

HUGHES Linda

From: morne.vanzyl@glencore.com.au
Sent: Friday, 12 August 2016 1:27 PM
To: Emerald@ehp.qld.gov.au
Cc: RYAN Nigel; HUGHES Linda; ben.myall@glencore.com.au
Subject: Ref101/0000136/CR74286 - Clermont Open Cut Investigation of Odour Complaints
Attachments: 080816_EHPInvestigationClermontOC.pdf

To whom may concern:

Your letter dated the 3rd of August 2016 (Ref101/0000136/CR74286), regarding an offensive "sulphur type" odour from spontaneous combustion at Clermont Open Cut (Clermont OC) on the 23rd of July 2016, the 25th of July 2016 as well as the 1st of August 2016 refers.

Please find attached our written submission detailing information relevant to the management of spontaneous combustion at Clermont Open Cut.

If you require any further information please do not hesitate to contact me.

Regards,
Morné

Morné van Zyl
Environment & Community Manager
Clermont Open Cut Mine

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PO Box 491, Clermont QLD 4721, Australia
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www.glencore.com

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Follow Up Flag: Follow up
Flag Status: Flagged

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HUGHES Linda

From: RYAN Nigel
Sent: Thursday, 4 August 2016 12:55 PM
To: morne.vanzyl@glencore.com.au
Cc: Pieter.Swart@glencore.com.au; HUGHES Linda
Subject: RE: GS Coal letter



Hi Morne,

Thank you for your prompt response to the department's letter. I have spoken with our assessment team and visited a location approximated 200m from the complainant on Monday afternoon. I have just met with Pieter Swart and we have agreed to a meeting on site for Wednesday at 9.00am if that is suitable with you.

Please let me know at your earliest convenience.

Regards,

Nigel Ryan

Principal Environmental Officer

Coal and Central Queensland Compliance | Business Centre Coal

Department of Environment and Heritage Protection

P 07 4987 9355

99 Hospital Road, Emerald QLD 4720

PO Box 3028, Emerald QLD 4720

From: morne.vanzyl@glencore.com.au [mailto:morne.vanzyl@glencore.com.au]

Sent: Thursday, 4 August 2016 12:48 PM

To: RYAN Nigel

Cc: Pieter.Swart@glencore.com.au

Subject: RE: GS Coal letter

Hi Nigel,

Thanks for the letter, we have been busy over the past few weeks with a focussed program to deal with spontaneous combustion here at Clermont Open Cut. I'll circulate details of the program as per the requirements of the letter.

Just to let you know that we've also had two separate information sessions (inclusive of site visits to the open pit) with our near neighbours at the mine, to brief them on our activities, and how we are mitigating spontaneous combustion. Since these information sessions we have been providing mobile text updates to our neighbours as we've been going along.

We are committed to assisting with your investigation, and think it would be beneficial if you could perhaps pay us a visit so that we can show you the pit and talk through our planning activities. As a side note, EHP's Juliana MCosker and her team visited the mine (and the Open Pit) last week Friday, the 29th of July 2016, and did not raise any issues around spontaneous combustion.

Regards,
Morné



**Queensland
Government**

Morné van Zyl
Environment & Community Manager
Clermont Open Cut Mine

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From: RYAN Nigel [<mailto:Nigel.Ryan@ehp.qld.gov.au>]
Sent: Thursday, 4 August 2016 10:15 AM
To: VanZyl, Morne (Clermont - AU) <morne.vanzyl@glencore.com.au>
Cc: HUGHES Linda <Linda.Hughes@ehp.qld.gov.au>
Subject: GS Coal letter

Hi Morne,

I'm not sure if Linda Hughes of the department has called you to discuss, but please find enclosed a letter regarding an odour complaint from Clermont Coal Mine.

If you have any questions, please do not hesitate to contact me.

Regards,

Nigel Ryan

Principal Environmental Officer

Coal and Central Queensland Compliance | Business Centre Coal

Department of Environment and Heritage Protection

P 07 4987 9355

99 Hospital Road, Emerald QLD 4720

PO Box 3028, Emerald QLD 4720

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RTI DL RELEASE - EHP

HUGHES Linda

From: MCCOSKER Juliana
Sent: Wednesday, 3 August 2016 10:42 AM
To: HUGHES Linda
Subject: RE: Clermont Coal

Hi Linda,



Please see below. I think it is all under control. Come have morning tea – a welcome back to Rhys – cake up the front – bring the ladies with you.

Martine Goldner
Superintendent Environment & Community
Clermont Open Cut Mine

GLENCORE
PO Box 491, Clermont QLD 4721, Australia
M: +61 (0)Sch4p4(6) Mobile
Email: martine.goldner@glencore.com.au

Morné van Zyl
Environment & Community Manager
Clermont Open Cut Mine
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E: morne.vanzyl@glencore.com.au

Ciao for now

Juliana

Juliana McCosker
Team Leader (Assessment)
Coal and Central Queensland Compliance
Department of Environment and Heritage Protection
P 07 4987 9356
99 Hospital Road, Emerald QLD 4720
PO Box 3028, Emerald QLD 4720

From: HUGHES Linda
Sent: Wednesday, 3 August 2016 10:37 AM
To: MCCOSKER Juliana
Subject: Clermont Coal

Hi Juliana,

I am working on an odour complaint for Clermont Coal and was wondering if you or a member of your team could give me the site contact details please. I have two names only - Martene or Mornay??

Many thanks
Linda

Linda Hughes
Senior Environmental Officer (Compliance)
Business Centre (Coal) | Coal and Central QLD Compliance

Department of Environment and Heritage Protection

P 07 4987 9377

99 Hospital Road, Emerald QLD 4720

PO Box 3028, Emerald QLD 4720

Please note I only work part-time on Tuesday and Wednesday. For enquiries on Monday, Thursday and Friday please
[CWES Emerald@ehp.qld.gov.au](mailto:CWES_Emerald@ehp.qld.gov.au) or call 49879320.

RTI DL RELEASE - EHP

HUGHES Linda

From: RYAN Nigel
Sent: Thursday, 18 August 2016 11:26 AM
To: HUGHES Linda
Subject: FW: Ref101/0000136/CR74286 - Clermont Open Cut Investigation of Odour Complaints
Attachments: 080816_EHPInvestigationClermontOC.pdf



Hi Linda,

I have reviewed the response from Clermont Coal Mine and attended a site visit regarding the spontaneous odour complaint. The department has visited the site on three occasions and also driven past the complainant's residence and have found no evidence of odour being emitted from the site. I'm satisfied with the written response from Clermont Coal Mine and that there is no grounds for further investigation or enforcement action.

Could you please draft closeout letters using the template below for both the source and the complainant.

G:\EPA\Compliance\Templates

Please discuss with me if you have any questions.

Many thanks,

Nigel Ryan

Principal Environmental Officer

Coal and Central Queensland Compliance | Business Centre Coal

Department of Environment and Heritage Protection

P 07 4987 9355

99 Hospital Road, Emerald QLD 4720

PO Box 3028, Emerald QLD 4720

From: morne.vanzyl@glencore.com.au [mailto:morne.vanzyl@glencore.com.au]
Sent: Friday, 12 August 2016 1:27 PM
To: Emerald@ehp.qld.gov.au
Cc: RYAN Nigel; HUGHES Linda; ben.myll@glencore.com.au
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If you require any further information please do not hesitate to contact me.

Regards,

Morné

Morné van Zyl

Environment & Community Manager
Clermont Open Cut Mine

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HUGHES Linda

From: RYAN Nigel
Sent: Tuesday, 30 August 2016 4:24 PM
To: morne.vanzyl@glencore.com.au
Cc: HUGHES Linda
Subject: RE: Ref101/0000136/CR74286 - Clermont Open Cut Investigation of Odour Complaints

Hi Morne,

I was hoping to get the letter out this week but we have a few people out of the office this week and may be delayed until next week. At this stage we do not require any further information.

Regards,

Nigel

From: morne.vanzyl@glencore.com.au [mailto:morne.vanzyl@glencore.com.au]
Sent: Tuesday, 30 August 2016 2:48 PM
To: RYAN Nigel
Subject: RE: Ref101/0000136/CR74286 - Clermont Open Cut Investigation of Odour Complaints

G'day Nigel, trust all is good on your end.

I just wanted to follow-up on EHP's response to our written submission with regards to the investigation of Odour Complaints at Clermont Open Cut. Please let me know if you need any additional information from our side.

Regards,
Morné

Morné van Zyl
Environment & Community Manager
Clermont Open Cut Mine

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E: morne.vanzyl@glencore.com.au

www.glencore.com

From: RYAN Nigel [mailto:Nigel.Ryan@ehp.qld.gov.au]
Sent: Thursday, 18 August 2016 11:05 AM
To: VanZyl, Morne (Clermont - AU) <morne.vanzyl@glencore.com.au>; Emerald@ehp.qld.gov.au
Cc: HUGHES Linda <Linda.Hughes@ehp.qld.gov.au>; Myall, Ben (Clermont - AU) <ben.myall@glencore.com.au>
Subject: RE: Ref101/0000136/CR74286 - Clermont Open Cut Investigation of Odour Complaints

Hi Morne,

Thank you for your prompt email response. I have been out of the office until today and will endeavour to review your response within the next week and provide a letter of response following our review.

If you have any questions in the meantime, please do not hesitate to contact me.

Regards,



Nigel Ryan

Principal Environmental Officer

Coal and Central Queensland Compliance | Business Centre Coal

Department of Environment and Heritage Protection

P 07 4987 9355

99 Hospital Road, Emerald QLD 4720

PO Box 3028, Emerald QLD 4720

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RTI DL RELEASE - EHP



Department of
**Environment and
Heritage Protection**

Ref 101/0000136|CR74286

3 August 2016

GS Coal Pty Ltd
Level 38 Gateway
1 Macquarie Place
SYDNEY NSW 2000

cc Morné van Zyl
Environment & Community Manager
Clermont Open Cut Mine
PO Box 491
CLERMONT QLD 4721

Attn: Morné van Zyl

Email: morne.vanzyl@glencore.com.au

Dear Morné

The Department of Environment and Heritage Protection (the department) recently received complaints regarding an offensive "sulphur type" odour been emitted from spontaneous combustion on Clermont Coal Cut Mine on Saturday 23 July 2016, Monday 25 July 2016 and Monday 1 August 2016.

The role of the department is to investigate this matter and ensure that where a valid complaint is identified, appropriate action is taken in accordance with the relevant environmental legislation.

If during the course of this investigation it is determined that Clermont Open Cut Mine is causing environmental harm or not complying with conditions of Environmental Authority (EA) EPML00634113, the department will consider enforcement action in accordance with its enforcement guidelines. A copy of the enforcement guidelines is available on the department's website www.ehp.qld.gov.au.

This matter will be investigated by the department. GS Coal Pty Ltd is invited to respond to this allegation and provide any relevant information on measures being implemented to manage the situation.

You may make submissions to the department as follows:

- Submissions must be made in writing;
- Submissions must be sent via post, or email to CWES_Emerald@ehp.qld.gov.au; and
- Submissions must be made by **4:00pm, Friday 12 August 2016**.

Should you have any further enquiries, please contact Nigel Ryan, Team Leader of Compliance Emerald, on (07) 4987 9355.

Sch4p4(6) Signature

~~Tony Baker~~
Compliance Delivery Manager - Emerald
Department of Environment and Heritage Protection
Environmental Protection Act 1994

99 Hospital Road Emerald
PO Box 3028 Emerald
Queensland 4720 Australia
Telephone + 61 7 4987 9320
Website www.ehp.qld.gov.au
ABN 46 640 294 485



Department of
**Environment and
Heritage Protection**

Ref: 101/0000136|CR74286

31 August 2016

GS Coal Pty Ltd
Level 38 Gateway
1 Macquarie Place
SYDNEY NSW 2000

cc Morné van Zyl
Environment & Community Manager
Clermont Open Cut Mine
PO Box 491
CLERMONT QLD 4721

Attn: Morné van Zyl

morne.vanzyl@glencore.com.au

Dear Morné

Compliance inspection - Odour complaint

The Department of Environment and Heritage Protection (the department) recently received complaints regarding an offensive "sulphur type" odour that had been emitted from spontaneous combustion on Clermont Open Cut Mine on Saturday 23 July 2016, Monday 25 July 2016 and Monday 1 August 2016.

This matter was investigated by the department and an inspection conducted on 12 August 2016 to validate the information provided. The department acknowledges the site's prompt response to the initial inquiry and detailed information provided. It has been determined that no further action will be taken in response to this matter.

In accordance with the conditions of Environmental Authority (EA) EPML00634113, Clermont Open Cut Mine is encouraged to identify all environmental risks associated with the activities conducted on the site on an ongoing basis, and to implement strategies to effectively address them.

Should you have any further enquiries, please do not hesitate to contact the Emerald office on (07) 4987 9320 or email cwes_emerald@ehp.qld.gov.au.

Yours sincerely

Sch4p4(6) Signature

Tony Baker
**Compliance Delivery Manager
Coal & Central Queensland Compliance
Environmental Services & Regulation
Emerald**

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