email
Project Manager: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
Strong chemical smells that seem to come from the area on Boundary Road. It smells very much like LPG gas, is clearly worse in the evenings. It is causing nausea and head aches. We are forced to keep our house shut but the smell still manages to get in. Are Council aware of this issue or investigating? We are very concerned about health implications as the problem seems to be worsening.

Running Sheet Summary

Accrued Time: 1 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	20/SEP/13		Email Received	COOPER, Nadine	Action Required - further investigation	
	24/SEP/13		Allocation	COOPER, Nadine	Action Required - further investigation	
	24/SEP/13		Email Sent	COOPER, Nadine	Action Required - further investigation	
	11/OCT/13		Site Inspection - Level A	SALOMONE, Daniel	NFA - insufficient evidence	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09

RTI DLM RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR46758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59880	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60488		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR60340

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
713688	sch4p4(6) Personal information	1 [illegible] DECEPTION BAY QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate	2 Low	Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR60340
Action Source Ref:
Date Commenced: 20/SEP/13 **First Action:** Y
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Email Received
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Complainant emailed/called Council at 9:50pm on 20 September 2013 to log complaint. Council passed it onto EHP on 23 September 2013.
Time Spent Hours:
Time Spent Minutes: 15
Outcome: Action Required - further investigation
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR60340
Action Source Ref:
Date Commenced: 24/SEP/13 **First Action:** N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Allocation
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Complaint allocated to NC for investigation. At 9am NC contacted sch4p4(6) Personal information to discuss his complaint and let him know it was being investigated.
He advised the following:
Regular odour impacts though not every single night (may be to do with wind direction). They do have periods with, and then without noticing the odour. There was a fortnight the other week where it was nearly every night. It has been going on and off for months. They usually smell it on the way home from work along boundary road, and it gets in their house. His wife works at Moreton Downs State school and is not sure if they have been impacted there. It is causing them to feel nauseaus.

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

NC explained previous complaints (commencing in May) and investigations by the department, including getting the gas company out twice to check gas lines, and door knocking on businesses to see if they had also been experiencing it. Advice recently from companies was that it hadn't been a problem for some time. Still have not been able to track down source. Explained to sch4b4(6) Personal Information investigation process, filling in odour logs, especially importance when it is impacts after hours. is happy to fill one in. will not be home to fill it in, but will commence when they return. i also advisedthat should they be impacted during business hours, then they can also call through to report so that we may have opportunity to witness.

Time Spent Hours: 1

Time Spent Minutes:

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR60340

Action Source Ref:

Date Commenced: 24/SEP/13 **First Action:** N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Email Sent

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: odour log sent

Time Spent Hours:

Time Spent Minutes: 15

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR60340

Action Source Ref:

Date Commenced: 11/OCT/13 **First Action:** N

Officer Involved: SALOMONE, Daniel

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Site Inspection - Level A

Inspection Type: Proactive - followup

Enforcement Measure Type:

Referral To:

Action: 8am on the 11/10/13 - visit with Gas Inspector Tony Willis.
Small amount of Gas detected at the top of Potassium Street. Nothing else of concern.
Requested thrid visit from APA to check gas.
Outcome from this visit from APA GRoup - no gas detected.

Time Spent Hours:

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Time Spent Minutes:	
Outcome:	NFA - insufficient evidence
Outcome Description:	
Due Date:	
Date Completed:	

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR60423 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
612180	Permalog Timbers Pty Ltd	c/- HLB Newhouse Level 1, 65 Kembla Street WOLLONGONG NSW 2500	3883 0411		3203 3267	bruce@permalogtimbers.com.au

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
612180	Permalog Timbers Pty Ltd	c/- HLB Newhouse Level 1, 65 Kembla Street WOLLONGONG NSW 2500	3883 0411		3203 3267	bruce@permalogtimbers.com.au

Incident Location

Name	Risk Level	Address
Potassium Street NARANGBA QLD 4504 Narangba Industrial Estate	No basis to assess	Potassium Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : Chem/HC Solvent
Received Date: 19/SEP/13
Receiving Officer: HANKINS, Kylie
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Finalised
Origin: Public
Notification Method: Telephone call - business hours
Project Manager: HANKINS, Kylie
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
As a result from site discussions with Alison Goodhand, it was noted that gas odours were impacting the staff. Potential source of odour was investigated but no source was identified.

Running Sheet Summary

Accrued Time: 6 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	11/OCT/13		Site Inspection - Level A	SALOMONE, Daniel	NFA - insufficient evidence	
Y	19/SEP/13		Telephone Call	HANKINS, Kylie	NFA - Client otherwise satisfied	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2	sch4p4(6) Personal information	Jeffrey, W	Potassium Street NARANGBA QLD 4504	12/JUL/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR29		Jeffrey, W	Potassium Street NARANGBA QLD 4504	12/JUL/04
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07

RTI DL RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09

RTI DLA RELEASE - FHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60346	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7234		Orko Fertilizers Pty. Ltd.	Potassium Street NARANGBA QLD 4504	03/APR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA14659	Licensed Activity	23/JAN/08	Perma-Log Timbers Pty Ltd	Potassium Street NARANGBA QLD 4504
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA16755	Licensed Activity	08/JUL/08	Perma-Log Timbers Pty Ltd	Potassium Street NARANGBA QLD 4504
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA28739	Environment	18/JUL/13	Permalog Timbers Pty Ltd	Potassium Street NARANGBA QLD 4504
CA424	Area	28/OCT/04	Perma-Log Timbers Pty Ltd	Potassium Street NARANGBA QLD 4504
CA6274	Licensed Activity	03/APR/06	Boral Resources (Qld) Pty Ltd	Potassium Street NARANGBA QLD 4504
CA8553	Licensed Activity	06/DEC/06	Perma-Log Timbers Pty Ltd	Potassium Street NARANGBA QLD 4504
CA9672	Licensed Activity	21/MAR/07	Mann Waste Management Pty Ltd	Potassium Street NARANGBA QLD 4504

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR60423

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
612180	Permalog Timbers Pty Ltd	c/- HLB Newhouse Level 1, 65 Kembla Street WOLLONGONG NSW 2500	3883 0411		3203 3267	bruce@permalogtimbers.com.au

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
612180	Permalog Timbers Pty Ltd	c/- HLB Newhouse Level 1, 65 Kembla Street WOLLONGONG NSW 2500	3883 0411		3203 3267	bruce@permalogtimbers.com.au

Incident Location

Name	Risk Level	Address
Potassium Street NARANGBA QLD 4504	No basis to assess	Potassium Street NARANGBA QLD 4504
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR60423
Action Source Ref:
Date Commenced: 19/SEP/13 **First Action:** Y
Officer Involved: HANKINS, Kylie
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: Conversations with Alison Goodhand referred them to the hotline
Time Spent Hours: 1
Time Spent Minutes: 30
Outcome: NFA - Client otherwise satisfied
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR60423
Action Source Ref:
Date Commenced: 11/OCT/13 **First Action:** N
Officer Involved: SALOMONE, Daniel
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Site Inspection - Level A
Inspection Type: Proactive - followup
Enforcement Measure Type:
Referral To:
Action: Site visit with gas Inspector Tony Willis - 8am on the 11/10/13.
Small amount of Gas detected at the top of Potassium Street. Nothing else of concern.
APA Group requested to attend the area again (for a thrid time since approx May 2013). No gas was detected as a result of their visit.

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Time Spent Hours: 5

Time Spent Minutes:

Outcome: NFA - insufficient evidence

Outcome Description:

Due Date:

Date Completed:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR60426 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
610422	Nationwide Oil Pty Ltd	159 Coronation Drive MILTON QLD 4064	07 3367 7397		07 3367 7397	John.Nicolls@transpac.com.au

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
610422	Nationwide Oil Pty Ltd	159 Coronation Drive MILTON QLD 4064	07 3367 7397		07 3367 7397	John.Nicolls@transpac.com.au

Incident Location

Name	Risk Level	Address
26-32 Potassium Street NARANGBA Narangba Industrial Estate	No basis to assess	26-32 Potassium Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : Chem/HC Solvent
Received Date: 19/SEP/13
Receiving Officer: HANKINS, Kylie
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Received
Origin: Public
Notification Method: Telephone call - business hours
Project Manager: HANKINS, Kylie
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
Investigations were carried out to to identify gas odour sources.
No source was identified

Running Sheet Summary

Accrued Time: 5 hrs 0 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	11/OCT/13		Site Inspection - Level A	COOPER, Nadine	NFA - insufficient evidence	
Y	19/SEP/13		Telephone Call	HANKINS, Kylie	NFA - Client otherwise satisfied	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR2701		Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	28/MAR/05
CR3169		Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	13/MAY/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL	Narangba Industrial Estate	09/MAY/07

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Queensland Government
Environmental Protection Agency
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Complaint/Report Details

Related Complaints/Reports

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		ESTATE - VARIOUS ODOURS 2002-2003		
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4463		Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	16/AUG/05
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09

RTI DLA RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	Lincom Group	QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	06/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59890	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340		Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60488		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7390		Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	13/APR/06
CR7394		Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	13/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR975		Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA	12/NOV/04

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA16889	Licence	18/JUL/08	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21415	Environment	30/SEP/10	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA2359	Waste Tracking	11/APR/05	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA27253	Trackable Waste	06/MAR/13	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA27352	Trackable Waste	13/MAR/13	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA27355	Trackable Waste	13/MAR/13	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA28803	Environment	24/JUL/13	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA29303	Trackable Waste	11/SEP/13	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA407	Licensed Activity	27/OCT/04	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA
CA6157	Licensed Activity	23/MAR/06	Nationwide Oil Pty Ltd	26-32 Potassium Street NARANGBA

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR60426

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
610422	Nationwide Oil Pty Ltd	159 Coronation Drive MILTON QLD 4064	07 3367 7397		07 3367 7397	John.Nicolls@transpac.com.au

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
610422	Nationwide Oil Pty Ltd	159 Coronation Drive MILTON QLD 4064	07 3367 7397		07 3367 7397	John.Nicolls@transpac.com.au

Incident Location

Name	Risk Level	Address
26-32 Potassium Street NARANGBA	No basis to assess	26-32 Potassium Street NARANGBA QLD 4504
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR60426
Action Source Ref:
Date Commenced: 19/SEP/13 **First Action:** Y
Officer Involved: HANKINS, Kylie
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Telephone Call
Inspection Type:
Enforcement Measure Type:
Referral To:
Action: 12.15pm Message was left for John Lee to call.

12.45pm John Lee called back to update on odour issues.
They have an odour log running.
There has been no odour issues and no complaints.

Time Spent Hours: 1
Time Spent Minutes:
Outcome: NFA - Client otherwise satisfied
Outcome Description:
Due Date:
Date Completed:

Source Ref: CR60426
Action Source Ref:
Date Commenced: 11/OCT/13 **First Action:** N
Officer Involved: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay
Action Type: Site Inspection - Level A
Inspection Type: Proactive - Initial
Enforcement Measure Type:
Referral To:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Action:	Site visit with gas Inspector Tony Willis - 8am on the 11/10/13. Small amount of Gas detected at the top of Potassium Street. Nothing else of concern. APA Group requested to attend the area again (for a thrid time since approx May 2013). No gas was detected as a result of their visit.
Time Spent Hours:	4
Time Spent Minutes:	
Outcome:	NFA - insufficient evidence
Outcome Description:	
Due Date:	
Date Completed:	

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR60484 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	sch4p4(6) Personal information					

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : General
Received Date: 25/SEP/13
Receiving Officer: CHEYNE, Damon
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Active
Origin: Public
Notification Method: Email
Project Manager: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description

-----Original Message-----
From: sch4p4(6) Personal information
Sent: Wednesday, 25 September 2013 7:26 PM
To: Sciences Air
Subject: AirQuality in North Lakes 4509

I would like to know if it is possible to have the air monitored in North Lakes (4509).
For some time there has been a foul odour in the air and the smell of sulphur from the Narangba industrial estate on a regular occasion meaning that windows and doors need to be closed.
I would welcome an air monitor at my home connected to the internet to assist in the monitoring as i believe this is having a negative impact and the health of people.

Regards
sch4p4(6) Personal information

Sent from my iPad

Running Sheet Summary

Accrued Time: 0 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	27/SEP/13		Email Sent	CHEYNE, Damon	Action Required - awaiting response	
	08/OCT/13		Desktop audit	COOPER, Nadine	Action Required - awaiting response	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09

RTI DLM RELEASE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Date Completed:	

Source Ref:	CR60484		
Action Source Ref:			
Date Commenced:	08/OCT/13	**First Action:**	N
Officer Involved:	COOPER, Nadine		
Responsible Office:	ES-RSD-SER-Moreton Bay		
Action Type:	Desktop audit		
Inspection Type:			
Enforcement Measure Type:			
Referral To:			
Action:	CA created		
Time Spent Hours:			
Time Spent Minutes:			
Outcome:	Action Required - awaiting response		
Outcome Description:			
Due Date:			
Date Completed:			

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Complaint/Report Ref: CR60484

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
sch4p4(6) Personal information						

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR60484

Action Source Ref:

Date Commenced: 27/SEP/13 **First Action:** Y

Officer Involved: CHEYNE, Damon

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Email Sent

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: From: Cheyne Damon
Sent: Friday, 27 September 2013 11:50 AM
To: sch4p4(6) Personal information
Cc: Cooper Nadine; Clough Leonie
Subject: narangba industrial estate odours

Good afternoon,

Your email to Air Sciences was forwarded on to me and I can confirm that our office is aware of the odour complaint issues from Narangba Industrial Estate. For complaints, Department of Environment and Heritage Protection (EHP) should be contacted via the pollution hotline to report the event/incident (1300130372 or email PollutionHotline@ehp.qld.gov.au). This allows the recording of the complaint through the appropriate departmental processes and for the complaint to be passed to the correct area for action.

I note however given your current odour complaint, I am more than happy for you to contact either Leonie Clough 5433 7772 or Nadine Cooper on 5433 7770 (both of whom will be back in the office on Tuesday 1 October) should an odour event occur again in the near future. If either Leonie or Nadine are unavailable, you are able to address any concerns you have with another officer from this team.

I have attached EHP?s odour log to this email, which when completed is of assistance to us in investigation of odours, particularly when odours are occurring out of normal business hours. The odour logs have significant benefits in odour investigations as it allows EHP to collate information on the types of conditions when odours are being experienced. This odour log information allows us to better plan, for after-hours odour monitoring, identify the source and take the necessary action.

Thank you for your assistance in investigating this matter you have raised with EHP. If you have any questions please contact me.

Damon Cheyne
Principal Environmental Officer
Environmental Services & Regulation Division
Department of Environment and Heritage Protection
Telephone 5433 7771
www.ehp.qld.gov.au

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - awaiting response

Outcome Description:

Due Date:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Complaint/Report Ref: CR60486 **Priority/Sensitive:** N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
714323	sch4p4(6) Personal information	[illegible] DECEPTION BAY QLD 4508		sch4p4(6) Personal information		

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint
Nature: Air : Odour : General
Received Date: 08/OCT/13
Receiving Officer: COOPER, Nadine
Receiving Office: ES-RSD-SER-Moreton Bay
Status: Active
Origin: Referral from Local Government
Notification Method: Email
Project Manager: COOPER, Nadine
Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: **Event On/From Time:** **Received Time:**
Event To Date: **Event To Time:** **Ongoing:** N **Print Related Permits:**

Description
Customer called to advise he and his wife were driving along Boundary Road and as they passed potassium street they got a strong smell of chemicals burning. This on Sunday at about 6pm. He advised they have also been burning oil around 10pm at night. He advised he is not sure which property in particular but it is coming from the NIE. He feels it is somewhere inbetween Potassium Street and the sharp left as you come down the hill and turn into Lipscome Road.

Running Sheet Summary

Accrued Time: 0 hrs 45 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	08/OCT/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	08/OCT/13		Email Sent	COOPER, Nadine	Action Required - awaiting response	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09

RTI DISCLOSURE - EHP

Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
		2002-2003		
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13

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Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locfations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate

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Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

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Running Sheet Summary

Complaint/Report Ref: CR60486

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
714323	sch4p4(6) Personal information	sch4p4(6) Personal information, DECEPTION BAY QLD 4508		sch4p4(6) Personal information		

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR60486

Action Source Ref:

Date Commenced: 08/OCT/13 **First Action:** N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Email Sent

Inspection Type:

Enforcement Measure Type:

Referral To:

Action:

Good sch4p4(6) Personal information

Thank you for your time this afternoon regarding notification of odour impacting you on Sunday, suspected to be from the Narangba Industrial Estate in addition to occurrences on and off for a year.

For complaints, Department of Environment and Heritage Protection (EHP) is to be contacted via the pollution hotline to report the event/incident 1300130372 or email PollutionHotline@ehp.qld.gov.au). This allows the recording of the complaint through the appropriate departmental processes and to be passed to the correct area for action.
I note however given your current active odour complaint, I am more than happy for you to contact me directly on 54337770 should an odour event occur again in the near future. If I am unavailable, you are able to address any concerns you have with another officer from this team.

I have attached EHP?s odour log which when completed is of assistance to us in investigation of odours, particularly when odours are occurring out of normal business hours (as you have reported). It is acknowledged that some residents may have completed odour logs in the past and the time taken for this is very much appreciated. However, there may be some reluctance to complete further logs.
The odour logs have significant benefits in odour investigations as it allows EHP to collate information on the types of conditions when odours are being experienced. This odour log information allows us to better plan, in particular for after hours odour monitoring at the times when we are more likely to experience the odours, identify the source and take the necessary action.

Thank you for your assistance in investigating this matter you have raised with EHP. If you have any questions please contact me.

Kind regards

Nadine Cooper

Time Spent Hours:

Time Spent Minutes:

Outcome: Action Required - awaiting response

Outcome Description:

Due Date:

Date Completed:

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Queensland Government
Environmental Protection Agency
Queensland Parks and Wildlife Service

Running Sheet Summary

Source Ref:	CR60486
Action Source Ref:	
Date Commenced:	08/OCT/13 First Action: Y
Officer Involved:	COOPER, Nadine
Responsible Office:	ES-RSD-SER-Moreton Bay
Action Type:	Telephone Call
Inspection Type:	
Enforcement Measure Type:	
Referral To:	
Action Taken:	Called [redacted] scr4p4(6) Personal information Explained role of EHP and Council re: odour investigation. Explained odour log imporatnace etc. Issue has been ongoing on and off ofr over a year - burning rubbish smell, chemical smell and burning oil smells. He is happy to fill in and will call back if notices for example smke associated with buring rubbish so that source can be identified. Hirs [redacted] scr4p4(6) Personal information so impacts them greatly. He is happy to fill in odour log and will provide with as much detail as posisble so that we can better target times to inspect. noticed this even on Sunday night more potent as he was driving past Potassium Street.
Time Spent Hours:	
Time Spent Minutes:	45
Outcome:	Action Required - further investigation
Outcome Description:	
Due Date:	
Date Completed:	

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