



Complaint/Report Details

Complaint/Report Ref: CR48456

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
644238	sch4p4(6) Personal information					

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
585027	NARANGBA					

Incident Location

Name	Risk Level	Address
Narangba		

Type: Nuisance complaint

Nature: Air: Odour: General

Received Date: 14/APR/10

Receiving Officer: DALE, Graham

Receiving Office: Permit and Licence Management

Status: Finalised

Origin: Public

Notification Method: Telephone call - business hours

Project Manager: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date:	Event On/From Time:	Received Time:	
Event To Date:	Event To Time:	Ongoing: N	Print Related Permits:
Description			
Odour from the narangba industrial estate			

Running Sheet Summary

Accrued Time: 0 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	14/APR/10		Complaint Form Sent	DALE, Graham	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1007		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	15/NOV/04
CR1122		Cherry Manns Transport	Narangba	22/NOV/04
CR1344		Quarry Products Pty Ltd	Narangba	08/DEC/04
CR1414		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	13/DEC/04
CR1494		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	20/DEC/04
CR35084		NARANGBA odour log	Narangba	06/SEP/06
CR35085		NARANGBA odour log	Narangba	06/SEP/06
CR35087		NARANGBA odour log	Narangba	06/SEP/06
CR35088	sch4p4(6) Personal information	NARANGBA odour log	Narangba	06/SEP/06
CR35090		NARANGBA odour log	Narangba	06/SEP/06
CR35091		NARANGBA odour log	Narangba	06/SEP/06
CR35094		NARANGBA odour log	Narangba	06/SEP/06
CR35095		NARANGBA odour log	Narangba	06/SEP/06
CR35096		NARANGBA odour log	Narangba	06/SEP/06
CR35098		NARANGBA odour log	Narangba	06/SEP/06
CR35101		NARANGBA odour log	Narangba	06/SEP/06
CR35104		NARANGBA odour log	Narangba	06/SEP/06
CR35106		NARANGBA odour log	Narangba	06/SEP/06
CR35107		NARANGBA odour log	Narangba	06/SEP/06
CR35108		NARANGBA odour log	Narangba	06/SEP/06

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37652		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	30/APR/07
CR37653		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	30/APR/07
CR38681		Perma-Log Timbers Pty Ltd	Narangba	16/AUG/07
CR39045		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	05/SEP/07
	sch4p4(6) Personal information			
CR39134		sch4p4(6) Personal information	Narangba	03/OCT/07
CR39146		Boral Resources (Qld) Pty Ltd	Narangba	04/OCT/07
CR45482		unknown	Narangba	27/MAR/09
CR4670		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	29/AUG/05
CR47190		Roback Builders	Narangba	02/OCT/09
CR47584	Southern Cross Educational Enterprises Ltd	Milfab (J-Max Unit Trust)	Narangba	27/NOV/09
CR47760		Aquafeed	Narangba	22/DEC/09
CR48561		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	04/MAY/10
CR48650		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	18/MAY/10
CR49073		Queensland Organics	Narangba	06/JUL/10
CR4927		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	22/SEP/05
CR5618	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	16/NOV/05
CR6226		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	10/JAN/06
CR757		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	02/NOV/04
CR902		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	08/NOV/04
CR920		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	10/NOV/04
Related Compliance Activity				
Ref	Type	Information Entered	Client	Activity Location
CA7839	Licensed Activity	22/AUG/06	Orko Fertilizers Pty. Ltd.	Narangba

Running Sheet Summary

Complaint/Report Ref: CR48456

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
584935	(6) Personal information	(6) Personal information	(6) Personal information	(6) Personal information	(6) Personal information	(6) Personal information

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
585027	NARANGBA					

Incident Location		
Name	Risk Level	Address
Narangba		

Source Ref: CR48456

Action Source Ref:

Date Commenced: 14/APR/10

Officer Involved: DALE, Graham

Responsible Office: Permit and Licence Management

Action Type: Complaint Form Sent

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Complaint form sent

Time Spent Hours: 0

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR48561

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
527375	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	ADD ADDRESS				

Incident Location

Name	Risk Level	Address
Narangba		

Type: Nuisance complaint

Nature: Air : Odour: Chem/HC Solvent

Received Date: 04/MAY/10

Receiving Officer: DALE, Graham

Receiving Office: Permit and Licence Management

Status: Finalised

Origin: Public

Notification Method: Email

Project Manager: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date:	Event On/From Time:	Received Time:
Event To Date:	Event To Time:	Ongoing: N
Description		Print Related Permits:
odour		

Running Sheet Summary

Accrued Time: 0 hrs 15 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	04/MAY/10		Referred	DALE, Graham	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1007		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	15/NOV/04
CR1122		Cherry Manns Transport	Narangba	22/NOV/04
CR1344		Quarry Products Pty Ltd	Narangba	08/DEC/04
CR1414		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	13/DEC/04
CR1494		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	20/DEC/04
CR35084		NARANGBA odour log	Narangba	06/SEP/06
CR35085		NARANGBA odour log	Narangba	06/SEP/06
CR35087		NARANGBA odour log	Narangba	06/SEP/06
CR35088	sch4p4(6) Personal information	NARANGBA odour log	Narangba	06/SEP/06
CR35090		NARANGBA odour log	Narangba	06/SEP/06
CR35091		NARANGBA odour log	Narangba	06/SEP/06
CR35094		NARANGBA odour log	Narangba	06/SEP/06
CR35095		NARANGBA odour log	Narangba	06/SEP/06
CR35096		NARANGBA odour log	Narangba	06/SEP/06
CR35098		NARANGBA odour log	Narangba	06/SEP/06
CR35101		NARANGBA odour log	Narangba	06/SEP/06
CR35104		NARANGBA odour log	Narangba	06/SEP/06
CR35106		NARANGBA odour log	Narangba	06/SEP/06
CR35107		NARANGBA odour log	Narangba	06/SEP/06
CR35108		NARANGBA odour log	Narangba	06/SEP/06

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37652		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	30/APR/07
CR37653		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	30/APR/07
CR38681		Perma-Log Timbers Pty Ltd	Narangba	16/AUG/07
CR39045		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	05/SEP/07
	sch4p4(6) Personal information			
CR39134		sch4p4(6) Personal information	Narangba	03/OCT/07
CR39146		Boral Resources (Qld) Pty Ltd	Narangba	04/OCT/07
CR45482		unknown	Narangba	27/MAR/09
CR4670		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	29/AUG/05
CR47190		Roback Builders	Narangba	02/OCT/09
CR47584	Southern Cross Educational Enterprises Ltd	Milfab (J-Max Unit Trust)	Narangba	27/NOV/09
CR47760		Aquafeed	Narangba	22/DEC/09
CR48456		NARANGBA	Narangba	14/APR/10
CR48650		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	18/MAY/10
CR49073		Queensland Organics	Narangba	06/JUL/10
CR4927		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	22/SEP/05
CR5618		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	16/NOV/05
	sch4p4(6) Personal information			
CR6226		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	10/JAN/06
CR757		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	02/NOV/04
CR902		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	08/NOV/04
CR920		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	10/NOV/04
Related Compliance Activity				
Ref	Type	Information Entered	Client	Activity Location
CA7839	Licensed Activity	22/AUG/06	Orko Fertilizers Pty. Ltd.	Narangba

Running Sheet Summary

Complaint/Report Ref: CR48561

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
527375	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	ADD ADDRESS				

Incident Location		
Name	Risk Level	Address
Narangba		

Source Ref: CR48561

Action Source Ref:

Date Commenced: 04/MAY/10 First Action: Y

Officer Involved: DALE, Graham

Responsible Office: Permit and Licence Management

Action Type: Referred

Inspection Type:

Enforcement Measure Type:

Referral To: EPA - other business area

Action: To region

Time Spent Hours: 0

Time Spent Minutes: 15

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR48650

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
649614	(6) Personal information	DECEPTION BAY QLD 4508				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
527375	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	ADD ADDRESS				

Incident Location

Name	Risk Level	Address
Narangba		

Type: Nuisance complaint

Nature: Air : Odour : Chem/HC Solvent

Received Date: 18/MAY/10

Receiving Officer: DALE, Graham

Receiving Office: Permit and Licence Management

Status: Active

Origin: Public

Notification Method: Email

Project Manager: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date:	Event On/From Time:	Received Time:	
Event To Date:	Event To Time:	Ongoing: N	Print Related Permits:
Description Excessive odour from 3.30am today. Odour still present when complainant left her home at 6.30am			

Running Sheet Summary

Accrued Time: 0 hrs 15 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	18/MAY/10		Referred	DALE, Graham	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1007		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	15/NOV/04
CR1122		Cherry Mahns Transport	Narangba	22/NOV/04
CR1344		Quarry Products Pty Ltd	Narangba	08/DEC/04
CR1414		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	13/DEC/04
CR1494		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	20/DEC/04
CR35034		NARANGBA odour log	Narangba	06/SEP/06
CR35085		NARANGBA odour log	Narangba	06/SEP/06
CR35087	sch4p4(6) Personal information	NARANGBA odour log	Narangba	06/SEP/06
CR35088		NARANGBA odour log	Narangba	06/SEP/06
CR35090		NARANGBA odour log	Narangba	06/SEP/06
CR35091		NARANGBA odour log	Narangba	06/SEP/06
CR35094		NARANGBA odour log	Narangba	06/SEP/06
CR35095		NARANGBA odour log	Narangba	06/SEP/06
CR35096		NARANGBA odour log	Narangba	06/SEP/06
CR35098		NARANGBA odour log	Narangba	06/SEP/06
CR35101		NARANGBA odour log	Narangba	06/SEP/06
CR35104		NARANGBA odour log	Narangba	06/SEP/06
CR35106		NARANGBA odour log	Narangba	06/SEP/06
CR35107		NARANGBA odour log	Narangba	06/SEP/06

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR35108		NARANGBA odour log	Narangba	06/SEP/06
CR37652		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	30/APR/07
CR37653		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	30/APR/07
CR38681		Perma-Log Timbers Pty Ltd	Narangba	16/AUG/07
CR39045	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	05/SEP/07
CR39134		sch4p4(6) Personal information	Narangba	03/OCT/07
CR39146			Narangba	04/OCT/07
CR45482			Narangba	27/MAR/09
CR4670		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	29/AUG/05
CR47190		Roback Builders	Narangba	02/OCT/09
CR47584	Southern Cross Educational Enterprises Ltd	Milfab (J-Max Unit Trust)	Narangba	27/NOV/09
CR47760		Aquafeed	Narangba	22/DEC/09
CR48456		NARANGBA	Narangba	14/APR/10
CR48561		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	04/MAY/10
CR49073		Queensland Organics	Narangba	06/JUL/10
CR4927		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	22/SEP/05
CR5618	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	16/NOV/05
CR6226		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	10/JAN/06
CR757		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	02/NOV/04
CR902		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	08/NOV/04
CR920		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	10/NOV/04
Related Compliance Activity				
Ref	Type	Information Entered	Client	Activity Location
CA7839	Licensed Activity	22/AUG/06	Orko Fertilizers Pty. Ltd.	Narangba



Complaint/Report Details

Complaint/Report Ref: CR48681

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
645770	sch4p4(6) Personal information	DECEPTION BAY QLD 4508				sch4p4(6) Personal information

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
585027	NARANGBA					

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air : Odour : General

Received Date: 21/MAY/10

Receiving Officer: BOWEN, Stephen

Receiving Office: Permit and Licence Management

Status: Active

Origin: Public

Notification Method: Email

Project Manager: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date:	Event On/From Time:	Received Time:
Event To Date:	Event To Time:	Ongoing: N
Print Related Permits:		
Description		
On the morning of the 18th May 2010, at approx 3am, I awoke short of breath and smelling a most vile mettalic smell. I would liken it to someone boiling up weed killer and the fumes just hanging in the air. I woke the wife up and she said to shut all the windows, which I did but the stench still persisted. This smell was noted from 3am till 6am, for 6 hours. sch4p4(6) Personal information		

Running Sheet Summary

Accrued Time: 0 hrs 45 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	19/MAY/10		Complaint Form Received	BOWEN, Stephen	Action Required - further investigation	
	19/JUL/10		Complaint Form Received	DALE, Graham	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07



Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48737	sch4p4(6) Personal information	Orka Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL	Narangba Industrial Estate	18/SEP/09



Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48761		ESTATE - VARIOUS ODOURS 2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423		Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426		Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR604	sch4p4(6) Personal information Trask Development Corporation	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736		NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate



Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Running Sheet Summary

Outcome Description:

Due Date:

Date Completed:

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR49073

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
647633	sch4p4(6) Personal information	112 Potassium Street NARANGBA QLD 4508	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
646235	Queensland Organics	112 Potassium Street NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba		

Type: Nuisance complaint

Nature: Air : Odour : General

Received Date: 06/JUL/10

Receiving Officer: DALE, Graham

Receiving Office: Permit and Licence Management

Status: Finalised

Origin: Public

Notification Method: Email

Project Manager: MORRALL, Peter

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date:	Event On/From Time:	Received Time:
Event To Date:	Event To Time:	Ongoing: N
Description		Print Related Permits:
odour		

Running Sheet Summary

Accrued Time: 0 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	06/JUL/10		Complaint Form Received	DALE, Graham	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1007		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	15/NOV/04
CR1122		Cherry Manns Transport	Narangba	22/NOV/04
CR1344		Quarry Products Pty Ltd	Narangba	08/DEC/04
CR1414		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	13/DEC/04
CR1494		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	20/DEC/04
CR35084		NARANGBA odour log	Narangba	06/SEP/06
CR35085		NARANGBA odour log	Narangba	06/SEP/06
CR35087		NARANGBA odour log	Narangba	06/SEP/06
CR35088	sch4p4(6) Personal information	NARANGBA odour log	Narangba	06/SEP/06
CR35090		NARANGBA odour log	Narangba	06/SEP/06
CR35091		NARANGBA odour log	Narangba	06/SEP/06
CR35094		NARANGBA odour log	Narangba	06/SEP/06
CR35095		NARANGBA odour log	Narangba	06/SEP/06
CR35096		NARANGBA odour log	Narangba	06/SEP/06
CR35098		NARANGBA odour log	Narangba	06/SEP/06
CR35101		NARANGBA odour log	Narangba	06/SEP/06
CR35104		NARANGBA odour log	Narangba	06/SEP/06
CR35106		NARANGBA odour log	Narangba	06/SEP/06
CR35107		NARANGBA odour log	Narangba	06/SEP/06
CR35108		NARANGBA odour log	Narangba	06/SEP/06

Complaint/Report Details

Related Complaints/Reports					
Ref	Complainant	Alleged Source	Incident Location	Received Date	
CR37652		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	30/APR/07	
CR37653		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	30/APR/07	
CR38681		Perma-Log Timbers Pty Ltd	Narangba	16/AUG/07	
CR39045	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	05/SEP/07	
CR39134		sch4p4(6) Personal information	Narangba	03/OCT/07	
CR39146			Boral Resources (Qld) Pty Ltd	Narangba	04/OCT/07
CR45482			unknown	Narangba	27/MAR/09
CR4670			NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	29/AUG/05
CR47190		Roback Builders	Narangba	02/OCT/09	
CR47584	Southern Cross Educational Enterprises Ltd	Milfab (J-Max Unit Trust)	Narangba	27/NOV/09	
CR47760		Aquafeed	Narangba	22/DEC/09	
CR48456		NARANGBA	Narangba	14/APR/10	
CR48561		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	04/MAY/10	
CR48650		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	18/MAY/10	
CR4927		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	22/SEP/05	
CR5618	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	16/NOV/05	
CR6226		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	10/JAN/06	
CR757		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	02/NOV/04	
CR902		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	08/NOV/04	
CR920		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba	10/NOV/04	
Related Compliance Activity					
Ref	Type	Information Entered	Client	Activity Location	
CA7839	Licensed Activity	22/AUG/06	Orko Fertilizers Pty. Ltd.	Narangba	



Running Sheet Summary

Complaint/Report Ref: CR49073

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
6476235	Sch4p4(6) Personal information	112 Potassium Street RECEPTION BAY QLD 4508				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
646235	Queensland Organics	112 Potassium Street NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba		

Source Ref: CR49073

Action Source Ref:

Date Commenced: 06/JUL/10

First Action: Y

Officer Involved: DALE, Graham

Responsible Office: Permit and Licence Management

Action Type: Complaint Form Received

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: To region

Time Spent Hours: 0

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR49402

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
649402	sch4p4(6) Personal information					sch4p4(6) Personal information

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
649622	Unknown	Narangba industrial area				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air : Odour : General

Received Date: 16/AUG/10

Receiving Officer: CHRISTESON, Kim

Receiving Office: Permit and Licence Management

Status: Finalised

Origin: Public

Notification Method: Telephone call - business hours

Project Manager: MORRALL, Peter

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date: Event On/From Time: Received Time:
Event To Date: Event To Time: Ongoing: N Print Related Permits:

Description

very strong smell morning and evenings. Times differ - 6pm - 9pm and sometimes early morning. Spoke to Michael Taylor, Moreton Bay Regional Council (Sch4p4(6) Personal information) smell to, Michael advised it could be the pet food factory or fertiliser factory and Sch4p4(6) Personal information complaining about big engine noises over weekends but not sure where the noise is coming from. Emailed complaint form - 16/8/10

Running Sheet Summary

Accrued Time: 40 hrs 0 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	16/AUG/10	30/AUG/10	Telephone Call	CHRISTESON, Kim	NFA - complaint form not received	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609	sch4p4(6) Personal information	Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR58041		NARANGBA INDUSTRIAL	Narangba Industrial Estate	05/JUN/07

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR38220		ESTATE - VARIOUS ODOURS 2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orto Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09



Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48761		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	22/SEP/09
CR48785		2002-2003 Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	02/SEP/09
CR48790		2002-2003 Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	17/SEP/09
CR48803		2002-2003 Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	05/OCT/09
CR48805	sch4p4(6) Personal information	2002-2003 Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	22/SEP/05
CR49451		2002-2003 Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/MAR/11
CR51309		2002-2003 NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	10/NOV/05
CR56466		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	12/NOV/12
CR56944		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	15/NOV/12
CR57949		2002-2003 Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59386		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423		Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Permalog Timbers Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60488	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736		Trask Development Corporation	Narangba Industrial Estate	30/OCT/13

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate



Running Sheet Summary

Complaint/Report Ref: CR49402

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
sch4p4(6)	Personal information		sch4p4(6)	Personal information		sch4p4(6)

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
649622	Unknown	Narangba industrial area				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR49402

Action Source Ref:

Date Commenced: 16/AUG/10

First Action: Y

Officer Involved: CHRISTESON, Kim

Responsible Office: Permit and Licence Management

Action Type: Telephone Call

Inspection Type: Proactive - initial

Enforcement Measure Type:

Referral To: EPA - other business area

Action: smell and noise from Narangba Industrial Estate. Complaint form sent by email 16/8/10

Time Spent Hours: 40

Time Spent Minutes:

Outcome: NFA - complaint form not received

Outcome Description:

Due Date: 30/AUG/10

Date Completed:

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR49451

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
649849	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
554644	Unknown	Narangba/Deception Bay Industrial Estate DECEPTION BAY QLD 4508				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air : Odour : General

Received Date: 23/AUG/10

Receiving Officer: CHRISTESON, Kim

Receiving Office: Permit and Licence Management

Status: Finalised

Origin: Public

Notification Method: Telephone call - business hours

Project Manager: MORRALL, Peter

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date:	Event On/From Time:	Received Time:
Event To Date:	Event To Time:	Ongoing: N
Description		
very strong smell from fertiliser company. Sent complaint form on 23/8/10		

Running Sheet Summary

Accrued Time: 20 hrs 0 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	23/AUG/10	31/AUG/10	Telephone Call	CHRISTESON, Kim	NFA - complaint form not received	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609	sch4p4(6) Personal information	Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	05/JUN/07

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR38220		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	28/JUN/07
CR40422		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	20/AUG/09
CR46867		2002-2003 NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47371		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47372		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47375		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47376		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47382		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47392		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	30/OCT/09
CR48681		2002-2003 NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738	sch4p4(6) Personal information	2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	21/AUG/09
CR48739		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	10/NOV/09
CR48741		2002-2003 Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	23/SEP/09
CR48743		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	23/SEP/09
CR48744		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	04/SEP/09
CR48745		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	09/SEP/09
CR48746		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48748		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48750		2002-2003 NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48752		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48753		2002-2003 NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09
CR48760		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09



Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58963		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237		Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378		Queensland Organic Fertiliser Pty Ltd	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790		Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60346		Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423		Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426		Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60488		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736		Trask Development Corporation	Narangba Industrial Estate	30/OCT/13
CR6628	sch4p4(6) Personal information	Unknown Alleged Source - Use	Narangba Industrial Estate	02/FEB/06

Related Compliance Activity				
Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

Running Sheet Summary

Complaint/Report Ref: CR49451

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
554644	(6) Personal information	(6) Personal information	(6) Personal information	(6) Personal information	(6) Personal information	(6) Personal information

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
554644	Unknown	Narangba/Deception Bay Industrial Estate DECEPTION BAY QLD 4508				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR49451

Action Source Ref:

Date Commenced: 23/AUG/10

First Action: Y

Officer Involved: CHRISTESON, Kim

Responsible Office: Permit and Licence Management

Action Type: Telephone Call

Inspection Type: Proactive - initial

Enforcement Measure Type:

Referral To:

Action: strong smell at fertiliser factory

Time Spent Hours: 20

Time Spent Minutes:

Outcome: NFA - complaint form not received

Outcome Description:

Due Date: 31/AUG/10

Date Completed:

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR49521

Priority/Sensitive: N

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
650426	sch4p4 (6) Personal information		sch4p4 (6) Personal information		sch4p4 (6) Personal information	

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
634150	Unknown	schn4p(6) Personal Information Road, Logan				

Incident Location		
Name	Risk Level	Address
Boundary Road, North Lakes		

Type: Nuisance complaint
Nature: Air : Odour : Abattoir/Animals
Received Date: 02/SEP/10
Receiving Officer: CHRISTESON, Kim
Receiving Office: Permit and Licence Management
Status: Finalised
Origin: Public
Notification Method: Telephone call - business hours
Project Manager: SALE, Benjamin
Responsible Office: ES-RSD-SER-Sunshine Coast

Description
 Event On/From Date: Event On/From Time: Received Time:
 Event To Date: Event To Time: Ongoing: N Print Related Permits:
 Description
 Odour complaint about pet food manufacturer

Running Sheet Summary		Accrued Time		30 hrs 0 mins		
First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	02/SEP/10	16/SEP/10	Telephone Call	CHRISTESON, Kim	Action Required - awaiting response	

Running Sheet Summary

Complaint/Report Ref: CR49521

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
634150	(6) Personal information					

sch4p4(6) Personal information sch4p4(6) Personal information sch4p4(6) Personal information

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
634150	Unknown	Stuart Road, Logan				

sch4p4(6) Personal information

Incident Location		
Name	Risk Level	Address
Boundary Road, North Lakes		

Source Ref: CR49521

Action Source Ref:

Date Commenced: 02/SEP/10

Officer Involved: CHRISTESON, Kim

Responsible Office: Permit and Licence Management

Action Type: Telephone Call

Inspection Type: Proactive - initial

Enforcement Measure Type:

Referral To: EPA - other business area

Action: odour complaint

Time Spent Hours: 30

Time Spent Minutes:

Outcome: Action Required - awaiting response

Outcome Description:

Due Date: 16/SEP/10

Date Completed:

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR49536

Priority/Sensitive: N

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
650513	Sch4p4(6) Personal information	DECEPTION BAY QLD 4508				Sch4p4(6) Personal information

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
634150	Unknown	sch4p4(6) Personal Information Road, Logan				

Incident Location		
Name	Risk Level	Address
Boundary Road, North Lakes		

Type: Nuisance complaint

Nature: Air : Odour : General

Received Date: 03/SEP/10

Receiving Officer: CHRISTESON, Kim

Receiving Office: Permit and Licence Management

Status: Finalised

Origin: Public

Notification Method: Telephone call - business hours

Project Manager: SALE, Benjamin

Responsible Office: ES-RSD-SER-Sunshine Coast

Description			
Event On/From Date:	Event On/From Time:	Received Time:	
Event To Date:	Event To Time:	Ongoing: N	Print Related Permits:
Description			
odour from tannery & fertiliser plant			

Running Sheet Summary						
		Accrued Time: 30 hrs 0 mins				
First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	03/SEP/10	17/SEP/10	Telephone Call	CHRISTESON, Kim	Action Required - awaiting response	

Running Sheet Summary

Complaint/Report Ref: CR49536

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
634150	Sch4p4(6) Personal information	sch4p4(6) Personal information DECEPTION BAY QLD 4508				sch4p4(6) Personal information

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
634150	Unknown	sch4p4(6) Personal information Road, Logan				

Incident Location		
Name	Risk Level	Address
Boundary Road, North Lakes		

Source Ref: CR49536

Action Source Ref:

Date Commenced: 03/SEP/10 First Action: Y

Officer Involved: CHRISTESON, Kim

Responsible Office: Permit and Licence Management

Action Type: Telephone Call

Inspection Type: Proactive - initial

Enforcement Measure Type:

Referral To:

Action: odour from tannery & fertiliser plant

Time Spent Hours: 30

Time Spent Minutes:

Outcome: Action Required - awaiting response

Outcome Description:

Due Date: 17/SEP/10

Date Completed:

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR51112

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
660645	(6) Personal information	C/- Narangba Industrial Estate Referral Group				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
660645	Unknown - Narangba Industrial Estate					

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air : Odour : General

Received Date: 22/MAR/11

Receiving Officer: CHRISTESON, Kim

Receiving Office: Permit and Licence Management

Status: Finalised

Origin: Public

Notification Method: Telephone call - business hours

Project Manager: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date: Event On/From Time: Received Time:
Event To Date: Event To Time: Ongoing: N Print Related Permits:

Description

(6) Personal information rang to advise that residents had rung her about the odour coming from the Narangba Industrial Estate. The residents are not sure what the odour is or where it is coming from.

Running Sheet Summary

Accrued Time: 0 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	22/MAR/11		Telephone Call	CHRISTESON, Kim	Action Required - awaiting response	
	22/MAR/11		Telephone Call	BELL, Ewan	NFA - EPA otherwise satisfied	22/MAR/11

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR46681	sch4p4(6) Personal information	NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09



Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340		Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60488	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13



Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668		Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate



Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

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Running Sheet Summary

Complaint/Report Ref: CR51112

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
660645	(6) Personal information	C/- Narangba Industrial Estate Reference Group	3888 0571			

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
660645	Unknown - Narangba Industrial Estate					

Incident Location		
Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR51112

Action Source Ref:

Date Commenced: 22/MAR/11 First Action: N

Officer Involved: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Spoken with complainant, and sought information regarding the odour complaint. Gave complainant my details so if the odour is detected again she can contact me direct. Advised DERM would make enquiries regarding this complaint.

Time Spent Hours: 0

Time Spent Minutes:

Outcome: NFA - EPA otherwise satisfied

Outcome Description: Spoken with client. DERM officers have carried out drive through inspection and reported no significant and/or noxious odours. At this stage no further action unless more complaints are received.

Due Date:

Date Completed: 22/MAR/11

Source Ref: CR51112

Action Source Ref:

Date Commenced: 22/MAR/11 First Action: Y

Officer Involved: CHRISTESON, Kim

Responsible Office: Permit and Licence Management

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: contacted Ewan Bell

Time Spent Hours:

30



Running Sheet Summary

Time Spent Minutes:

Outcome: Action Required - awaiting response

Outcome Description:

Due Date:

Date Completed:

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR51166

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
527375	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	ADD ADDRESS				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate, NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air Odour: General

Received Date: 29/MAR/11

Receiving Officer: BELL, Ewan

Receiving Office: ES-RSD-SER-Sunshine Coast

Status: Received

Origin: Public

Notification Method: Telephone call - business hours

Project Manager: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date: Event On/From Time: Received Time:
Event To Date: Event To Time: Ongoing: N Print Related Permits:

Description

Has lived in Narangba Industrial Estate for 10 years. Experienced this odour before but has now decided he has put up with it enough. Described smell as bitter with fish component or dog food, pet food. It has been suggested to him by Cr Chris Whiting that it is likely to be pet food or fertilizer manufacturer in the NIE. Spoke at length about DERM role in NIE and dealings with odours in the area. Agreed to keep an odour log and I advised I would forward one via email.

Running Sheet Summary

Accrued Time: 1 hrs 0 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	29/MAR/11		Complaint Form Received	BELL, Ewan	Action Required - further investigation	
	14/APR/11		Telephone Call	BELL, Ewan	Action Required - further investigation	14/APR/11

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	09/MAY/07

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37933		2002-2003 Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09



Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59238	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423		Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13



Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60484	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736		NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668		Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate



Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Running Sheet Summary

Complaint/Report Ref: CR51166

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
527375	Sch4p4(6) Personal information		sch4p4(6) Personal information			sch4p4(6) Personal information

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
527375	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	ADD ADDRESS				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR51166

Action Source Ref:

Date Commenced: 29/MAR/11

First Action: Y

Officer Involved: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Action Type: Complaint Form Received

Inspection Type: Reactive - followup

Enforcement Measure Type:

Referral To:

Action: Have sent odour log forms to provide further details about the odour. DERM has carried out a number of inspection through the NIE as a result of some recent complaints. DERM will be carrying out further inspections and will take enforcement action as required.

Time Spent Hours: 1

Time Spent Minutes:

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR51166

Action Source Ref:

Date Commenced: 14/APR/11

First Action: N

Officer Involved: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Sch4p4(6) Personal information with one entry on 14/04/11 to advise of odour concerns. Sch4p4(6) Personal information well characteristics, intensity etc and advised that we do conduct regular compliance inspections in the NIE.

Time Spent Hours:



Time Spent Minutes:

Outcome: Action Required - further investigation

Outcome Description: Continue monitoring odour in Narangba via complaints and investigations.

Due Date:

Date Completed: 14/APR/11

Date Completed: 14/APR/11

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR51303

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
661826	Grove Group P/L -	Grove Group P/L Radon Street NARANGBA QLD 4504	sch4p4(6) Personal information		sch4p4(6) Personal information	

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
400528	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA QLD 4504	07 3203 1379		07 3203 1425	admin@qldorga nica.com.au

Incident Location

Name	Risk Level	Address
Grove Group P/L - Rebecca		

Type: Nuisance complaint

Nature: Air : Odour : Waste

Received Date: 13/APR/11

Receiving Officer: CARR, Garry

Receiving Office: ES-RSD-SER-Sunshine Coast

Status: Received

Origin: Public

Notification Method: Telephone call - business hours

Project Manager: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date:	Event On/From Time:	Received Time:
Event To Date:	Event To Time:	Ongoing: N
Print Related Permits:		
Description		
sch4p4(6) Personal information - Reported by Radon St. Wharf (6) Personal information - informed about very offensive odours from Qld Organics (Orko Fertiliser P/L).		
Company advise of receipt of complaint. Form and log sheet sent		

Running Sheet Summary

Accrued Time: 2 hrs 0 mins						
First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	13/APR/11		Complaint Form Sent	CARR, Garry	Action Required - further investigation	

Running Sheet Summary

Complaint/Report Ref: CR51303

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
661826	Grove Group P/L -	Grove Group P/L Radon Street	sch4p4(6) Personal information		sch4p4(6) Personal information	
sch4p4(6) Personal information		NARANGBA QLD 4504				veggroup.com.au

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
400528	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street	NARANGBA QLD 07 3203 1379		07 3203 1425	admin@qldorg.ahica.com.au
		4504				

Incident Location		
Name	Risk Level	Address
Grove Group P/L - Rebecca		

Source Ref: CR51303

Action Source Ref:

Date Commenced: 13/APR/11 First Action: Y

Officer Involved: CARR, Garry

Responsible Office: ES-RSD-SER-Sunshine Coast

Action Type: Complaint Form Sent

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Odour log sent

Time Spent Hours: 2

Time Spent Minutes:

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR51309

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
661876	sch4p4(6) Personal information	NARANGBA QLD 4504				sch4p4(6) Personal information

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
585027	NARANGBA					

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air : Odour : Effluent/Sewage

Received Date: 14/APR/11

Receiving Officer: GEORGE, Ria

Receiving Office: Permit and Licence Management

Status: Received

Origin: Public

Notification Method: Telephone call - business hours

Project Manager: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date: 14/APR/11	Event On/From Time:	Received Time:
Event To Date:	Event To Time:	Ongoing: N
Print Related Permits:		
Description		
Notification of odour nuisance, smell has worsened in the past few weeks, esp during the day and late in the evenings. Smells very strongly like fertiliser and sewage. Air pollution previously conducted by council, but issue has returned again.		
sch4p4(6) Personal information		

Running Sheet Summary

Accrued Time: 0 hrs 15 mins

First Action Y	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	14/APR/11		Complaint Form Sent	GEORGE, Ria	Action Required - awaiting response	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609	sch4p4(6) Personal information	Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681	sch4p4(6) Personal information	NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	16/SEP/09
CR48760		NARANGBA INDUSTRIAL	Narangba Industrial Estate	18/SEP/09



Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48761		ESTATE - VARIOUS ODOURS 2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58603		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237		Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423		Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
		Narangba Industrial Estate	Narangba Industrial Estate	

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668		Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA16087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate



Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Running Sheet Summary

Complaint/Report Ref: CR51309

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
661876	sch4p4(6) Personal information	NARANGBA QLD 4504				sch4p4(6) Personal information

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
585027	NARANGBA					

Incident Location		
Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR51309

Action Source Ref:

Date Commenced: 14/APR/11 First Action: Y

Officer Involved: GEORGE, Ria

Responsible Office: Permit and Licence Management

Action Type: Complaint Form Sent

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Complete sch4p4(6) Personal information so DERM regional can investigate if nuisance is within DERMs jurisdiction or council, at present complainant is not sure where in industrial estate smell is coming from but does smell like fertiliser/sewage smell.

Time Spent Hours:

Time Spent Minutes: 15

Outcome: Action Required - awaiting response

Outcome Description:

Due Date:

Date Completed:

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR51332

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
662122	sch4p4(6) Personal information	sch4p4(6) Personal information				
708974	sch4p4(6) Personal information	sch4p4(6) Personal information				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air: Odour: Chem/HC Solvent

Received Date: 19/APR/11

Receiving Officer: BEHRBOHM, Natalie

Receiving Office: Permit and Licence Management

Status: Finalised

Origin: Public

Notification Method: Telephone call - business hours

Project Manager: JOHNSON, Jessica

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date:	Event On/From Time:	Received Time:
Event To Date:	Event To Time:	Ongoing: N
Print Related Permits:		
Description		
Strong smell of fertilizer/chemical on and off last couple of weeks and during the night. Complaint form received 19/04/2011 forward to office. Compliance monitoring program developed for the estate. Being managed by Ben Sales team. First inspection to be done by Rod Garner and Gerry Carr.		

Running Sheet Summary

Accrued Time: 0 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	20/APR/11		Complaint Form Received	BELL, Ewan	NFA - Client otherwise satisfied	20/APR/11

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609	sch4p4(6) Personal information	Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	05/JUN/07

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR36220		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	28/JUN/07
CR40422		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	20/AUG/09
CR46867		2002-2003 NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47371		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47372		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47375		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47376		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47382		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47392		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	30/OCT/09
CR48681		2002-2003 NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738	sch4p4(6) Personal information	2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	21/AUG/09
CR48739		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	10/NOV/09
CR48741		2002-2003 Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	23/SEP/09
CR48743		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	23/SEP/09
CR48744		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	04/SEP/09
CR48745		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	09/SEP/09
CR48746		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48748		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48750		2002-2003 NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48752		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48753		2002-2003 NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09
CR48760		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60488	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Task Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628	sch4p4(6) Personal information	Unknown Alleged Source - Use	Narangba Industrial Estate	02/FEB/06



Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR6694		This One		
CR7010		Unknown Alleged Source - Use	Narangba Industrial Estate	16/FEB/06
CR7288		This One		
CR7296		Unknown Alleged Source - Use	Narangba Industrial Estate	14/MAR/06
CR7301		This One		
CR7537		Unknown Alleged Source - Use	Narangba Industrial Estate	06/APR/06
CR7564		This One		
CR7644		Unknown Alleged Source - Use	Narangba Industrial Estate	06/APR/06
CR7662		This One		
CR7668		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/APR/06
CR7684		Unknown Alleged Source - Use	Narangba Industrial Estate	28/APR/06
CR7685		This One		
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/MAY/06
CR7779		Unknown Alleged Source - Use	Narangba Industrial Estate	09/MAY/06
CR8079		This One		
CR8471		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR8514		Unknown Alleged Source - Use	Narangba Industrial Estate	11/MAY/06
CR8522		This One		
CR8523		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR8524		Unknown Alleged Source - Use	Narangba Industrial Estate	12/MAY/06
CR8525		This One		
CR8525		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR8525		Unknown Alleged Source - Use	Narangba Industrial Estate	22/MAY/06
CR8525		This One		
CR8525		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	15/JUN/05
CR8525		Unknown Alleged Source - Use	Narangba Industrial Estate	31/MAY/04
CR8525		This One		
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate



Running Sheet Summary

Complaint/Report Ref: CR51332

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
682126	Sch4p4(6) Personal information	NARANGBA QLD 4508				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR51332

Action Source Ref:

Date Commenced: 20/APR/11

First Action: Y

Officer Involved: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Action Type: Complaint Form Received

Inspection Type: Reactive - followup

Enforcement Measure Type:

Referral To:

Action: Telephoned client to gather further information on odour and complaint. Odour of fertilizer/chemical smell continuing on and off for a number of weeks and putrid/rank at 0630 on a number of morning this week.

Time Spent Hours: 0

Time Spent Minutes: 30

Outcome: NFA - Client otherwise satisfied

Outcome Description: Developing out of hours monitoring program and increased compliance inspection throughout NIE

Due Date:

Date Completed: 20/APR/11

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR52451

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
675648	sch4p4(6) Personal information	sch4p4(6) Personal information DECEPTION BAY QLD 4508				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
589623	Ridleys					

Incident Location

Name	Risk Level	Address
sch4p4(6) Personal information		sch4p4(6) Personal information DECEPTION BAY QLD 4508

Type: Nuisance complaint

Nature: Air; Odour: General

Received Date: 10/OCT/11

Receiving Officer: BELL, Ewan

Receiving Office: ES-RSD-SER-Sunshine Coast

Status: Active

Origin: Referral from Local Government

Notification Method: Email

Project Manager: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Description

Event On/From Date:	Event On/From Time:	Received Time:	
Event To Date:	Event To Time:	Ongoing: N	Print Related Permits:
Description			

Running Sheet Summary

Accrued Time: 0 hrs 0 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	11/OCT/11	12/OCT/11	Telephone Call	BELL, Ewan	Action Required - further investigation	

Running Sheet Summary

Complaint/Report Ref: CR52451

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
6756648	Sch4p4(6) Personal information	DECEPTION BAY QLD 4508				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
589623	Ridleys					

Incident Location

Name	Risk Level	Address
Sch4p4(6) Personal information, Deception Bay	Sch4p4(6) Personal information	DECEPTION BAY QLD 4508

Source Ref: CR52451

Action Source Ref:

Date Commenced: 11/OCT/11

First Action: Y

Officer Involved: BELL, Ewan

Responsible Office: ES-RSD-SER-Sunshine Coast

Action Type: Telephone Call

Inspection Type: Reactive - followup

Enforcement Measure Type:

Referral To:

Action: Telephone call to client to gather additional information. Left message on client's message service

Time Spent Hours:

Time Spent Minutes:

Outcome: Action Required - further investigation

Outcome Description:

Due Date: 12/OCT/11

Date Completed:

RTI DL RELEASE - EHP



Complaint/Report Details

Complaint/Report Ref: CR55549

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
639724	sch4p4(6) Personal information	63-71 Potassium Street NARANGBA QLD 4504				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
400528	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA QLD 4504	07 3203 1379		07 3203 1425	admin@qidorga nica.com.au

Incident Location

Name	Risk Level	Address
63-71 Potassium Street, Narangba Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air : Odour : General

Received Date: 27/AUG/12

Receiving Officer: MORRALL, Peter

Receiving Office: ES-RSD-SER-Sunshine Coast

Status: Finalised

Origin: Referral from Local Government

Notification Method: Email

Project Manager: BUCHANAN, Lauren

Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: Event On/From Time: Received Time:
Event To Date: Event To Time: Ongoing: N Print Related Permits:

Description

sch4p4(6) Personal information local council on 21/8/2012 advising that there was offensive odour from QLD Organics in Narangba between 6:30pm and 9:30pm on 20/8/2012.

sch4p4(6) Personal information following numbers with Council:

sch4p4(6) Personal information

Running Sheet Summary

Accrued Time: 5 hrs 0 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	27/AUG/12		Letter - standard	BUCHANAN, Lauren	Action Required - further investigation	27/AUG/12
	28/AUG/12		Telephone Call	BUCHANAN, Lauren	Action Required - further investigation	28/AUG/12
	28/AUG/12		Letter - standard	BUCHANAN, Lauren	Action Required - awaiting response	28/AUG/12
	29/AUG/12		Telephone Call	BUCHANAN, Lauren	Action Required - further investigation	29/AUG/12
Y	22/AUG/12		Email Received	BUCHANAN, Lauren	Action Required - further investigation	22/AUG/12
	27/AUG/12		Telephone Call	BUCHANAN, Lauren	Action Required - awaiting response	27/AUG/12
	27/AUG/12		Telephone Call	BUCHANAN, Lauren	Action Required - further investigation	27/AUG/12
	27/AUG/12		Telephone Call	BUCHANAN, Lauren	Action Required - further investigation	27/AUG/12
	27/AUG/12		Telephone Call	BUCHANAN, Lauren	Action Required - further investigation	27/AUG/12
	08/OCT/12		Letter - other	BUCHANAN, Lauren	NFA	08/OCT/12

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09



Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48748		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48750		2002-2003 NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48752		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48753		2002-2003 NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09
CR48760		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09
CR48761		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	02/SEP/09
CR48790	sch4p4(6) Personal information	2002-2003 Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	17/SEP/09
CR48803		2002-2003 Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	05/OCT/09
CR48805		2002-2003 Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/MAR/11
CR51309		2002-2003 NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR5600		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	10/NOV/05
CR56466		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	12/NOV/12
CR56944		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	15/NOV/12
CR57949		2002-2003 Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59198	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378		QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383	Queensland Organic Fertiliser Pty Ltd	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790		Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423		Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426		Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	Trask Development Corporation	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736		NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate



Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA25929	Southern Region Compliance Program	30/AUG/12	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street, Narangba

RTI DL RELEASE - EPP

Running Sheet Summary

Complaint/Report Ref: CR55549

-Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
639724	Sch4p4(6) Personal information	Sch4p4(6) Personal information QLD 4508	DECEPTION RAY	Sch4p4(6) Personal information		

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
400528	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street 4504	NARANGBA QLD 07 3203 1379		07 3203 1425	admin@qldorg anica.com.au

Incident Location

Name	Risk Level	Address
63-71 Potassium Street, Narangba Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR55549

Action Source Ref:

Date Commenced: 22/AUG/12

First Action: Y

Officer Involved: BUCHANAN, Lauren

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Email Received

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: EHP officer, Lauren Buchanan, received complaint information from EHP officer, Peter Morrall, in relation to QLD organics located 112 Potassium St, Narangba.

Time Spent Hours:

Time Spent Minutes: 15

Outcome: Action Required - further investigation

Outcome Description: Lauren responded to Peter's email informing Peter that she would follow up with the complainant for further details.

Due Date:

Date Completed: 22/AUG/12

Source Ref: CR55549

Action Source Ref:

Date Commenced: 27/AUG/12

First Action: N

Officer Involved: BUCHANAN, Lauren

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: EHP officer, Lauren Buchanan, contacted the listed phone numbers from the details recorded by Council from the complainant.

The Business phone number is 443-466-4464. The Business fax number is 443-466-4464. The Business email address is info@business.com. The Business website is <http://www.business.com>. The Business address is 1234 Main Street, Suite 100, Washington, DC 20001. The Business phone number is 443-466-4464. The Business fax number is 443-466-4464. The Business email address is info@business.com. The Business website is <http://www.business.com>. The Business address is 1234 Main Street, Suite 100, Washington, DC 20001.

Running Sheet Summary

The other respondent answered the question as follows: **sch4p4(6) Personal information answered by another person who did not**
sch4p4(6) Personal information

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - awaiting response

Outcome Description: Unless EHP is sch44(6) Personal information further action that can be taken on this matter. Until such time this complaint is considered closed.

Due Date:

Date Completed: 27/AUG/12

Source Ref: CR55549

Action Source Ref:

Date Commenced: 27/AUG/12

First Action: N

Officer Involved: BUCHANAN, Lauren

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Lauren Buchanan received a phone call from Rob Lewis of MBRC.

Time Spent Hours:

Time Spent Minutes: 15

Outcome: Action Required - further investigation

Outcome Description: Rob Lewis outlined that he received the call for a complaint of QLD Organics in Narangba Industrial Estate. Rob attempted to call the number provided but it appeared to be the wrong number. Rob left details on how to deal with the odour (i.e. shut doors and windows, etc) but did not attend the site at the time of the complaint. Rob said he did a drive by the following night but there did not appear to be any odour.

Due Date:

Date Completed: 27/AUG/12

Source Ref: CR55549

Action Source Ref:

Date Commenced: 27/AUG/12

First Action: N

Officer Involved: BUCHANAN, Lauren

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Lauren Buchanan contacted MBRC officer Michael Taylor to acquire more information about any after hours investigations that had occurred for this complaint.

Time Spent Hours:

Time Spent Minutes: 15

Outcome: Action Required - further investigation

Running Sheet Summary

Outcome Description: Michael Taylor outlined that as far as he was aware Rob Lewis (MBRC on call officer) received a notification of an odour complaint from QLD Organics. Rob Lewis attempted to contact Michael Taylor to advise that he had been given was wrong. Michael was not aware if Rob went out and inspected the odour complaint and said that he would get Rob to call Lauren.

Due Date:

Date Completed: 27/AUG/12

Source Ref: CR55549

Action Source Ref:

Date Commenced: 27/AUG/12

First Action: N

Officer Involved: BUCHANAN, Lauren

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: EHP officer, Lauren Buchanan, regarding his complaint with QLD Organics. the details of this conversation are the in the file note attached to file MCY513 (volume 2).

Time Spent Hours:

Time Spent Minutes: 45

Outcome: Action Required - further investigation

Outcome Description: Lauren concluded the conversation by outlining that she would contact MBRC for further information from Michael Taylor and Rob Lewis and commence a site inspection of the QLD organics site at Narangba.

Due Date:

Date Completed: 27/AUG/12

Source Ref: CR55549

Action Source Ref:

Date Commenced: 27/AUG/12

First Action: N

Officer Involved: BUCHANAN, Lauren

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Letter - standard

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Lauren Buchanan drafted standard complainant letter as per 4.4.6

Time Spent Hours:

Time Spent Minutes: 45

Outcome: Action Required - further investigation

Outcome Description: Lauren will contact QLD Organics to follow up on investigation

Due Date:

Date Completed: 27/AUG/12

Source Ref: CR55549



Running Sheet Summary

Action Source Ref:

Date Commenced: 28/AUG/12

First Action: N

Officer Involved: BUCHANAN, Lauren

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Letter - standard

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Lauren Buchanan sent standard source letter to Queensland Organics

Time Spent Hours:

Time Spent Minutes: 45

Outcome: Action Required - awaiting response

Outcome Description: further investigation required.

Due Date:

Date Completed: 28/AUG/12

Source Ref: CR55549

Action Source Ref:

Date Commenced: 28/AUG/12

First Action: N

Officer Involved: BUCHANAN, Lauren

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Lauren Buchanan contacted Brad Smith of QLD Organics to discuss the alleged odour complaint. Brad detailed processes on site and did not think it could be QLD Organics. Lauren said she would need to conduct an inspection to get a better idea of site operations. Full details of this discussion are on file MCY513 (volume 2)

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description: site inspection required.

Due Date:

Date Completed: 28/AUG/12

Source Ref: CR55549

Action Source Ref:

Date Commenced: 29/AUG/12

First Action: N

Officer Involved: BUCHANAN, Lauren

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Running Sheet Summary

Inspection Type:

Enforcement Measure Type:

Referral To:

sch4p4 (6) Personal information and EHP officer, Lauren Buchanan, to detail further odour issues. Please see file note on MCY513 (volume 2) for complete details of phone conversation.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description: further investigation of QLD organics required.

Due Date:

Date Completed: 29/AUG/12

Source Ref: CR55549

Action Source Ref:

Date Commenced: 08/OCT/12

First Action: N

Officer Involved: BUCHANAN, Lauren

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Letter - other

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: sch4p4 (6) Personal information and findings of investigations into the odour.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: NFA

Outcome Description: complaint closed off

Due Date:

Date Completed: 08/OCT/12



Complaint/Report Details

Complaint/Report Ref: CR56466

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
646244 sch4p4(6) Personal information	sch4p4(6) Personal information	4503 KALLANGUR QLD sch4p4(6) Personal information				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
527375	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	ADD ADDRESS				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air : Odour : General

Received Date: 12/NOV/12

Receiving Officer: HARDEN, John

Receiving Office: ES-RSD-SER-Moreton Bay

Status: Finalised

Origin: Public

Notification Method: Email

Project Manager: GOODHAND, Alison

Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: Event On/From Time: Received Time:
Event To Date: Event To Time: Ongoing: N Print Related Permits:

Description

Dear Peter,

Once again the residents of Kallangur and North Lakes are being subjected to an air borne pollutant drifting with a north east wind of some 15 kph and high humidity.

The irritating pollutant is familiar and has been identified from past complaints and observations. Its source being verified as emanating from Narangba Industrial Estate.

As mentioned the wind is from the north east which carried the pollutant over my residential area.

It became apparent at 18.45 hrs and is very much evident at the time of writing at 19.40 hrs.

This matter does not get resolved and is always under cover of darkness and outside of Environmental Officers inspection hours. The 1300 130 372 response number is officious and dismissive.

Regards,

sch4p4(6) Personal information

Running Sheet Summary

Accrued Time: 1 hrs 0 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	12/NOV/12	12/NOV/12	Allocation	GOODHAND, Alison	Other	12/NOV/12

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/FEB/05

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR34609		2002-2003 Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48752		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48753		2002-2003 NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09
CR48760		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09
CR48761		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	10/NOV/05
CR56944		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340		Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate



Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Running Sheet Summary

Complaint/Report Ref: CR56466

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
646244 sch4p4(6) Personal information	sch4p4(6) Personal information	4503	sch4p4(6) Personal information	sch4p4(6) Personal information		

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
527375	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	ADD ADDRESS				

Incident Location		
Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR56466

Action Source Ref:

Date Commenced: 12/NOV/12

Officer Involved: GOODHAND, Alison

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Allocation

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Phone call:

Caller has called multiple agencies to discuss the odour problem within the last 5 years, including EHP.

sch4p4(6) Personal information odour is coming from the Narangba Industrial estate and describes the smell as a chemical 'acid' smell which can be felt in the back of his nose, throat and eyes. The odour was last reported to have occurred on the 9th of November 2012 at 6.45pm. Prior to that the last event was in approximately February 2012.

He has never completed an odour log, and has previously refused to as he believes the department should use its resources to investigate the problem.

I repeated my request for an odour log to be completed several times, explaining that it would assist the department to investigate the matter, and will be used as the basis to determine what further investigations are required.

I also said that environmental officers would be inspecting Narangba premises shortly and would be checking compliance with conditions of development approval.

sch4p4(6) Personal information states that I would act on his complaint, and not forward the enquiry on if he completed the log, however I explained to him that if the department determined that the matter was within councils jurisdiction, and that was the most appropriate thing to do that we would forward the matter so it could be dealt with. sch4p4(6) Personal information of the complaint occurred he would be able to obtain a record of what had happened, and in addition he would also have his own records (the odour log).

Time Spent Hours: 1

Time Spent Minutes:

Outcome: Other

Outcome: sch4p4(6) Personal information send him an odour log.

Due Date: 12/NOV/12

Date Completed: 12/NOV/12

Complaint/Report Details

Complaint/Report Ref: CR56944

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information	sch4p4(6) Personal information

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
527375	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	ADD ADDRESS				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air : Odour : General

Received Date: 15/NOV/12

Receiving Officer: HENDERSON, Denise

Receiving Office: ES-RSD-SER-Moreton Bay

Status: Finalised

Origin: Public

Notification Method: Letter

Project Manager: LAWRENCE, Matthew

Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date:	Event On/From Time:	Received Time:	
Event To Date:	Event To Time:	Ongoing: N	Print Related Permits:
Description return of completed odour log and letter attached			

Running Sheet Summary

Accrued Time: 1 hrs 30 mins

First Action Y	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	26/NOV/12		Telephone Call	HENDERSON, Denise	NFA	26/NOV/12

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609	sch4p4(6) Personal information	Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	05/JUN/07

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR38220		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	28/JUN/07
CR40422		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	11/FEB/08
CR40821		2002-2003 Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	20/AUG/09
CR46867		2002-2003 NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47371		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47372		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47375		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47376		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47382		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
CR47392		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	30/OCT/09
CR48681		2002-2003 NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738	sch4p4(6) Personal information	2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	21/AUG/09
CR48739		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	10/NOV/09
CR48741		2002-2003 Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	23/SEP/09
CR48743		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	23/SEP/09
CR48744		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	04/SEP/09
CR48745		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	09/SEP/09
CR48746		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48748		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48750		2002-2003 NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48752		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
CR48753		2002-2003 NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09
CR48760		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423		Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736		NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628	Trask Development Corporation	Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
	sch4p4(6) Personal information			

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

Running Sheet Summary

Complaint/Report Ref: CR56944

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
56944	(6) Personal information	sch4p4 (6) Personal information	sch4p4 (6) Personal information	sch4p4 (6) Personal information	sch4p4 (6) Personal information	sch4p4 (6) Personal information

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
527375	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	ADD ADDRESS				

Incident Location		
Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR56944

Action Source Ref:

Date Commenced: 26/NOV/12 First Action: Y

Officer Involved: HENDERSON, Denise

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: return of odour log received. Complainant informed that it would be unlikely due to distance to come from NIE. Advised that could be a home business and this would be looked after by council.

Time Spent Hours: 1

Time Spent Minutes: 30

Outcome: NFA

Outcome Description: Client has been informed and if more information comes to light will inform council

Due Date:

Date Completed: 26/NOV/12

RTI/DL RELEASE - EHP

Complaint/Report Details

Complaint/Report Ref: CR57949

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
sch4p4(6) Personal information	sch4p4(6) Personal information	NORTH LAKES QLD 4509	sch4p4(6) Personal information			

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate 21 Hare Street, North Lakes		Narangba Industrial Estate NARANGBA QLD 4504 21 Hare Street NORTH LAKES QLD 4509

Type: Nuisance complaint

Nature: Air : Odour : General

Received Date: 06/MAR/13

Receiving Officer: COOPER, Nadine

Receiving Office: ES-RSD-SER-Moreton Bay

Status: Finalised

Origin: Public

Notification Method: Email

Project Manager: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: Event On/From Time: Received Time:
Event To Date: Event To Time: Ongoing: N Print Related Permits:

Description

DLO received for complaint via Reg Gully MP Member for Murrumbidgee - gas odour in the area.

From: sch4p4(6) Personal information

Sent: Friday, 1 March 2013 7:58 PM

To: Roy, Wyatt (MP)

Subject: Local alert from app

Location: 21 Hare Street, North Lakes QLD 4509, Australia

Issue Title: North lakes smell

Issue Detail: My wife was home today with our grand kids but had to abandon the house and head to the shopping centre because of what she do described as a gas smell.

The suspected leak was reported to the council. Earlier tonight our daughter came home from work (at deception bay) and commented that the smell was bad at deception bay as well.

Now it's close to 8pm. And there is definitely a smell again.Has anyone else reported this?

Ps great app

Email Address: sch4p4(6) Personal information

Full Name: sch4p4(6) Personal information

Address: sch4p4(6) Personal information

Phone Number: sch4p4(6) Personal information

<image001.jpg>

Cheers,
Trevor

Running Sheet Summary

Accrued Time: 3 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	06/MAR/13		Telephone Call	COOPER, Nadine	NFA - Client otherwise satisfied	

Complaint/Report Details

Running Sheet Summary

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
	06/MAR/13		Letter - other	COOPER, Nadine	NFA	
	07/MAR/13		Telephone Call	COOPER, Nadine	NFA	

Related Complaints/Reports

Ref	Complaint	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL	Narangba Industrial Estate	23/SEP/09

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48741		ESTATE - VARIOUS ODOURS 2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR58811	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905	Moreton Bay Council	Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237		Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383	sch4p4(6) Personal information	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599	Ridley Agriproducts Pty Ltd.	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790		Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423		Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426		Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736		Trask Development Corporation	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779	sch4p4(6) Personal information	Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522	sch4p4(6) Personal information	Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate



Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

Running Sheet Summary

Complaint/Report Ref: CR57949

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
708974	sch4p4(6) Personal information	sch4p4(6) Personal information NORTH LAKES QLD 4509				sch4p4(6) Personal information

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location		
Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504
21 Hare Street, North Lakes		21 Hare Street NORTH LAKES QLD 4509

Source Ref: CR57949

Action Source Ref:

Date Commenced: 06/MAR/13 First Action: Y

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Council contacted - they have investigated, visited the site and reported issue to infrastructure provider - APA Group.
Called complainant and advised APA Group would have a technician out within 2 hours (this afternoon).
Advised APA are the responsible entity for gas leaks in this residential area & can be contacted should occur.
sch4p4(6) Personal information
DLO response attached

Time Spent Hours: 3

Time Spent Minutes:

Outcome: NFA - Client otherwise satisfied

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR57949

Action Source Ref:

Date Commenced: 06/MAR/13 First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Letter - other

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: DLO response attached



Running Sheet Summary

Time Spent Hours:

Time Spent Minutes:

Outcome: NFA

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR57949

Action Source Ref:

Date Commenced: 07/MAR/13

First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Call from APA Group Phil. Advised he was at Hare street yesterday and noted odour. He has logged job as level 2 and team will respond - it is classed as low explosive limit (not urgent).

See also complaint: CA5950 for gas odour in Narangba industrial estate

Time Spent Hours:

Time Spent Minutes: 30

Outcome: NFA

Outcome Description:

Due Date:

Date Completed:

RTI DL RELEASE - EHP

Release

Complaint/Report Details

Complaint/Report Ref: CR57950

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
703438	Department of Environment and Heritage Protection	Level 4, 33 King Street CABOOLTURE QLD 4510				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
POTASSIUM STREET NARANGBA QLD 4504 Narangba Industrial Estate	3 Moderate	POTASSIUM STREET NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air : Odour : General

Received Date: 06/MAR/13

Receiving Officer: COOPER, Nadine

Receiving Office: ES-RSD-SER-Moreton Bay

Status: Finalised

Origin: EPA

Notification Method: EPA visit

Project Manager: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date:	Event On/From Time:	Received Time:
Event To Date:	Event To Time:	Ongoing: N
Description		
EHP Officers Joanne Page and Sasha Hindmarsh were in the area and noted a very strong gas odour (even with the windows of the vehicle wound up). Odour was in the vicinity of Transpacific and Boral Asphalt.		

Running Sheet Summary

Accrued Time: 2 hrs 0 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	06/MAR/13		Site Inspection - other	COOPER, Nadine	Action Required - further investigation	
	06/MAR/13		Telephone Call	COOPER, Nadine	Action Required - awaiting response	
	07/MAR/13		Telephone Call	COOPER, Nadine	NFA - enquiry answered	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34581		Boral Asphalt (Qld) Pty Ltd	POTASSIUM STREET NARANGBA QLD 4504	25/JUL/06
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09

sch4p4(6) Personal information

RTI DLT

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58603		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237		Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340		Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60423	sch4p4(6) Personal information	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426		Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736		NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668		Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate

Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA6698	Licensed Activity	18/MAY/06	Eco Tech Bio Diesel Pty Ltd	POTASSIUM STREET NARANGBA QLD 4504

RTI DL RELEASE - EHP



Running Sheet Summary

Complaint/Report Ref: CR57950

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
703438	Department of Environment and Heritage Protection	Level 4, 33 King Street CABOOLTURE QLD 4510				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
POTASSIUM STREET NARANGBA QLD 4504 Narangba Industrial Estate	3 Moderate	POTASSIUM STREET NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR57950

Action Source Ref:

Date Commenced: 06/MAR/13

First Action: Y

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Site Inspection - other

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Officers were in the Narangba estate and noticed odour

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR57950

Action Source Ref:

Date Commenced: 06/MAR/13

First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Spoke with Marcus Houweling of MBRC as he has investigated the issue at Hare street (see CA57949) and identified source.

NC called APA Group who are responsible for gas mains north of Brisbane River & logged the job at Potassium street as it may or may not be linked to the gas odour at Hare street (CR57949).
They will send a technician to both Hare street and Potassium within 2 hours.

DLO response attached (linked with Hare Street)



Running Sheet Summary

Time Spent Hours: 1

Time Spent Minutes:

Outcome: Action Required - awaiting response

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR57950

Action Source Ref:

Date Commenced: 07/MAR/13

First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Telephone call from Phil - APA Group Technician. Advised he was at Potassium street both yesterday afternoon and again this morning. He advised only slight gas odour. It is likely to be result of the regulator set (which are in front of industries ie. Boral) gas powers furnaces. When pressure gets to high it vents to the atmosphere. There is no issue with this, it is the intention. During this weather that we have had (wet, overcast), he notices an increase in reports of gas odour - seems due to the atmospheric conditions. No further action required.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: NFA - enquiry answered

Outcome Description:

Due Date:

Date Completed:

RTI DL RELEASE - EHP

Complaint/Report Details

Complaint/Report Ref: CR58222

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
548744	(6) Personal information	Merrell Road, NARANGBA QLD 4504				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
400826	BCD Technologies Pty Ltd	Level 2, 55 Carrington Street NEDLANDS WA 6009	3203 3400		3203 3450	info@bcdtechnologies.com.au

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504
8-12 Krypton Street NARANGBA		8-12 Krypton Street NARANGBA QLD 4504
BCD Technologies - Mobile and Temporary		Various locations throughout the State of Queensland

Type: Nuisance complaint

Nature: Air : Odour : Waste

Received Date: 25/MAR/13

Receiving Officer: HENDERSON, Denise

Receiving Office: ES-RSD-SER-Moreton Bay

Status: Finalised

Origin: Public

Notification Method: Email

Project Manager: CLARKE, Jenny

Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date:	Event On/From Time:	Received Time:
Event To Date:	Event To Time:	Ongoing: N
Print Related Permits:		
Description		
Complainant believes PCBs are being destroyed and are causing emissions in the air and is affecting surrounding building and offices. Complaint has been received by council and sent on.		

Running Sheet Summary

Accrued Time: 0 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	25/MAR/13		Complaint Form Received	CLARKE, Jenny	Action Required - further investigation	25/MAR/13

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609	sch4p4(6) Personal information	Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL	Narangba Industrial Estate	18/SEP/09

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48761		ESTATE - VARIOUS ODOURS 2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423		Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
		Narangba Industrial Estate	Narangba Industrial Estate	

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60736	Trask Development Corporation	NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668		sch4p4(6) Personal information Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA10947	Area	09/JUL/07	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA13665	Licensed Activity	07/SEP/07	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA14523	Licensed Activity	10/JAN/08	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA14818	Licensed Activity	08/FEB/08	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA15715	Licensed Activity	24/APR/08	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA16754	Licensed Activity	08/JUL/08	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18783	Tracking	24/MAR/09	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19045	Licence	01/JUN/09	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA19330	Tracking	31/JUL/09	BCD Technologies Pty Ltd	BCD Technologies - Mobile and Temporary
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate



Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA21243	Environment	11/AUG/10	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22295	Environment	28/FEB/11	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA23217	Environment	12/JUL/11	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA2617	Area	22/APR/05	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA28140	Environment	03/JUN/13	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA28140	Environment	03/JUN/13	BCD Technologies Pty Ltd	BCD Technologies - Mobile and Temporary
CA29883	Trackable Waste	01/NOV/13	BCD Technologies Pty Ltd	8-12 Krypton Street NARANGBA
CA29883	Trackable Waste	01/NOV/13	BCD Technologies Pty Ltd	BCD Technologies - Mobile and Temporary
CA3666	Licensed Activity	24/JUN/05	BCD Technologies	8-12 Krypton Street NARANGBA

RTI DL RELEASE - EIP

Running Sheet Summary

Complaint/Report Ref: CR58222

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
5014(6) Personal information	5014(6) Personal information	5014(6) Personal information	5014(6) Personal information	5014(6) Personal information	5014(6) Personal information	5014(6) Personal information

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
400826	BCD Technologies Pty Ltd	Level 2, 55 Carrington Street NEDLANDS WA 6009	3203 3044	3044	3044	info@bcdtechnologies.com.au

Incident Location		
Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504
8-12 Krypton Street NARANGBA		8-12 Krypton Street NARANGBA QLD 4504
BCD Technologies - Mobile and Temporary		Various locations throughout the State of Queensland

Source Ref: CR58222

Action Source Ref:

Date Commenced: 25/MAR/13 First Action: Y

Officer Involved: CLARKE, Jenny

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Complaint Form Received

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Complaint received 25.03.2013 via MBRC in relation to odour emanating from BCD Technologies' site at Narangba I E. Complainant believes odour is from PCB destruction. Odour is affecting surrounding buildings and offices.
JC contacted Kerry Davy, Ops Manager at BCD, to inform him of the complaint. Kerry advised that the BCD plant has not been operating due to maintenance activities. The BCD plant processes PCBs. He also advised that the Plascon and desorber were also not operational and could not identify where the odour would be coming from. He also said that, because they are used to the odours at the plant, odour is sometimes not apparent at the site, but can be detected elsewhere. He advised that Jonathan Fisher, Tech Services, would contact me in relation to the complaint. He also took details for his records. JC tried to contact the complainant, however, she was not answering her mobile and a message was left for her to call back. The landline number provided by MBRC was incorrect - disconnected.

Time Spent Hours: 0

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description: Waiting on phone calls from BCD and Jonathan Fisher advised that the business that contacted her in relation to the emissions was not prepared to make a formal complaint. She is going to contact them again to obtain more information about the emissions and ring back.

Due Date:

Date Completed: 25/MAR/13



Complaint/Report Details

Complaint/Report Ref: CR58803

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
707737	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE DECEPTION BAY QLD 4506				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air : Odour : General

Received Date: 17/MAY/13

Receiving Officer: CLOUGH, Leonie

Receiving Office: ES-RSD-SER-Moreton Bay

Status: Active

Origin: Referral from Local Government

Notification Method: Email

Project Manager: CLOUGH, Leonie

Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date:	Event On/From Time:	Received Time:
Event To Date:	Event To Time:	Ongoing: N
Print Related Permits:		
Description		
odour fish fertiliser putrid organic in air in vicinity of Dakabin landfill and the odour was different. Had been a problem a few years ago and was attributed to the Tannery at that time but it is now closed down. Has been bad particularly when overcast and rainy.		

Running Sheet Summary

Accrued Time: 1 hrs 15 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	17/MAY/13	17/MAY/13	Telephone Call	CLOUGH, Leonie	Action Required - awaiting response	17/MAY/13
	06/JUN/13		Telephone Call	CLOUGH, Leonie	Action Required - further investigation	
	22/MAY/13		Telephone Call	COOPER, Nadine	Action Required - awaiting response	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681	sch4p4(6) Personal information	NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48760		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	18/SEP/09
CR48761		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	22/SEP/09
CR48785		2002-2003 Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	02/SEP/09
CR48790		2002-2003 Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	17/SEP/09
CR48803		2002-2003 Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	05/OCT/09
sch4p4(6) Personal information				
CR48805		2002-2003 Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	22/SEP/05
CR49402		2002-2003 Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/MAR/11
CR51309		2002-2003 NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	10/NOV/05
CR56466		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	12/NOV/12
CR56944		2002-2003 NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	15/NOV/12
CR57949		2002-2003 Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883		QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237		Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340		Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	Permalog Timbers Pty Ltd	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426	Nationwide Oil Pty Ltd	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60484	Sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736		Trask Development Corporation	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668		Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate



Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Running Sheet Summary

Complaint/Report Ref: CR58803

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
707737	Sch4p4(6) Personal Information	WARD DECEPTION BAY QLD 4508	Sch4p4(6) Personal information			

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location		
Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR58803

Action Source Ref:

Date Commenced: 17/MAY/13 First Action: Y

Officer Involved: CLOUGH, Leonie

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type: Reactive - initial

Enforcement Measure Type:

Referral To:

Action: obtained further details of odour incidents and sent out odour log for recording odour incidents

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - awaiting response

Outcome Description:

Due Date: 17/MAY/13

Date Completed: 17/MAY/13

Source Ref: CR58803

Action Source Ref:

Date Commenced: 22/MAY/13 First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Called and left a message - to provide an update

Time Spent Hours:

Time Spent Minutes: 15

Outcome: Action Required - awaiting response



Running Sheet Summary

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58803

Action Source Ref:

Date Commenced: 06/JUN/13

First Action: N

Officer Involved: CLOUGH, Leonie

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

sch4p4(6) Personal information
I called her this morning and advised that odour was present early this morning but that it was no longer at her premises and the breeze had picked up and probably dispersed it. She described the smell as rotten eggs. She also said its presence was random and that they are also affected by it on weekends at times.

sch4p4(6) Personal information
I explained the investigation and if it did not improve (we are available to respond) and if it did not improve at home weekdays during work hours we did also have other complainants we are working with.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:



Complaint/Report Details

Complaint/Report Ref: CR58811

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
707750	sch4p4(6) Personal information	4508				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location

Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air: Odour: General

Received Date: 17/MAY/13

Receiving Officer: CLOUGH, Leonie

Receiving Office: ES-RSD-SER-Moreton Bay

Status: Active

Origin: Referral from Local Government

Notification Method: Email

Project Manager: CLOUGH, Leonie

Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: 16/MAY/13

Event On/From Time:

Received Time:

Event To Date:

Event To Time:

Ongoing: N

Print Related Permits:

Description

unknown where terrible stench is coming from, unable to go outside, seems to be worse in bad weather.

Running Sheet Summary

Accrued Time: 0 hrs 45 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	17/MAY/13	17/MAY/13	Telephone Call	CLOUGH, Leonie	Action Required - further investigation	17/MAY/13
	22/MAY/13		Telephone Call	COOPER, Nadine	NFA - Client otherwise satisfied	
	22/MAY/13		Telephone Call	CLOUGH, Leonie	Action Required - further investigation	
	23/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	09/MAY/07

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37933		2002-2003		
CR37951		Unknown	Narangba Industrial Estate	29/MAY/07
CR38041		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	05/JUN/07
CR38220		2002-2003		
		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	28/JUN/07
CR40422		2002-2003		
		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	11/FEB/08
CR40821		2002-2003		
		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	20/AUG/09
		2002-2003		
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
		2002-2003		
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
		2002-2003		
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
		2002-2003		
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
		2002-2003		
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
		2002-2003		
CR47382		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	29/OCT/09
		2002-2003		
CR47392	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	30/OCT/09
		2002-2003		
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	21/AUG/09
		2002-2003		
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	10/NOV/09
		2002-2003		
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	23/SEP/09
		2002-2003		
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	23/SEP/09
		2002-2003		
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	04/SEP/09
		2002-2003		
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	09/SEP/09
		2002-2003		
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
		2002-2003		
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
		2002-2003		
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
		2002-2003		
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS	Narangba Industrial Estate	07/SEP/09
		2002-2003		
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58880		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13
CR59782		Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790	Ridley Agriproducts Pty Ltd.	Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340		Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423	sch4p4(6) Personal information	Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR60426	sch4p4(6) Personal information	Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484		Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736		NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628	Trask Development Corporation	Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644	sch4p4(6) Personal information	Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668		Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW &	Narangba Industrial Estate



Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA22785	Environment	17/MAY/11	J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA25419	Environment	20/JUN/12	Community, Narangba	Narangba Industrial Estate
			Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate

RTI DL RELEASE - EHP

Running Sheet Summary

Complaint/Report Ref: CR58811

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
707750	sch 4(6) Personal information	DECEPTION BAY QLD 4508	sch 4(6) Personal information			

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
708974	Narangba Industrial Estate	NARANGBA QLD 4504				

Incident Location		
Name	Risk Level	Address
Narangba Industrial Estate		Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR58811

Action Source Ref:

Date Commenced: 17/MAY/13 First Action: Y

Officer Involved: CLOUGH, Leonie

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: sent odour log record for completion. No odour present today worse in damp conditions

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description: awaiting odour log recors and/or contact when there is an odour event to monitor/assess

Due Date: 17/MAY/13

Date Completed: 17/MAY/13

Source Ref: CR58811

Action Source Ref:

Date Commenced: 22/MAY/13 First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Called client and gave an updated. Reiterated continue to fill in odour logs, but also contatc this office if experiencing the issue so give officers an opportunity to get out on site and witness. She has not experienced odour again since last time.

Time Spent Hours:

Time Spent Minutes:



Running Sheet Summary

Outcome: NFA - Client otherwise satisfied

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58811

Action Source Ref:

Date Commenced: 22/MAY/13

First Action: N

Officer Involved: CLOUGH, Leonie

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Odour being experienced again - not as bad as last week.

Time Spent Hours:

Time Spent Minutes:

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58811

Action Source Ref:

Date Commenced: 23/MAY/13

First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Contacted complainant - she is not experiencing any odours this morning (around 9:40am)

Time Spent Hours:

Time Spent Minutes: 15

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Complaint/Report Details

Complaint/Report Ref: CR58880

Priority/Sensitive: N

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
547621	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE, DECEPTION BAY QLD 4508				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
589611	QLD organics					

Incident Location

Name	Risk Level	Address
63-71 Potassium Street NARANGBA Narangba Industrial Estate		63-71 Potassium Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Type: Nuisance complaint

Nature: Air: Odour: Waste

Received Date: 21/MAY/13

Receiving Officer: CLOUGH, Leonie

Receiving Office: ES-RSD-SER-Moreton Bay

Status: Finalised

Origin: Referral from Local Government

Notification Method: Email

Project Manager: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Description

Event On/From Date: 15/MAY/13	Event On/From Time:	Received Time:
Event To Date:	Event To Time:	Ongoing: N
Description		Print Related Permits:
fertiliser smells evident		

Running Sheet Summary

Accrued Time: 1 hrs 30 mins

First Action	Date Commenced	Due Date	Action Type	Officer Involved	Outcome	Date Completed
Y	21/MAY/13	21/MAY/13	Telephone Call	CLOUGH, Leonie	Action Required - further investigation	21/MAY/13
	22/MAY/13		Telephone Call	COOPER, Nadine	NFA - Client otherwise satisfied	
	23/MAY/13		Telephone Call	COOPER, Nadine	NFA - insufficient evidence	
	21/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	
	21/MAY/13		Telephone Call	COOPER, Nadine	Action Required - further investigation	

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR1075		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/NOV/04
CR1530		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1531		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1532		Unknown Alleged Source - Use This One	Narangba Industrial Estate	22/DEC/04
CR1589	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/DEC/04
CR2180		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/FEB/05
CR34609		Unknown	Narangba Industrial Estate	28/JUL/06
CR3639		Nationwide Oil Pty Ltd	Narangba Industrial Estate	21/JUN/05
CR36516		NARANGBA odour log	Narangba Industrial Estate	22/JAN/07
CR36962		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	19/FEB/07

Complaint/Report Details

Related Complaints/Reports				
Ref	Complainant	Alleged Source	Incident Location	Received Date
CR37741		NARANGBA odour log	Narangba Industrial Estate	08/MAY/07
CR37748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/07
CR37933		Unknown	Narangba Industrial Estate	29/MAY/07
CR37951		NARANGBA odour log	Narangba Industrial Estate	30/MAY/07
CR38041		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/JUN/07
CR38220		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	28/JUN/07
CR40422		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	11/FEB/08
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR40821		Median Technologies	Narangba Industrial Estate	11/OCT/07
CR4483		Unknown	Narangba Industrial Estate	16/AUG/05
CR46866		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	20/AUG/09
CR46867		NARANGBA	Narangba Industrial Estate	28/AUG/09
CR46868		NARANGBA	Narangba Industrial Estate	20/AUG/09
CR47132		NARANGBA	Narangba Industrial Estate	25/SEP/09
CR47362		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47363		NARANGBA	Narangba Industrial Estate	28/OCT/09
CR47370		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47371		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47372		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47375		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47376		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47382	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/OCT/09
CR47392		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	30/OCT/09
CR48681		NARANGBA	Narangba Industrial Estate	21/MAY/10
CR48737		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	09/NOV/09
CR48738		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	21/AUG/09
CR48739		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/09
CR48741		Queensland Organics	Narangba Industrial Estate	28/SEP/09
CR48742		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48743		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	23/SEP/09
CR48744		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	04/SEP/09
CR48745		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/SEP/09
CR48746		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48748		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48750		NARANGBA	Narangba Industrial Estate	07/SEP/09
CR48751		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48752		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	07/SEP/09
CR48753		NARANGBA	Narangba Industrial Estate	14/SEP/09
CR48754		QLD organics	Narangba Industrial Estate	16/SEP/09
CR48756		QLD organics	Narangba Industrial Estate	17/SEP/09

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR48757		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48758		QLD organics	Narangba Industrial Estate	17/SEP/09
CR48759		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48760		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	18/SEP/09
CR48761		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/09
CR48785		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	19/NOV/09
CR48786		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	22/SEP/09
CR48787		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	07/SEP/09
CR48788		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	03/SEP/09
CR48789		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	02/SEP/09
CR48790		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	14/SEP/09
CR48791		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	16/SEP/09
CR48793		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	27/JUL/09
CR48795		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	17/SEP/09
CR48797		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	17/SEP/09
CR48803	sch4p4(6) Personal information	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	18/SEP/09
CR48804		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	05/OCT/09
CR48805		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	25/SEP/09
CR4926		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	22/SEP/05
CR49402		Unknown	Narangba Industrial Estate	16/AUG/10
CR49451		Unknown	Narangba Industrial Estate	23/AUG/10
CR51112		Unknown - Narangba Industrial Estate	Narangba Industrial Estate	22/MAR/11
CR51166		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	29/MAR/11
CR51309		NARANGBA	Narangba Industrial Estate	14/APR/11
CR51332		Narangba Industrial Estate	Narangba Industrial Estate	19/APR/11
CR55549		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	27/AUG/12
CR5600		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/NOV/05
CR56466		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/NOV/12
CR56944		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	15/NOV/12
CR57949		Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR57950	Department of Environment and Heritage Protection	Narangba Industrial Estate	Narangba Industrial Estate	06/MAR/13
CR58222		BCD Technologies Pty Ltd	Narangba Industrial Estate	25/MAR/13
CR58803		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58811		Narangba Industrial Estate	Narangba Industrial Estate	17/MAY/13
CR58883		QLD organics	63-71 Potassium Street NARANGBA	16/MAY/13
CR58883	sch4p4(6) Personal information	QLD organics	Narangba Industrial Estate	16/MAY/13
CR58884		QLD organics	63-71 Potassium Street NARANGBA	21/MAY/13
CR58884		QLD organics	Narangba Industrial Estate	21/MAY/13
CR58905		Narangba Industrial Estate	Narangba Industrial Estate	22/MAY/13
CR58983		Narangba Industrial Estate	Narangba Industrial Estate	24/MAY/13
CR59155	Moreton Bay Council	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	16/MAY/13
CR59196		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59197		Narangba Industrial Estate	Narangba Industrial Estate	17/JUN/13
CR59237	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	20/JUN/13
CR59309		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59322		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR59378	Queensland Organic Fertiliser Pty Ltd	QLD organics	Narangba Industrial Estate	01/JUL/13
CR59383		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	01/JUL/13
CR59388		Narangba Industrial Estate	Narangba Industrial Estate	02/JUL/13
CR59439	sch4p4(6) Personal information	QLD organics	63-71 Potassium Street NARANGBA	08/JUL/13
CR59439		QLD organics	Narangba Industrial Estate	08/JUL/13
CR59451		Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate	10/JUL/13
CR59599		Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate	23/JUL/13

Complaint/Report Details

Related Complaints/Reports

Ref	Complainant	Alleged Source	Incident Location	Received Date
CR59788	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	02/AUG/13
CR59790		Nationwide Oil Pty Ltd	Narangba Industrial Estate	06/AUG/13
CR59890		Narangba Industrial Estate	Narangba Industrial Estate	21/JUN/13
CR60340	sch4p4(6) Personal information	Narangba Industrial Estate	Narangba Industrial Estate	23/SEP/13
CR60423		Permalog Timbers Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60426		Nationwide Oil Pty Ltd	Narangba Industrial Estate	19/SEP/13
CR60484	Trask Development Corporation	Narangba Industrial Estate	Narangba Industrial Estate	25/SEP/13
CR60486		Narangba Industrial Estate	Narangba Industrial Estate	08/OCT/13
CR60736		NOT APPLICABLE	Narangba Industrial Estate	30/OCT/13
CR6628		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/FEB/06
CR6694		Unknown Alleged Source - Use This One	Narangba Industrial Estate	16/FEB/06
CR7010		Unknown Alleged Source - Use This One	Narangba Industrial Estate	14/MAR/06
CR7288		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7296		Unknown Alleged Source - Use This One	Narangba Industrial Estate	06/APR/06
CR7301		Unknown Alleged Source - Use This One	Narangba Industrial Estate	07/APR/06
CR7537		Unknown Alleged Source - Use This One	Narangba Industrial Estate	28/APR/06
CR7564		Unknown Alleged Source - Use This One	Narangba Industrial Estate	02/MAY/06
CR7644		Unknown Alleged Source - Use This One	Narangba Industrial Estate	09/MAY/06
CR7662	sch4p4(6) Personal information	NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	10/MAY/06
CR7668		Unknown Alleged Source - Use This One	Narangba Industrial Estate	11/MAY/06
CR7684		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	09/MAY/06
CR7685		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7686		NARANGBA INDUSTRIAL ESTATE - VARIOUS ODOURS 2002-2003	Narangba Industrial Estate	12/MAY/06
CR7779		Boral Asphalt (Qld) Pty Ltd	Narangba Industrial Estate	22/MAY/06
CR8079		Unknown Alleged Source - Use This One	Narangba Industrial Estate	15/JUN/06
CR8471		Industrial Estate, Narangba	Narangba Industrial Estate	31/MAY/04
CR8514		Industrial Estate, Narangba	Narangba Industrial Estate	13/JUL/04
CR8522		Industrial Estate, Narangba	Narangba Industrial Estate	05/JUL/04
CR8523		Industrial Estate, Narangba	Narangba Industrial Estate	12/NOV/03
CR8524		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03
CR8525		Industrial Estate, Narangba	Narangba Industrial Estate	29/OCT/03

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA10514	Licensed Activity	22/MAY/07	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA10516	Licensed Activity	22/MAY/07	A & C Chemicals Pty Ltd	Narangba Industrial Estate
CA10802	Licensed Activity	21/JUN/07	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA16571	Licensed Activity	25/JUN/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17116	Licence	06/AUG/08	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA17481	Licence	17/SEP/08	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA17722	Licence	15/OCT/08	Eco Tech Bio Diesel Pty Ltd	Narangba Industrial Estate
CA17731	Licence	15/OCT/08	Australian Biodiesel Group Limited	Narangba Industrial Estate
CA18087	Licence	18/DEC/08	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA18870	Licence	15/APR/09	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA18872	Maintenance	15/APR/09	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA19406	Area	02/SEP/09	QLD organics	63-71 Potassium Street NARANGBA
CA19588	Not Applicable	21/OCT/09	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA19594	Not Applicable	22/OCT/09	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA20233	Not Applicable	28/JAN/10	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA20758	Not Applicable	28/APR/10	All Treated Timber Pty Ltd	Narangba Industrial Estate
CA20759	Not Applicable	28/APR/10	Ridley Agri-Products - Wacol	Narangba Industrial Estate
CA20813	Not Applicable	12/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20830	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20831	Not Applicable	18/MAY/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA20832	Not Applicable	18/MAY/10	Nationwide Oil Pty Ltd	Narangba Industrial Estate
CA20954	Not Applicable	10/JUN/10	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate



Complaint/Report Details

Related Compliance Activity

Ref	Type	Information Entered	Client	Activity Location
CA20955	Not Applicable	10/JUN/10	Mann Waste Management Pty Ltd	Narangba Industrial Estate
CA21314	Not Applicable	30/AUG/10	MVE Locations	Narangba Industrial Estate
CA21607	Environment	05/NOV/10	Orko Fertilizers Pty. Ltd.	Narangba Industrial Estate
CA21723	Environment	19/NOV/10	Permalog Timbers Pty Ltd	Narangba Industrial Estate
CA22325	Environment	03/MAR/11	Fero Group (Qld) Pty Ltd	Narangba Industrial Estate
CA22404	Environment	14/MAR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22583	Environment	05/APR/11	Consolidated Bio Diesel Pty Ltd	Narangba Industrial Estate
CA22784	Environment	17/MAY/11	Packer Leather Pty Ltd and GW & J Packer (Tanning) Pty Ltd	Narangba Industrial Estate
CA22785	Environment	17/MAY/11	ITreat Timber Pty Ltd	Narangba Industrial Estate
CA22964	Environment	10/JUN/11	Community, Narangba	Narangba Industrial Estate
CA23403	Environment	16/AUG/11	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA25419	Environment	20/JUN/12	Ridley Agriproducts Pty Ltd.	Narangba Industrial Estate
CA25929	Southern Region Compliance Program	30/AUG/12	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA28214	Southern Region Compliance Program	11/JUN/13	QLD organics	63-71 Potassium Street NARANGBA
CA2898	Area	11/MAY/05	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA
CA6152	Licensed Activity	23/MAR/06	Orko Fertilizers Pty. Ltd.	63-71 Potassium Street NARANGBA

RTI DL RELEASE - ERM

Running Sheet Summary

Complaint/Report Ref: CR58880

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
517621	sch4p4(6) Personal information	sch4p4(6) Personal information BAY QLD 4508				

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
589611	QLD organics					

Incident Location		
Name	Risk Level	Address
63-71 Potassium Street NARANGBA Narangba Industrial Estate		63-71 Potassium Street NARANGBA QLD 4504 Narangba Industrial Estate NARANGBA QLD 4504

Source Ref: CR58880

Action Source Ref:

Date Commenced: 21/MAY/13 First Action: Y

Officer Involved: CLOUGH, Leonie

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: tried to contact sch4p4(6) Personal information number not connecting

Time Spent Hours:

Time Spent Minutes: 15

Outcome: Action Required - further investigation

Outcome Description: email sent via contact details sch4p4(6) Personal information with odour log and Nadine coopers contact details

Due Date: 21/MAY/13

Date Completed: 21/MAY/13

Source Ref: CR58880

Action Source Ref:

Date Commenced: 21/MAY/13 First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: I called Orko/QLD Organics. Brad Smith was not available, however spoke with Neil Peterson. I advised that we have received a number of complaints over the last few days. He said that he was not aware of any being received. I advised the complaints are about a fertiliser smell, and it is one that the complainants have noticed in previous years, but have said that the odours have been really good of late. Neil advised that they shut the plant down for (to upgrade equipment) a month and restarted on or around 1 May 2013. He will check with Brad Smith to see if there have been any issues with equipment etc. Neil will get back to me this afternoon.

Running Sheet Summary

Time Spent Hours:

Time Spent Minutes: 15

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58880

Action Source Ref:

Date Commenced: 21/MAY/13

First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: sch4p4 (6) Personal information has been experiencing odours on the following days (during the day only, not at night) - 15, 16, 17 and 21.

He said that it is the fertiliser smell he has experienced in the past. He said that for a long time there odours have been very few issues, and the odour control has been excellent, up until last week. The last time there was a very strong odour impacting him, he drove over to QLD organise and called the woner (who had given him his mobile number) and called from outside the premises, where he detected a very strong odour, the same as what he was experiencing at his home. The owner said that they had had some failure of ozone equipment which has caused the issue.

sch4p4 (6) Personal information I would look into it and get back to him with an update.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: Action Required - further investigation

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58880

Action Source Ref:

Date Commenced: 22/MAY/13

First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Provided update. Reiterated importance of filling in odour log when impacted as well as contacting EHP when occurring so that we may have the opportunity to witness odour as occurring and identify source.

Time Spent Hours:

Time Spent Minutes: 15

Outcome: NFA - Client otherwise satisfied

Running Sheet Summary

Outcome Description:

Due Date:

Date Completed:

Source Ref: CR58880

Action Source Ref:

Date Commenced: 23/MAY/13

First Action: N

Officer Involved: COOPER, Nadine

Responsible Office: ES-RSD-SER-Moreton Bay

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: 9:05am - called to see if they were experiencing any odours (as proposed in chapter 4(6) Personal information were not.

Time Spent Hours:

Time Spent Minutes: 15

Outcome: NFA - insufficient evidence

Outcome Description: Continue to undertake proactive odour inspections of NIE

Due Date:

Date Completed:

RTI DL RELEASE - EHP