



Running Sheet Summary

Complaint/Report Ref: CR53060

Complainant

Ref	Name	Address	Phone	Mobile	Fax	Email
661450		sch3(10)(1)(b) Confidential source of information				

Alleged Source

Ref	Name	Address	Phone	Mobile	Fax	Email
680421	Fowler, Brodie	C/- FYFE Pty Ltd PO Box 16 DALBY QLD 4405	07 4662 5009			brodie.fowler@fyfe.com.au

Incident Location

Name	Risk Level	Address
56 Jimbour Station Road, Jimbour		56 Jimbour Station Road JIMBOUR QLD 4406

Source Ref: CR53060

Action Source Ref:

Date Commenced: 03/JAN/12

First Action: Y

Officer Involved: CASE, Heidi

Responsible Office: ES - Reg Serv - Western - Twba - EPA

Action Type: Email Received

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Received sch3(10)(1)(b) Confidential source of information

Time Spent Hours:

Time Spent Minutes:

Outcome: Action Required - further investigation

Outcome Description: sch3(10)(1)(b) Confidential source of information where the assessment process is up to and that WDRC is will remain responsible for the environmental regulation until the DA is granted

Due Date:

Date Completed: 03/JAN/12

Source Ref: CR53060

Action Source Ref:

Date Commenced: 03/JAN/12

First Action: N

Officer Involved: CASE, Heidi

Responsible Office: ES - Reg Serv - Western - Twba - EPA

Action Type: Letter - other

Inspection Type:

Enforcement Measure Type:

Referral To: Local Government

Action: sch3(10)(1)(b) Confidential source of information

Time Spent Hours:

Time Spent Minutes:

Outcome: NFA - EPA otherwise satisfied

Running Sheet Summary

Outcome Description answered
sch3(10)(1)(b) Confidential source of information WRC

Due Date:

Date Completed: 03/JAN/12

Source Ref: CR53060

Action Source Ref:

Date Commenced: 10/JAN/12

First Action: N

Officer Involved: CASE, Heidi

Responsible Office: ES - Reg Serv - Western - Twba - EPA

Action Type: Meeting

Inspection Type: Proactive - initial

Enforcement Measure Type:

Referral To:

Action: met with Lincoln Waldock at Jimbour Abattoir to conduct an initial inspection of the site and to verify the issues raised in the complaint. Also discussed the DA application currently under assessment.

Time Spent Hours:

Time Spent Minutes:

Outcome: Action Required - further investigation

Outcome Description: discussed operational improvements that could be implemented to reduce the incidences at the site:
- increase the size of the wet weather pond
- vegetation buffer

Due Date:

Date Completed: 10/JAN/12

Source Ref: CR53060

Action Source Ref:

Date Commenced: 10/JAN/12

First Action: N

Officer Involved: CASE, Heidi

Responsible Office: ES - Reg Serv - Western - Twba - EPA

Action Type: Meeting

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: met with sch3(10)(1)(b) Confidential source of information and main complainant. Please see file note for full details.

Time Spent Hours:

Time Spent Minutes:

Outcome: Other

Outcome Description: as a follow-up to the meeting and after sch3(10)(1)(b) Confidential source of information discussed at the meeting

Due Date:

Date Completed: 12/JAN/12

Enquiries Heidi Case
Telephone 4699 4306
Your reference CR53060
Our reference TWB8859

Department of
**Environment and Resource
Management**

3 January 2012

[REDACTED]
sch3(10)(1)(b) Confidential source of information

CC: Chief Executive Officer
Western Downs Regional Council
PO Box 551
DALBY QLD 4405

Jimbour Abattoir Expansion

Thank you for your correspondence received by the Department of Environment and Resource Management (the department) on 21 December 2011, concerning the development application for the expansion of the Jimbour Butchery located at 56 Jimbour Station Road, Jimbour East.

The department in concurrence with Western Downs Regional Council (WDRC) are currently assessing the development application for a material change of use for environmentally relevant activity (ERA) 25 – meat processing 1000t to 5000t received from Jimbour Butchery on 8 December 2011. As part of the development approval process a site inspection will be conducted at the facility by the department.

It is a requirement for the application to undergo public notification prior to the decision stage as set out in the *Sustainable Planning Act 2009*, chapter 6, part 4. The purpose of the notification stage is to give a person:

- (a) the opportunity to make submissions, including objections, that must be taken into account before an application is decided; and
- (b) the opportunity to secure the right to appeal.

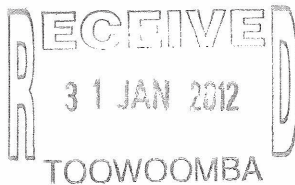
At this time you will have an opportunity to further raise your concerns with WDRC.

The WDRC will remain responsible for the environmental regulation of the site until all necessary development approvals have been granted. Therefore, in the meantime please direct any further queries to Council for investigation.

Yours sincerely

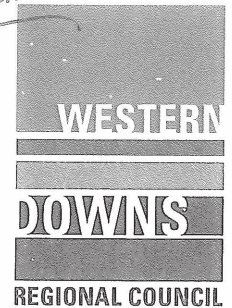
[REDACTED]
sch4p4(6) Personal information

James Mackenzie
Manager
Environmental Services
South West



EXH 31/1/12
① James 31/1/12 → Hards
② Judy.

Customer Contact
1300 COUNCIL (1300 268 624)
07 4679 4000
www.wdrc.qld.gov.au



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ENQUIRIES TO:
Environment and Health
P 1300 268 624

Address all correspondence
to the Chief Executive Officer
PO Box 551, DALBY, QLD 4405

info@wdrc.qld.gov.au

FILE REFS:
A42374
20/8/1

BLR:WLB

23 January 2012

CARMS LOGON
TWB20...../70.....
File: TWB.....

Manager, Environmental Services
South West Region (Regional Services)
Department of Environment and Resource Management
PO Box 318
TOOWOOMBA QLD 4350

Dear Sir

RE: FURTHER REQUEST ODOUR NUISANCE – JIMBOUR ABATTOIR

Reference is made to previous correspondence in relation to nuisance requests to Council surrounding Jimbour Abattoir operations.

In order to keep your Department informed of recent developments, please be advised that Council has received further requests of odour and noise nuisance, as well as water being discharged beyond the bounds of the premises.

To investigate the matter, Council's Environmental Health Coordinator, Brenda Reardon, conducted an on-site investigation on 20 December 2012, and discussed the matter with Lincoln Waldock, the owner of the Abattoir, following his notification to Council that irrigation water had been released past the bounds of his property.

At the time of the investigation, water from irrigation was found to be released from the property. As the water was not being discharged near waters, verbal advice was provided to Lincoln, and with written correspondence provided at a later date.

Further to this, there was no odour identified beyond the property boundaries from the discharged water or the ponds. Odour from the holding yards could be identified beyond the property boundaries, given the right wind conditions.

Notification has been provided to the requestor, and Lincoln in relation to these concerns, as well as advising that no further action can be taken in relation to the noise nuisance as these animals are not domestic animals.

Due to the ongoing nature of these concerns, Council requests that the Department ensure that adequate assessment of these matters be undertaken in the assessment of the development application which is currently with the Department as concurrence agency. It is also requested that consideration be given to the fact that this business has identified to Council they are currently operating above the thresholds provided in the *Environmental Protection Regulation 2008*, and are therefore currently operating without the required Development Approval and Registration Certificate for this Environmentally Relevant Activity. Should there be concerns in regards to the approval of this application, I trust that relevant action be taken by the Department in a timely manner.

Should you have any further queries in relation to this matter, please do not hesitate to contact Council's Environmental Health Officer, Melissa Rosentreter on telephone 1300 268 624.

Yours faithfully

sch4p4(6) Personal information

T Summerville

ENVIRONMENT AND HEALTH MANAGER

RTI DL RELEASE - EHP

Enquiries Heidi Case
Telephone 4699 4306
Your reference CR53060
Our reference TWB8859



16 January 2012

Department of
**Environment and Resource
Management**

sch3(10)(1)(b) Confidential source of information

CC: Chief Executive Officer
Western Downs Regional Council
PO Box 551
DALBY QLD 4405

I am writing in response to the meeting held with Department of Environment and Resource Management (the department) officers and yourself on 10 January 2012, regarding your concerns about Jimbour Abattoir. The issues raised by you during the meeting included noise nuisance from the pigs at night, odour from the anaerobic ponds and treated effluent runoff. sch3(10)(1)(b) Confidential source of information

As you know, a site inspection was conducted at the facility by the department on 10 January 2012. The inspection identified several on-site management improvements that, when implemented, will significantly reduce water, odour and noise impacts to the surrounding environment. Appropriate sizing of the wet weather storage pond to store treated effluent during times when it cannot be irrigated will mitigate dam overtopping and irrigation runoff events. Implementing an anaerobic pond and sludge management plan will provide a management strategy to mitigate any further odour events. With regards to your noise concerns the department proposes to conduct noise monitoring to evaluate noise impacts from the abattoir and to provide data to set appropriate noise limits for the development approval. The department is continuing to work with Jimbour Abattoir to resolve these issues. sch3(10)(1)(b) Confidential source of information

As discussed, the department and Western Downs Regional Council (WDRC) are concurrently assessing the development application for a material change of use for environmentally relevant activity (ERA) 25 – meat processing 1000t to 5000t received from Jimbour Butchery on 8 December 2011. The conditions set as part of the development approval will further strengthen the environmental requirements of the abattoir. Your concerns raised will be taken into account during the assessment of the application.

The WDRC will remain responsible for environmental regulation of the site until all necessary development approvals have been granted. In the event that you become aware of any further environmental incidences as a result of activities at the abattoir please direct your query to WDRC in the first instance for investigation.

Should you require any further information regarding this matter, please contact Heidi Case on 4699 4306.

Yours sincerely

sch4p4(6) Personal information

David Darvall
Manager
Environmental Services
South West

RTI DL RELEASE - EHP

File Note

Subject: Jimbour Abattoir Site Inspection and Meeting

Print and file when approved.

Background:

- On the 6 April 2011, the DERM received a complaint from [redacted] (b) Confidential source regarding odour and water nuisance from a nearby abattoir. A review of ecotrack revealed that the site was not licensed by the department.
- On 7 April 2011, the DERM wrote to Jimbour abattoir with regards to operating an environmentally relevant activity without approval and detailed the requirements to have an approval if the abattoir was operating in excess of 1000t/year. In the meantime, WDRC would continue to investigate the nuisance issues.
- The department received a DA application on 12 December 2011 which included a material change of use for ERA 25(1a). An information request was issued on 21 December 2011.
- The department received another complaint regarding alleged water contamination from Jimbour abattoir by [redacted] (b) Confidential source on 21 December 2011.
- On 3 January 2012, a letter was sent to the complainant (CC'd to WDRC) outlining where the application was at in the assessment process and that WDRC is the appropriate authority to direct any further enquiries until such time that all the necessary development approvals have been granted.
- A site inspection was organised for both the abattoir and at the complainant's site for the 10 January 2012 to assess and understand the current activities on-site and hear the complainants concerns.

Site Inspection:

- Tim Reid (TR) and Heidi Case (HC) met with Lincoln Waldock the owner of Jimbour Butchery on 10 January 2012 at the abattoir to conduct a site inspection particularly with view to adequacy of wet weather storage. The site inspection and conversation with Mr Waldock revealed that:
 - The effluent treatment system on-site consists of three anaerobic ponds in sequence (Picture 1 and 2). Wash-down water from the pens is pumped to the first pond for treatment. A 'T-piece' allows effluent to drain to the other ponds. On the day of the inspection the ponds had a good crust cover and the odour from the ponds was minimal. The wash-down water mostly consists of manure, no paunch or blood is pumped to the ponds.
 - The wet weather/ treated water storage dam (Picture 3 and 4) was visibly not large enough to handle the amount of treated effluent from the current operations or from the proposed expansion. The sizing of the pond to cope with a 1 in 10 rainfall (intensity) event was discussed. Mr Waldock was to speak with his consultants to determine the appropriate sizing.
 - Mr Waldock had 40 acres opposite the facility available to irrigate (way in excess of requirements). A pipeline under the existing WDRC road is required to pump the treated

effluent to the new irrigation area. The pipeline forms part of the current DA application. The current application area was likely not large enough for current operations. The cause of the complaint received by the department on the 22 December was discussed. Mr Waldock had been irrigating (Picture 5: Irrigation Area) to reduce pond levels. The treated effluent had run off the irrigation area across a road reserve onto Jimbour Station.

- o The issue of odour was also discussed (sch3(10)(1)(b) Confidential source of information) Approximately 2 years ago when the first anaerobic pond was commissioned it took several months before a good crust formed over the pond which resulted in several odour events. Mr Waldock believes this is the basis of the complainants concern about odour → that another similar event could occur in the future. Odour management was discussed on-site including how the pond was going to be de-sludged in the future to minimise odour nuisance. Mr Waldock proposed a sucker truck to remove the sludge without requiring the removal of the crust.

Meeting:

- HC and TR met with [redacted] sch3(10)(1)(b) Confidential source of information [redacted] sch3(10)(1)(b) Confidential source of information [redacted] approximately 10:30am on 10/1/2012 to hear his concerns regarding the current operations and the planned expansion at Jimbour Abattoir.
- [redacted] sch3(10)(1)(b) Confidential source of information [redacted] highlighted several major concerns:
- **Odour** [redacted] sch3(10)(1)(b) Confidential source of information [redacted] is concerned that with the expansion of the facility there will be increased odour issues from the facility. [redacted] sch3(10)(1)(b) Confidential source of information [redacted] and TR that 2 years prior that he had experienced very offensive odour from the facility that corresponded with a new anaerobic pond. Odour is now less of an issue, however remains concerned that it may become a major issue again. This is a particular concern to [redacted] sch3(10)(1)(b) Confidential source of information [redacted] and is concerned about the impacts to [redacted] sch3(10)(1)(b) Confidential source of information [redacted] [redacted] sch3(10)(1)(b) Confidential source of information [redacted] TR explained the process of anaerobic ponds and how it takes some time before a crust forms over the pond which significantly reduces odour issues. Also potential odour issues from the offal bins if they are not picked up from Bushes on the same day – TR explained this will be rectified on-site by storing those containers in a refrigerated shipping container prior to pick-up. Other solutions such as creating a vegetative buffer may also reduce odour and provide screening from the site – aesthetics.
 - **Water Contamination** [redacted] sch3(10)(1)(b) Confidential source of information [redacted] is concerned that overflows from the wet weather pond and runoff from the irrigation area flows [redacted] sch3(10)(1)(b) Confidential source of information [redacted] into a natural drainage line – particularly in the winter months. The issue of undersized wet weather storage and insufficient irrigation area can be rectified on-site by sizing the wet weather storage dam for at least a 1 in 10 wet weather event and irrigating available land across the road – TR and HC were confident that this issue could be fixed relatively easily and in a timely fashion.
 - **Noise** [redacted] sch3(10)(1)(b) Confidential source of information [redacted] stated that noise from the abattoir during the night was his biggest concern at the present. The current practice at the abattoir is that pigs are delivered to the site in the afternoon for the slaughter in the morning. TR and HC talked about conducting some noise monitoring [redacted] sch3(10)(1)(b) Confidential source of information [redacted] to help set noise limits for the facility.
 - Other issues raised during the meeting include that the site was currently operating without any approvals from WDRC or DERM. HC explained the DA process and where

the application was at as well as the ability to make a formal objection during the notification period. As an interim measure we would talk to Lincoln Waldock about measures that could be implemented now to mitigate issues i.e. building a sufficiently sized wet weather pond, planting a vegetative buffer.

Author: Heidi Case
Date:
Position: Snr. Environmental Officer
Unit/Office: Environmental Services

Approved: David Darvall
Date:
Position: Manager
Unit/Office: Environmental Services

RTI DL RELEASE - EHP



Photo 1: 1st Anaerobic Pond



Photo 2: 3rd Anaerobic Pond



Photo 3: Wet weather storage dam

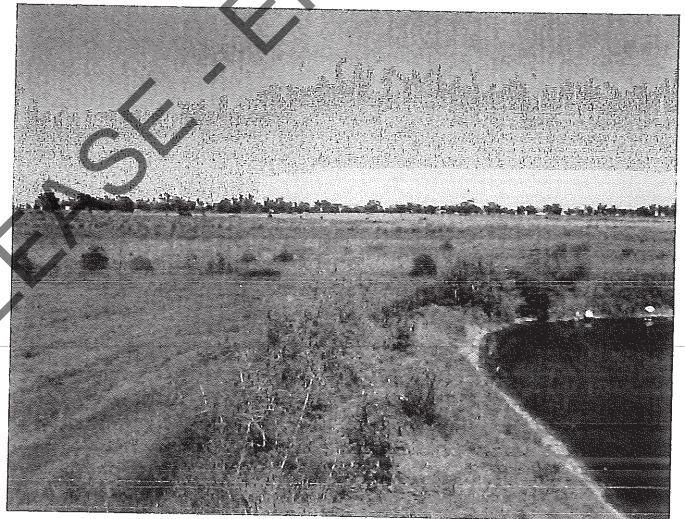


Photo 4: Bunding around wet weather storage dam



Photo 5: Irrigation Area

Page 12 redacted for the following reason:

sch3(10)(1)(b) Confidential source of information

Running Sheet Summary

Complaint/Report Ref: CR51246

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
661450		sch3(10)(1)(b) Confidential source of information				

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
627733	Jimbour Abattoir	56 Jimbour Station Road JIMBOUR QLD 4406				

Incident Location		
Name	Risk Level	Address
56 Jimbour Station Road, Jimbour		56 Jimbour Station Road JIMBOUR QLD 4406

Source Ref: CR51246

Action Source Ref:

Date Commenced: 07/APR/11 First Action: N

Officer Involved: CASE, Heidi

Responsible Office: ES - Reg Serv - Western - Twba - EPA

Action Type: Letter - other

Inspection Type:

Enforcement Measure Type:

Referral To: Local Government

Action: Letter sent to Jimbour Abattoir RE: complaint and DA issues

Time Spent Hours:

Time Spent Minutes:

Outcome: NFA

Outcome Description: NFA at present, await DA application from abattoir

Due Date:

Date Completed: 07/APR/11

Source Ref: CR51246

Action Source Ref:

Date Commenced: 07/APR/11 First Action: Y

Officer Involved: CASE, Heidi

Responsible Office: ES - Reg Serv - Western - Twba - EPA

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Called Western Downs Regional Council in regards to complaint as office did not have any record of Jimbour abattoir on file. The site is currently not licensed as an ERA. Information supplied by council indicated that the site did in fact trigger the threshold to become an ERA (see attached). The site is currently seeking approval from council to further increase production by 10%. Council will follow up with their planners regarding missed referral notices.

In regards to the alleged odour and water contamination issues - as there is no development approval to assess compliance any enforcement measures are against the EP Act. Environmental nuisance is devolved to local government.



Running Sheet Summary

Time Spent Hours:

Time Spent Minutes:

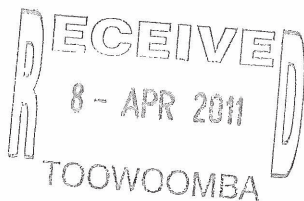
Outcome: Action Required - further investigation

Outcome Description: The complaint has been forwarded to local government for investigation.
Complainant will be advised where the complaint is up to
the issue of operating without a DA is to be followed up by council and DERM

Due Date:

Date Completed: 07/APR/11

RTI DL RELEASE - EHP



Official use: ERA

Reference: CR 51246

Complaint form

Compliance program — Environmental nuisance complaint and/or pollution incident allegation

This form is to be completed by the complainant that is the person who is making the complaint about a nuisance, or reporting a pollution incident. Any ensuing investigation will require your further assistance.

CARMS LOGON
TWB20.../.../338
File: TWB 8859

Complainant information

1 Complainant name and address

sch3(10)(1)(b) Confidential source of information			
Telephone	Home	Fax	Email
	sch3(10)(1)(b) Confidential source of information		sch3(10)(1)(b) Confidential source of information
	Work		

2 Do you give permission for your details to be released to the alleged source if required?

☒ Yes ☐ No ☐ Only after consultation with a DERM officer.

Alleged source information

3 Name and address of the alleged source of nuisance/pollution

Department of Environment & Resource Management (DERM) may not be able to proceed further with your nuisance complaint/incident report if you do not provide details of the alleged source

Individual's name and/or company/business name	Wattleville PTY LTD (JIMBOUR BUTCHERY)
Street address of the individual and/or company/business	56 JIMBOUR STATION ROAD, JIMBOUR EAST, QLD 4406
Telephone	Fax

4 Type of premises where the nuisance or pollution originates from

☐ Residential ☒ Commercial/industrial ☐ public land (e.g. roads, waterways and parkland)

5 Have you contacted the person/company/business about the problem?

☒ Yes ☐ No



Complaint form

Environmental nuisance complaint and/or pollution incident allegation

6 Allegation type?

Nuisance:

- ☐ Noise ☐ Chemical/paint over spray
☐ Light ☒ Odour/fume/smoke
☐ Dust/particulate ☐ Other

Pollution:

- ☐ Waste dumping
☒ Water pollution
☐ Other

7 Details of allegations and/or description of the problem

(Including location if different to alleged source address in Question 3)

Jimbour butchery effluent ponds insufficient to cope with abattoir's waste water output. In summer ponds intermittently overflow & in winter the ponds consistently overflow. The overflow runs into Jimbour Creek. We have to cope with not only the effluent but also a putrid stench when wind is

sch3(10)(1)(b) Confidential source of information

8 Details of the days and times that the nuisance/pollution incident has occurred?

For example, "Monday to Friday 6am to 5pm" or "every Sunday at 8am" This situation has been occurring for approximately 2 years when the abattoir was expanded.

9 How long does the nuisance/pollution incident usually last for?

For example, "5 mins", "30 mins" or "24 hours a day" In summer months, effluent overflow is intermittent depending on evaporation rates. In the colder months, the effluent overflow is nearly a permanent occurrence. In winter the putrid odour is permanent whilst the wind

sch3(10)(1)(b) Confidential source of information

10 To the best of your knowledge how long has the pollution/nuisance incident been occurring?

Please provide dates where possible. At least two years.

*Only complete questions 11 & 12 if the problem was identified as a nuisance allegation at question 6.

*If the problem relates to a pollution allegation go to question 13.

11 When is the nuisance most annoying, and where does the nuisance affect you the most

Details (For example, the nuisance is affecting you inside your home when you are trying to sleep) - The issue is at its worst in the winter months, but is an ever present occurrence.

12 Will you be willing to keep a diary regarding the nuisance, if required?

- ☒ Yes ☐ No

Complaint form

Environmental nuisance complaint and/or pollution incident allegation

13 Have you brought the nuisance/pollution incident to the attention of any of the following authorities?

☐ DERM

☒ Local Council

☐ Police

☒ Another government agency

Please provide details of who you spoke to.

The Mayor asked that we not proceed with a complaint to DERM until Council assessed the issue. To my knowledge, Dalby Regional Council did not investigate the issue.

14 Additional Notes

If there is any further information you would like to provide, please enter the information below or attach a separately signed statement

Jimbarr Station is home to the heritage listed Jimbarr House which is a tourist attraction. It is beyond belief that an abattoir was ever given planning permission to operate in the first place. Jimbarr Butchery has now submitted an application to further expand facilities that will increase its slaughter capacity by 25% with no increase in number or size of effluent dams which are already beyond capacity.

Declaration

Please read through the certification carefully before signing.

- I do solemnly and sincerely declare that the information provided is true and correct to the best of my knowledge and I make this solemn declaration conscientiously believing the same to be true and by virtue of the provisions of the Oaths Act 1867.
- I understand that all information supplied on or with this application form may be disclosed publicly in accordance with the Freedom of Information Act 1992 and the Evidence Act 1977.

Complainant's Signature

sch3(10)(1)(b) Confidential source of information

Date

5/4/11

Please return your completed Complaint Form to:

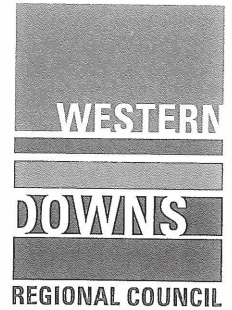
Dept of Environment & Resource Management
Permit and Licence Management
GPO Box 2454
BRISBANE QLD 4001

Enquiries: 1300 130 372
Facsimile: (07) 3896 3342
Email: Pollutionhotline@derm.qld.gov.au



Customer Service 1300 728 500

www.wdrc.qld.gov.au



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ENQUIRIES TO:
Customer Contact Centre
Ph 1300 268 624

FILE REFS:
A42374
20/8/1

Address all correspondence
to the Chief Executive Officer
PO Box 551, DALBY, QLD 4405
info@wdrc.qld.gov.au

VNS:WLB

6 June 2011

Manager, Environmental Services
South West Region (Regional Services)
Department of Environment and Resource Management
PO Box 318
TOOWOOMBA QLD 4350

Dept Environment &
Resource Management

10 JUN 2011

TOOWOOMBA

Dear Sir/Madam

RE: NUISANCE COMPLAINT - CR 51246 - JIMBOUR ABATTOIR

Thank you for forwarding the abovementioned Nuisance Complaint for our attention. Please be advised that Council's Environmental Health Officers, Vince Stephens and Mel Rosentreter have investigated this matter, inspected the Abattoir site and discussed with the Owner, Lincoln Waldock, the processes of liquid and solid waste disposal.

At the time of the visit the Officers determined that there were no environmental issues evident.

It was noted that the maturation pond was at capacity volume with a freeboard of less than 200mm. The Owner was advised that a freeboard of at least 500mm was required. Mr Waldock acknowledged that the recent wet weather did not permit the irrigation of the treated wastewater which would normally keep the level of wastewater much lower and as it rained the night before it would be another few days before irrigation could recommence. The abattoir operates Monday - Thursday each week and Mr Waldock will irrigate over the week-end to reduce the level, weather permitting.

Council officers will continue to monitor the situation whilst their application for Environmentally Relevant Activity (ERA) is assessed. It is requested that notification be provided to Council upon approval of their ERA so that administration of the activities can be handed to your department.

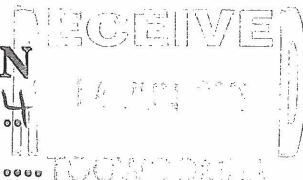
Should you have any questions regarding this matter, please do not hesitate to contact Council's Environment and Health section on 1300 268 624.

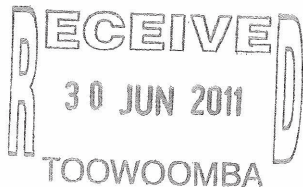
Yours faithfully

sch4p4(6) Personal information

T Summerville
ENVIRONMENT AND HEALTH MANAGER

CARMS LOGON
TWB20...11.../514
File: TWB.....TOOWOOMBA

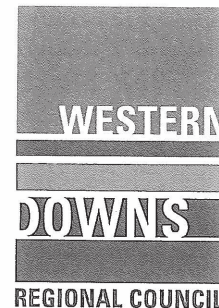




On 30/6/11
① Done

Customer Service 1300 728 500

www.wdrc.qld.gov.au



ENQUIRIES TO:
Customer Contact Centre
Ph 1300 268 624

FILE REFS:
A42374 & 20/8/1

DOC NO:
1624354 & 1614055

MMR:JKM

OUR COMMUNITIES | OUR FUTURE

Address all correspondence
to the Chief Executive Officer
PO Box 551, DALBY, QLD 4405
info@wdrc.qld.gov.au

27 June 2011

Manager, Environmental Services
South West Region (Regional Services)
Department of Environment and Resource Management
PO Box 318
TOOWOOMBA QLD 4350

Dear Sir/Madam

RE: FURTHER REQUEST ODOUR NUISANCE – JIMBOUR ABATTOIR

I refer to correspondence dated 6 June 2011 in relation to a customer request forwarded to Council in regard to the above matter. Please be advised that since the issue of this correspondence, Council has received a further request of odour nuisance, and concerns of the effluent pond overflowing.

As this activity is considered an Environmentally Relevant Activity, and it is believed that the operators are in the process of obtaining the relevant approvals with the Department for this activity, Council wishes to keep you informed of issues pertaining to this property, in order to minimise their future impacts once they hold the relevant approvals.

Please be advised that Council's Environmental Health Officers, Vince Stephens and Melissa Rosentreter have investigated this matter and sent written correspondence to Lincoln Waldock, the owner of Jimbour Abattoir, advising of the importance of adequate containment of liquid and solid waste storage and odour management.

Council Officers will continue to monitor the situation whilst the Environmentally Relevant Activity (ERA) application is assessed. Please inform Council upon approval of the ERA, so the investigating Environmental Health Officer can cease monitoring this site and hand over to DERM Officers for further actions as required.

Should you have any further queries in relation to this matter, please do not hesitate to contact Council's Environmental Health Officer, Melissa Rosentreter on telephone (07) 4679 4336.

Yours faithfully

sch4p4(6) Personal information

BL Reardon
A/ENVIRONMENT AND HEALTH MANAGER

Dept Environment &
Resource Management
29 JUN 2011
TOOWOOMBA

Running Sheet Summary

Complaint/Report Ref: CR45146

Complainant						
Ref	Name	Address	Phone	Mobile	Fax	Email
627732	sch3(10)(1)(b) Confidential source of information					

Alleged Source						
Ref	Name	Address	Phone	Mobile	Fax	Email
627733	Jimbour Abattoir	56 Jimbour Station Road JIMBOUR QLD 4406				

Incident Location		
Name	Risk Level	Address
56 Jimbour Station Road, Jimbour		56 Jimbour Station Road JIMBOUR QLD 4406

<p>Source Ref: CR45146</p> <p>Action Source Ref:</p> <p>Date Commenced: 02/MAR/09</p> <p>Officer Involved: IVES, Jim</p> <p>Responsible Office: ES - Reg Serv - Western - Twba - EPA</p> <p>Action Type: Letter - received</p> <p>Inspection Type: Reactive - Complaint</p> <p>Enforcement Measure Type:</p> <p>Referral To: Local Government</p> <p>Action: Dalby Regional Council referred a complaint of abattoir odour located at Jimbour Abattoir to the EPA for investigation.</p> <p>Time Spent Hours: 5</p> <p>Time Spent Minutes:</p> <p>Outcome: NFA - referral</p> <p>Outcome Description: Letter sent back to Dalby Regional Council:</p> <p>I refer to the attached complaint received from your office on 2 March 2009 regarding environmental nuisance of odour allegedly caused by the operations of Jimbour Abattoir located on 56 Jimbour Station Road, Jimbour.</p> <p>It appears that the facility is undertaking Environmentally Relevant Activity 25 (Meat Processing) under the Environmental Protection Regulation. The Environmental Protection Agency has no records this site needs to obtain a relevant authority for ERA 25 therefore the administration and enforcement of the Environmental Protection Act in relation to ERA 25 is devolved to local government when the company does not produce more than 1,000 tonne or more of meat products in a year.</p> <p>If during your investigation it is confirmed they are producing more than 1,000 tonne or more of meat products in a year then the current operator needs to make application for a development approval for a material change of use, commencement of a new ERA. The relevant Safe Food Queensland Officer (meat inspector) may be able to assist you with confirmation of the production capacity at this site</p> <p>Accordingly I am referring this complaint back to Councils for their consideration.</p> <p>NFA by the EPA is necessary unless their production capacity is above 1000 tonne per year.</p> <p>Due Date:</p> <p>Date Completed: 03/MAR/09</p>	<p>First Action: Y</p> <p><i>- we appear to have sent the original of complaint letter back to Council along with below response</i></p>
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<p>Source Ref: CR45146</p> <p>Action Source Ref:</p> <p>Date Commenced: 24/MAR/09</p> <p>Officer Involved: GEORGE, Ria</p>	<p>First Action: N</p>
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Running Sheet Summary

Responsible Office: Permit and Licence Management

Action Type: Telephone Call

Inspection Type:

Enforcement Measure Type:

Referral To:

Action: Received call from Lincoln of Jimbour Butchery (abattoir) notifying of odours at the moment and that they have installed anaerobic and aerobic ponds been put in at the site but they await for film to generate on the surface reducing odour, this will take time. Notification of odour sent to ECSU, and regional staff for their info. Notified Council also as they were to take the original complaint as not under EPA jurisdiction if below tonn level per annum.

Time Spent Hours:

Time Spent Minutes: 30

Outcome: NFA

Outcome Description: Email sent to all Pollution Hotline team, ECSU and regional team notifying of adour notification direct from alleges source.
Notified Council also as they were to take the original complaint as not under EPA jurisdiction if below tonn level per annum.

Due Date:

Date Completed: 24/MAR/09

RTI DL RELEASE - EHP

Ives Jim

From: Darvall David
Sent: Wednesday, 29 August 2012 4:05 PM
To: Ives Jim
Subject: FW: Odour complaint - Jimbour Abattoir

Jim
 Could you look into this one please. Heidi has done some previous work on a complaint since the facility became licensed by us. She has written a file note. It may be that we need to assess whether they have taken any action to resolve odour issues since Heidi's visit earlier this year.
 thanks

Dave Darvall
 Manager
 Southern Region
 Environmental Services & Regulation
 Department of Environment & Heritage Protection
 ph: (07) 4699 4314

From: Mackenzie Judy
Sent: Wednesday, 29 August 2012 3:31 PM
To: Darvall David
Cc: Pollution Hotline; Hill Chris
Subject: Odour complaint - Jimbour Abattoir

Hi Dave -
 At 3.05pm I took a call concerning a complaint about odour at the Jimbour Abattoir - I assume it relates to the permit detailed below.

sch3(10)(1)(b) Confidential source of information
 The complainant attended a function at the Jimbour Homestead on the weekend and that the odour from the abattoir (located very nearby) was extremely bad making a very unpleasant atmosphere for the guests in attendance.
 (10)(1)(b) Confidential source of information
 Confidential source of information of water lying around in the property owned by the abattoir. He stated that the operator of Jimbour Homestead did not want to make a fuss about the odour but that he (10)(1)(b) Confidential source of information and wishes to make a complaint.

sch3(10)(1)(b) Confidential source of information
 therefore confidential source of information that he complete and return it.

Thank you and kind regards, Judy

RTI DL RELEASE - EHP

ECOTRACK Production Environment - Queensland Government

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ECOTRACK Production Environment

File Edit Search Add New Reports Administration Actions Help Window

Permit Details(1)

Permit Ref: SPCE03591911	Project Name: Water - Taking or Interfering/56 Jimbour Station Road, Jimbour/Natville Pty Ltd
Project Ref: 379792	Permit Group: SPA
Other File Ref:	Permit Type: Concurrence Response for a MCU Involving an ERA.
File Ref:	Current Status: Current
Issued Date:	Agency Delegate: HILL, Chris
Effective Date: 18-MAR-2012	Office Responsible: ES - Reg Serv - Western - Twba - EPA
Expiry Date:	Responsible Officer: MACKENZIE, James

Client Location Activity Appeal / Review Permit Data Compliance Financial Assurance Returns Receipt Items

Activity Location	Originating Location	Activity Name
56 Jimbour Station Road, Jimbour	56 Jimbour Station Road, Jimbour	25-(1A) MEAT PROCESSING >1000T BUT

Done

start 6 Windows... 7 Microsoft... ECOTRACK P... Hodgson Kim... Outstanding... Outstanding... Level 2 follow...

Judy Mackenzie | Senior Environmental Support Officer
Environmental Services & Regulation, Department of Environment & Heritage Protection
173 Hume Street Toowoomba QLD 4350

PO Box 731 Toowoomba QLD 4350
T: 07 4699 4370 F: 07 4699 4388
E: General - southwest.es@derm.qld.gov.au

E: Direct - Judy.Mackenzie@ehp.qld.gov.au

Khan Minal

From: DARVALL David
Sent: Friday, 7 March 2014 12:14 PM
To: Khan Minal
Subject: FW: Notification of odour coming from Jimbour Butchery - abattoir CR45146

Dave Darvall

Manager | Environmental Services and Regulation Division | Southern Region (West)
Department of Environment and Heritage Protection

T: (07) 4699 4314 | Email: david.darvall@ehp.qld.gov.au | Web: www.ehp.qld.gov.au

173 Hume St TOOWOOMBA QLD 4350
PO Box 731, TOOWOOMBA QLD 4350



From: Jim Ives

Sent: Tuesday, 24 March 2009 3:51 PM

To: Andrea Boreham; David Darvall; Geoff Power; Jim Ives; Lindsay Webber; Rob Spalding; Ruth Brown; Shari Griinke; Sonja Wapstra; Kylie O'Toole

Cc: Chris Hill

Subject: Notification of odour coming from Jimbour Butchery - abattoir CR45146

All

FYI

Jim

Jim Ives
Senior Inspector - Operations
Environmental Protection Agency
Environmental Services (Western Region)
Toowoomba Qld 4350

Ph: (07) 4699 4329
Fax: (07) 4699 4399
E-mail: jim.ives@epa.qld.gov.au

Visit us online at www.epa.qld.gov.au

From: pollution hotline

Sent: Tuesday, 24 March 2009 3:45 PM

To: Jim Ives; Eco Access; Graham Dale; Nathan Sirl; Neil Anderson

Subject: Notification of odour coming from Jimbour Butchery - abattoir CR45146

Dear Jim, ECSU and Pollution Hotline team

The Pollution Hotline team received a call from Lincoln of Jimbour Butchery (abattoir) notifying of odours being emitted at the moment and that they have installed anaerobic and aerobic ponds at the site but they await for film to generate on the surface which will reduce the odour. The sites location is 56 Jimbour Station Road, Jimbour.

Please note that the council has also been notified based on the original referral to LGA as the production of meat processing is below the threshold tonne produced per annum for ERA 25 under EPA's jurisdiction.

If you receive any nuisance complaints for this location, please direct them to the Pollution Hotline team on 1300 130 372, and from here we will refer them direct to council.

Ecotrack reference: CR45146.

Kind regards,

Pollution Hotline Team
Environmental Services
Environmental Protection Agency

P: 1300 130 372
F: 07 3115 9600
E: PollutionHotline@epa.qld.gov.au

PO BOX 15155
CITY EAST QLD 4002
www.epa.qld.gov.au

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Khan Minal

From: DARVALL David
Sent: Friday, 7 March 2014 12:23 PM
To: Khan Minal
Subject: FW: Complaint regarding Jimbour abattoir
Attachments: 2011.04.07 LET -ERA 25 threshold.pdf

Dave Darvall

Manager | Environmental Services and Regulation Division | Southern Region (West)
Department of Environment and Heritage Protection

T: (07) 4699 4314 | Email: david.darvall@ehp.qld.gov.au | Web: www.ehp.qld.gov.au

173 Hume St TOOWOOMBA QLD 4350
PO Box 731, TOOWOOMBA QLD 4350



From: Brown Ruth
Sent: Thursday, 21 April 2011 8:49 AM
To: Spalding Rob; Darvall David
Cc: Foster Fiona
Subject: RE: Complaint regarding Jimbour abattoir

Hi Rob and Dave,

I asked Heidi to investigate this complaint on 6 April. She spoke with the operators and the complainant (I think) and based on the information she obtained, we sent out the attached letter on 7 April.

Ruth

Ruth Brown
Principal Environmental Officer
Environmental Services, South West Region
Department of Environment & Resource Management
PO Box 731
Toowoomba QLD 4350
Ph: (07) 4699 4304
Fax: (07) 4699 4399

From: Spalding Rob
Sent: Tuesday, 19 April 2011 4:32 PM
To: Darvall David; Brown Ruth
Cc: Foster Fiona
Subject: FW: Complaint regarding Jimbour abattoir

Dave & Ruth,

Was this complaint redirected to you from the Pollution Hotline in my absence?

As far as I can recall the slaughter house at Jimbour was never an ERA and they do not currently hold a development approval for ERA 25 as they were not processing 1000 t or more of meat products per year or rendering 100 t or more of meat products. If they have recently expanded or are making a development application to expand beyond this threshold, the local government has not referred a development application to us for assessment.

Have you asked Jim (or another officer) to investigate whether this complaint is a matter for us to deal with?

Rob

From: Pollution Hotline
Sent: Wednesday, 6 April 2011 11:53 AM
To: Spalding Rob
Cc: Foster Fiona
Subject: Complaint regarding Jimbour abattoir

Hello Rob,

Please find attached complaint form regarding odour from Jimbour abattoir. The ecotrack number is CR51246.

Sincerely,
Natalie
Pollution Hotline
Tel: 1300 130 372.

RTI DL RELEASE - EHP



Enquiries Heidi Case
Telephone (07) 4699 4306
Your reference
Our reference

7 April 2011

Department of
Environment and Resource
Management

Jimbour Abattoirs
56 Jimbour Station Road
JIMBOUR QLD 4406

Development Approval at Jimbour Abattoirs

I am writing in regard to a meat processing facility currently being operated at 56 Jimbour Station Road, Jimbour. It is noted that the abattoir is currently processing in excess of 2500 tonnes of meat per year. From this information it appears that this site triggers environmentally relevant activity (ERA) 25 threshold 1(a) processing, not including rendering, in a year, 1000t to 5000t of meat (Schedule 2 Part 25 *Environmental Protection Regulation 2008*). Processing meat or meat products, includes slaughtering animals to produce meat or meat products. Please confirm the annual processing throughput. However, based on the above information this will trigger a material change of use (MCU) on site.

Material change of use is defined in section 10 of the *Sustainable Planning Act 2009*:

material change of use, of premises, means—

(b) for administering IDAS in relation to an environmentally relevant activity, other than for an agricultural ERA under the Environmental Protection Act, section 75, a mining activity, a chapter 5A activity or a mobile and temporary environmentally relevant activity—

- (i) the start of a new environmentally relevant activity on the premises; or*
- (ii) an increase in the threshold of an environmentally relevant activity on the premises; or*
- (iii) the re-establishment on the premises of an environmentally relevant activity that has been abandoned; or*
- (iv) a material increase in the intensity or scale of an environmentally relevant activity on the premises;*

Currently, the site is only authorized to process meat up to 1000 t/yr. In order for you to be able to continue operating at this higher threshold and not be liable for enforcement action you will need to make a development application in accordance with section 238 of the *Sustainable Planning Act 2009*. The application will be for an assessable development, which includes the material change of use for an environmentally relevant activity (Schedule 3 Table 2 in the *Sustainable Planning Regulation 2009*).

Section 260 of the *Sustainable Planning Act 2009* sets out the steps for applying for a development approval:

(1) Each application must—

- (a) be made to the assessment manager; and
- (b) be in the approved form or made electronically under section 262(3); and
- (c) be accompanied by any supporting information the approved form states is mandatory supporting information for the application; and
- (d) be accompanied by—

- (i) if the assessment manager is a local government—the fee for administering the application fixed by resolution of the local government; or
- (ii) if the assessment manager is another public sector entity—the fee prescribed under a regulation under this or another Act; and
- (e) if, under section 263, the consent of the owner of the land the subject of the application is required for the making of the application—
 - (i) contain or be accompanied by the owner's written consent; or
 - (ii) include a declaration by the applicant that the owner has given written consent to the making of the application; and
- (f) if, under section 264(1), the application is required to be supported by evidence mentioned in the subsection—contain or be accompanied by the evidence.
- (2) The approved form—
 - (a) must contain a mandatory requirements part; and
 - (b) may make provision for mandatory supporting information for the application.
- (3) In making an application, the applicant must give the information required under the mandatory requirements part of the approved form.

The Integrated Development Approval System (IDAS) form and checklist for a material change of use have been attached to this letter. Western Downs Regional Council will act as assessment manager as it is assessable under their planning scheme. As per s.260 please provide any relevant support information with the application, including a current Integrated Site Based Management Plan (SBMP), maps, specifications of the evaporation ponds including sizing and hydraulic performance, waste streams produced from the process, chemicals used and any other relevant information to the application assessment. The department's application fee for assessment of this chapter 4 activity is \$515.00 + \$3296 (ERA 25 threshold a) totalling \$3811.

Further, the department received on 7th April 2011 a complaint alleging that Jimbour Abattoir is causing environmental nuisance by producing unreasonable odour and water contamination from the effluent ponds. A person who unlawfully causes an environmental nuisance may face penalties up to \$83 500. This matter is currently being investigated by Western Downs Regional Council.

Should you have any queries in relation to this letter, Heidi Case of DERM on telephone (07) 4699 4375 would be happy to assist you.

Yours sincerely

sch4p4(6) Personal information

Ruth Brown
A/Manager
Environmental Services
Regional Service Delivery (South West Region)

Cc: Brenda Reardon
Environmental Health Coordinator
Western Downs Regional Council
PO Box 551
DALBY QLD 4405

Khan Minal

From: DARVALL David
Sent: Friday, 7 March 2014 12:24 PM
To: Khan Minal
Subject: FW: Jimbour Butchery Development Application
Attachments: Slaughter yards 016.jpg; Slaughter yards 017.jpg; Slaughter yards 018.jpg; Slaughter yards 019.jpg; Slaughter yards 020.jpg; Slaughter yards 021.jpg; Slaughter yards 022.jpg; Slaughter yards 023.jpg; Slaughter yards 024.jpg; Slaughter yards 025.jpg; Slaughter yards 026.jpg; Slaughter yards 027.jpg; Slaughter yards 028.jpg; Slaughter yards 029.jpg; Slaughter yards 030.jpg; Slaughter yards 031.jpg; Slaughter yards 032.jpg

Dave Darvall

Manager | Environmental Services and Regulation Division | Southern Region (West)
Department of Environment and Heritage Protection

T: (07) 4699 4314 | Email: david.darvall@ehp.qld.gov.au | Web: www.ehp.qld.gov.au

173 Hume St TOOWOOMBA QLD 4350
PO Box 731, TOOWOOMBA QLD 4350



From: Hill Chris
Sent: Thursday, 22 December 2011 8:31 AM
To: Mackenzie James; Darvall David
Cc: Mackenzie Judy
Subject: FW: Jimbour Butchery Development Application

Please follow up

Thanks Chris

Chris Hill

Regional Manager, South West Region, Environmental Services

Telephone: 07 46994360 Facsimile: 07 46994388 Mobile: [REDACTED] (6) Personal information

www.derm.qld.gov.au

Department of Environment and Resource Management, 173 Hume St, Toowoomba Q 4350
PO Box 731, Toowoomba Q 4350

Nominations for the 2012 Premier's ClimateSmart Sustainability Awards which recognise Queensland's environmental champions achieving excellence in sustainability

are open until **Friday 16 March 2012**. For more information on how to enter visit www.derm.qld.gov.au/premiersawards

From: PALM
Sent: Thursday, 22 December 2011 7:06 AM
To: Hill Chris; Mackenzie Judy
Subject: FW: Jimbour Butchery Development Application

Good morning Chris,

I think you would be the best person to action the following email.

Merry Christmas
Dettes Simpson

From: sch3(10)(1)(b) Confidential source of information
Sent: Wednesday, 21 December 2011 10:41 AM
To: PALM
Cc: Jimbour Station; David Russell QC
Subject: Jimbour Butchery Development Application

To Whom It May Concern,

sch3(10)(1)(b) Confidential source of information I have been in discussions with the planning area of Western Downs Regional Council (DWRC) in regard to a planning application submitted by Jimbour Butchery for a proposed expansion. DWRC tells me that for the application process to proceed an Environmental Relevant Activity permission had to be granted by DERM and this has apparently since been issued.

I am assuming, that for an ERA permission to be granted an inspection would have taken place by DERM officers? If so, this is particularly concerning given we have regular and repeated pollution events originating from the abattoir's effluent ponds that discharge from the ponds sch3(10)(1)(b) Confidential source of information and then down Jimbour Creek. I have contacted both DERM and WDRC on a number of occasions in regard to the regular water and air pollution emanating from Jimbour Butchery and have yet to see any action whatsoever. The conversations I have had to date have left me confused with DERM referring me to WDRC and WDRC punting me back to DERM.

My concerns are twofold:

- The current effluent management system is completely inadequate for the current operational size and volume of throughput by Jimbour Butchery and in our view numerous breaches of environmental law are occurring on a regular basis.
- The proposed expansion plans of Jimbour Butchery appear to only relate to expanding slaughter and storage capacity. I see no evidence in the planning of upgrading the effluent ponds and or other effluent management programs.

If the existing facilities can't cope with current effluent volumes, then we are looking at an unmitigated disaster if Jimbour Butchery expands further.

I have attached photographs taken yesterday of the latest incidence of effluent runoff from Jimbour Butchery. This has been reported to WDRC, and I believe an inspector visited the site yesterday. The photographs taken from a distance looking back up to the butchery facility marks the position that the latest runoff has reached sch3(10)(1)(b) Confidential source of information and if any more rain falls with the effluent ponds at their current full capacity, then the seepage will be discharging directly into Jimbour Creek (which it has on a number of occasions previously).

I would appreciate clarification from your Department in relation to the ERA process which clearly details what investigations were undertaken on the Jimbour Butchery ERA assessment.

Regards

sch3(10)(1)(b) Confidential source of information

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RTI DL RELEASE - EHP

sch4p4(6) Personal information

RTI DL RELEASE - EHP



RTI DL RELEASE - EHP























RTI DL RELEASE - EHP





